



Submitted inputs to the **GLOBAL HUMANITARIAN RESPONSE PLAN** to support risk communications & operational scale-up in certain countries



SUPPORTING HEALTH AUTHORITIES in Bangladesh, Central African Republic (CAR), Libya, Pacific, Yemen



ENGAGING WITH GLOBAL PARTNERS to map resources including staff and equipment



DEDICATED INFORMATION MANAGEMENT provided for the COVID-19 response



COVID-19 pandemic began in Wuhan, China on 31 December 2019



BANGLADESH

Coordinating provision of **connectivity** in 20x **Severe Acute Respiratory Infection** and **Isolation Treatment Centres**



CAR

COVID-19 CALL CENTRE set up in Bangui



LIBYA

COVID-19 CALL CENTRE operational in Tripoli



Preparing to **pilot Chatbot** technology to support call centre



PACIFIC

FIJI COVID-19 CALL CENTRE supported with **training** for operators.



22 PACIFIC COUNTRIES AND TERRITORIES supported to respond to COVID-19



YEMEN

Supporting upgrade/ set up of **2 COVID-19 HOTLINES** in Sana'a and Aden



CONNECTIVITY provided in **quarantine units**

