

COMMON OPERATIONAL AREAS provided with ETC services

11

UNDSS SECURITY OPERATIONS CENTRES (SOC) supported by the ETC



humanitarians using ETC **CONNECTIVITY SERVICES** due to temporary outage of VSAT service in Batangafo – remaining 10 out of 11 sites are indefinitely DISCONNECTED due to a critical funding shortfall



calls received per week at the 24/7 **COVID-19 HELPLINE** in Banqui



483

devices charged per week using the **ETC CHARGING STATION** in Bria's IDP camp



†*** 57

calls made per week using the FREE-**OF-CHARGE PHONE BOOTHS** in Bria's IDP camp



cases per week registered via **COMMON FEEDBACK MECHANISM** in Bria's IDP camp CFM planned for expansion in **5 ADDITIONAL SITES -**Bambari, Batangafo, Bossangoa, Kaga Bandoro, Paoua









