"<u>I"</u> 13 **COMMON OPERATIONAL AREAS** provided with ETC services

UNDSS SECURITY OPERATIONS CENTRES (SOC) supported by the ETC

\$590 humanitarians using ETC **CONNECTIVITY SERVICES** in 12 SITES

56 INGOs and 12 UN agencies **SERVED BY THE ETC**

3,239 calls received per week at the 24/7 **COVID-19 HELPLINE** in Banqui

525 devices charged per week using the **ETC CHARGING STATION** in Bria's IDP camp

†*** 31 calls made per week using the FREE-**OF-CHARGE PHONE BOOTHS** in Bria's IDP camp

5 sites planned for the expansion of the **COMMON FEEDBACK MECHANISM** (Bambari, Batangafo, Bossangoa, Kaga Bandoro, Paoua + reactivation of the pilot services in Bria's IDP camp)





