

### ETC SERVICES

**13**  
**COMMON OPERATIONAL AREAS**  
provided with ETC services over 10 years

**650+**  
humanitarians used **ETC DATA CONNECTIVITY SERVICES** across 11 sites at its peak in 2021

**287,593**  
total calls received at the **24/7 COVID-19 CALL CENTRE** in Bangui from April 2020 to July 2023

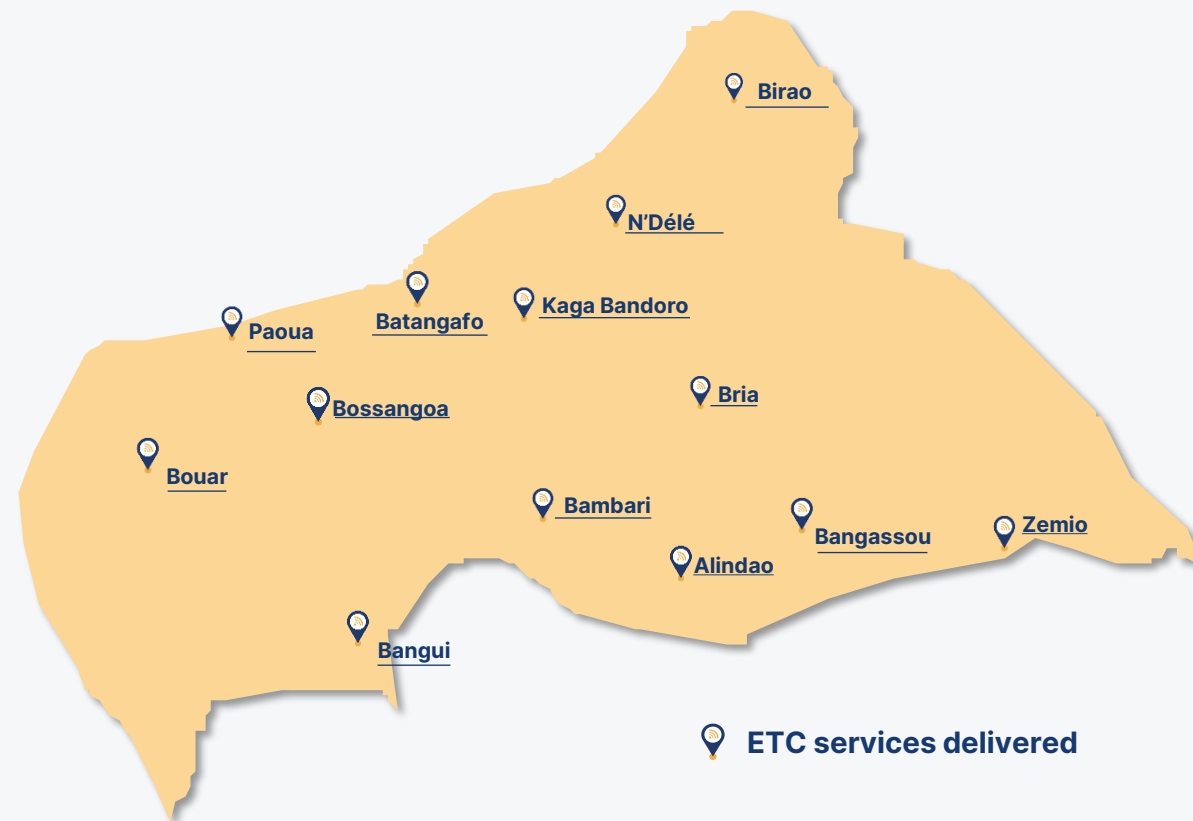
**280**  
**LEARNERS** skilled up in computer literacy classes at the **ETC LEARNING CENTRE & CYBER CAFÉ** since it was launched in **BANGASSOU** on 26 January 2023

### BRIA IDP CAMP

**35,151**  
devices charged using the **ETC CHARGING STATION** since service launch in September 2021, up to closure in 2023

**7,467**  
call made using the **FREE-OF-CHARGE PHONE BOOTHS** since service launch in September 2021, up to closure in 2023.

**6,359**  
cases registered via the **COMMON FEEDBACK MECHANISM (CFM)** since it launched in September 2021, up to closure in 2023.



#### Organizations which supported the ETC in CAR:

ACF, Central African Red Cross, Ericsson Response, Government of Luxembourg, INTERSOS, IOM, Ministry of Health, OCHA, MSB, NetHope, OCHA, UNDSS, UNHCR, UNICEF and WFP



**10 years of presence**  
ETC was re-activated in **DECEMBER 2013**



The ETC was on average **35% funded annually** over the 10 years of response.