Submitted inputs to the GLOBAL HUMANITARIAN RESPONSE PLAN to support risk communications & operational scale-up in certain countries.

SUPPORTING HEALTH AUTHORITIES in Bangladesh, Central African Republic (CAR), Libya, Pacific, Yemen.

ENGAGING WITH GLOBAL PARTNERS to map resources including staff and equipment.

DEDICATED INFORMATION MANAGEMENT provided for the COVID-19 response.


BANGLADESH

Will provide connectivity in 20x Severe Acute Respiratory Infection (SARI) treatment centres.

CAR

COVID-19 CALL CENTRE set up in Bangui.

EXPLORING the use of Chatbots to offload call centre.

LIBYA

COVID-19 CALL CENTRE operational in Tripoli.

EXPLORING the use of Chatbot to offload call centre.

PACIFIC

FIJI COVID-19 CALL CENTRE supported with training for operators.

21 PACIFIC COUNTRIES AND TERRITORIES supported to implement COVID-19 operational strategies.

YEMEN

Supporting set up of 2 COVID-19 HOTLINES in Sana’a and Aden.

CONNECTIVITY provided in quarantine units.