



EMERGENCY TELECOMMUNICATIONS  
CLUSTER



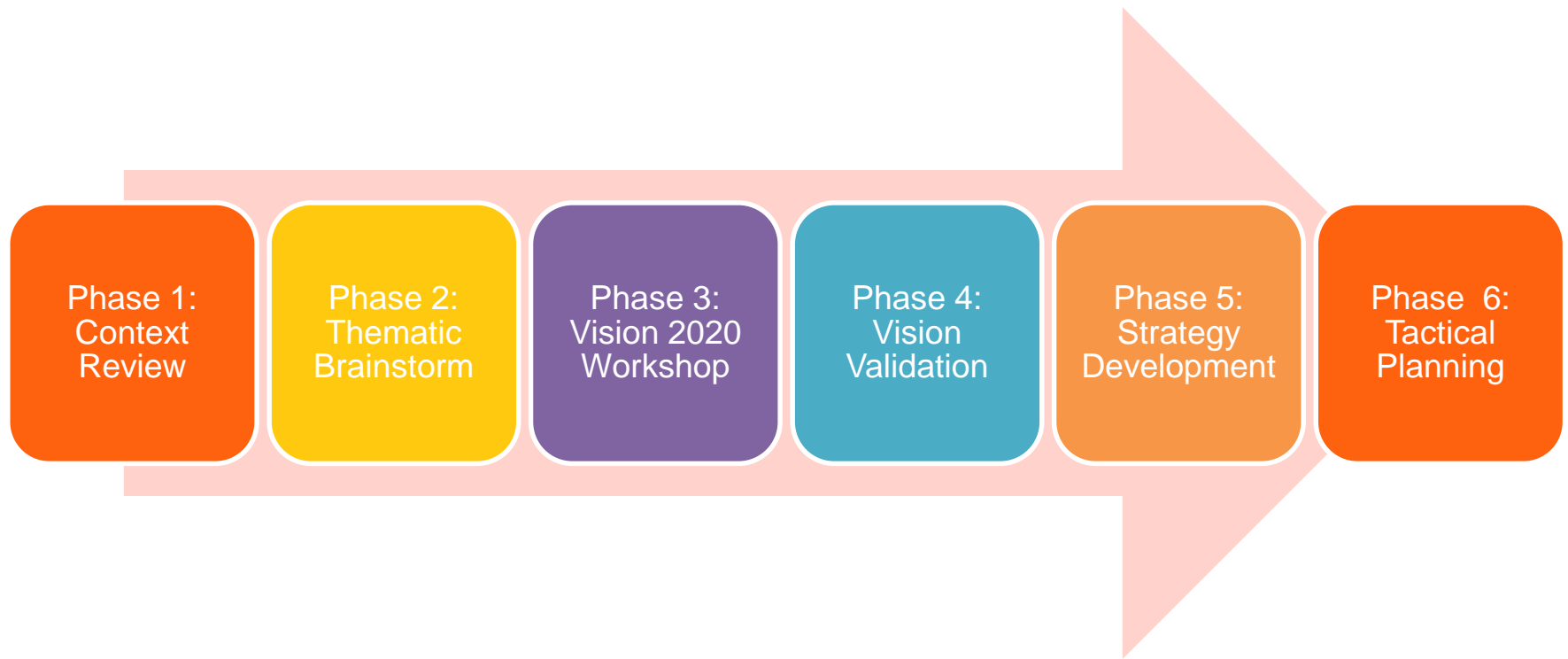
# ETC 2020 Overview Response Readiness

Meeting#1 – March 11, 2015

# ETC 2020 - Overview

- ‘Cluster Approach’ commenced in 2005
- Drivers for change: new humanitarian challenges, rapid innovation in technology
- ET Cluster to reposition itself to deliver services in a complex humanitarian environment in future
- “ETC 2020” - strategic discussions focused on the future of the ET Cluster

# ETC 2020 - Process



# ETC 2020 - Themes



# ETC 2020 - Vision

By 2020, the ETC in partnership with leading edge technology companies and local telecomm providers will create an environment for emergency response which allows humanitarian responders, citizens and governments to have a seamless, resilient and principled [i.e. grounded in humanitarian principles] communications experience in order to facilitate the delivery of humanitarian aid. The ETC will be seen as innovative, visionary and a leader in convening the humanitarian technology community, and brokering full service communication solutions between private industry, governments, humanitarians, and communities.

# ETC 2020 - Current State

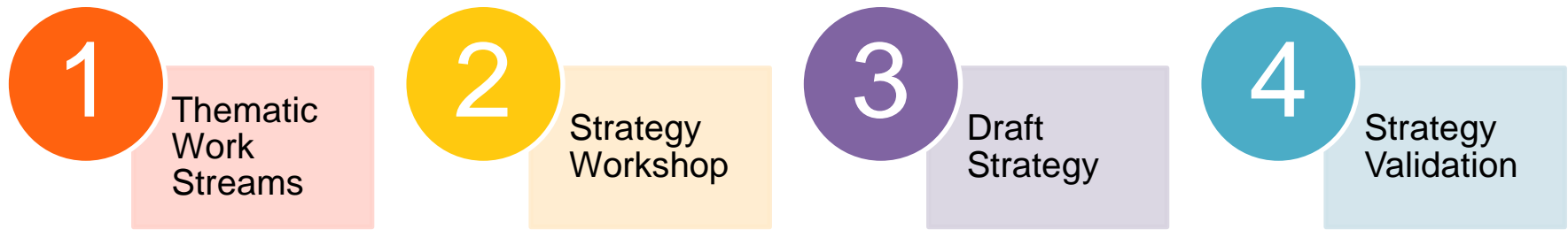


- Aspirational vision of the future state we want to achieve
- Where we want the cluster to be
- Communicates cluster role and value-add and the impact the cluster aims to have

- What we are going to do to achieve the vision (medium term, e.g. next 3 years)
- Major courses of action, areas of focus, or changes stimulated

- The how and when of strategy implementation
- Identification of specific outputs, activities and target timelines required to realize the strategy

# ETC 2020 – Strategy Development



# Approach

- We need to get some baseline work done in advance of the workshop at the end of March.
- Validation of Vision statement.
- Define what we mean by readiness and by response: which services, delivered to whom, by whom, etc.
- Suggest using a combination of these telecoms and offline discussions using the ETC web-board to capture our thoughts.
- Agreed we will try this for the next two weeks?



# Creating an Offline Discussion

- We have a workspace on the ETC site where our discussion can be housed:  
([http://ictemergency.wfp.org/group/ictopr/forum/-/message\\_boards/category/850536](http://ictemergency.wfp.org/group/ictopr/forum/-/message_boards/category/850536))
- I would like to pose a number of questions that will help refine our thinking on the topic and hopefully promote lively debate.
- We can then use telecons/webexs, as required to help move the discussion forward.

# Navigating the Workspace

- 24 Feb  
Feb 23, 2015  
• South Sudan: ETC SitRep #68

**QUICK LINKS TO FORUM**  
*You must be logged in to access these pages.*

C.A.R.  
Iraq  
South Sudan  
Syria  
West Africa

All project related documents - including meeting minutes, SitReps, contact lists, maps - are stored in the Forum.


**Email Address**


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**IRAQ**  


**CENTRAL AFRICAN REPUBLIC**  


**SOUTH SUDAN**  


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**ETC 2020**

By 2020, the ETC will create an emergency response environment that provides humanitarians, citizens and governments with a seamless, resilient and principled communications experience.

[Read more about the ETC2020 vision](#)

**Join the Community**

Registered users can access ETC project documentation including reports, minutes, maps and photos.

Find us on Facebook

 **Emergency Telecommunications Cluster**

You like this.

You and 1,029 others like Emergency

# Navigating the Workspace

## MEMBERS SECTION

*These documents can only be accessed by registered members.*

Mar 04, 2015

- West Africa: Global ETC telecon mins - 18 Feb
- West Africa: ETC SitRep #8

Feb 26, 2015

- Iraq: Local ETC WG meeting - 24 Feb

Feb 23, 2015

- South Sudan: ETC SitRep #68

## QUICK LINKS TO FORUM

*You must be logged in to access these pages.*

C.A.R.

Iraq

South Sudan

Syria

West Africa

All project related documents - including meeting minutes, SitReps, contact lists,



The ICT Emergency website is the primary online information hub for the Emergency Telecommunications Cluster (ETC).

## Emergencies

### WEST AFRICA



### IRAQ



### CENTRAL AFRICAN REPUBLIC



### SOUTH SUDAN



### UKRAINE



### SYRIA



## Humanitarian ICT Week

Sunday 26 - Thursday 30 April, 2015

Dubai, UAE



Photo: IHP base camp, Port Loko



## etc 2020

By 2020, the ETC will create an emergency response environment that provides humanitarians, citizens and governments with a seamless, resilient and principled communications experience.

Read more about the ETC2020 vision

Join the Community

# Navigating the Workspace

[ETC Service Catalogue](#)

[ETC Services Usage Policy](#)

[ETC FAQs](#)

## KEY DATES

**30-Mar-15 to 01-Apr-15**  
ETC2020 Strategy Workshop

**26-Apr-15 to 27-Apr-15**  
ETC Plenary Meeting

## KEY DOCUMENTS

- [About ETC 2020](#)

Documentation for theme leads can be found in the [Forum](#)

*You must be a member to access the Forum*

## communities.

ETC 2020 is the name given to strategic discussions focusing on envisioning the future of the Emergency Telecommunications Cluster (ETC) over the next five years. In consultation with its members, partners and stakeholders, the ETC seeks to realize an ambitious vision that will see its role and scope of services evolve, enabling innovative and more effective humanitarian assistance.

In partnership with leading technology companies and local providers, by 2020 the ETC will create an emergency response environment that provides humanitarian responders, citizens and governments with a seamless, resilient and principled communications experience, facilitating the delivery of aid. The ETC will be innovative and visionary; a leader in convening the humanitarian technology community, brokering full service communications solutions between private industry, governments, humanitarians and communities.



## ETC 2020 Themes

Key themes have emerged through the envisioning process where the ETC will determine its future role and the unique value it can offer. These include:

- **Services to affected populations:** Facilitation and/or delivery of essential life-saving communication services to affected communities.



# Navigating the Workspace

The screenshot shows the ICT Emergency Platform Forum page. The page header includes the ICT Humanitarian Emergency Platform logo and navigation links. The main content area displays the forum categories, with a red arrow pointing to the 'Emergency Telecommunications Cluster (ETC)' category.

Category	Categories	Threads	Posts	
<b>1. Countries</b> Countries of operation <a href="#">Subcategories:</a> Afghanistan, Algeria, Benin, Bolivia, Burundi, More »	790	1894	2130	<a href="#">Actions</a>
<b>2. Emergency Telecommunications Cluster (ETC)</b> <a href="#">Subcategories:</a> ETC 2020, ETC Activations, ETC Assessment and Reporting Tool, ETC Digital Radio Working Group, ETC Monthly Global Teleconferences, More »	91	295	320	<a href="#">Actions</a>
<b>3. Tools and Resources</b> <a href="#">Subcategories:</a> Electrical, ETC Voice and Data Solution, Information Technology, Non technical manuals and directives, Policies, More »	28	90	114	<a href="#">Actions</a>
<b>5. Interagency team room</b> Discuss various topics related to interagency cooperation <a href="#">Subcategories:</a> Common ETC web platform, ICT tools for the Humanitarian Community, Inter-Agency fora	4	11	17	<a href="#">Actions</a>
<b>5. Training courses</b> <a href="#">Subcategories:</a> Announcements, FASTER Training, L3 SimEx, Let's Comm, Let's Comm Digital, Sweden 2013, More »	122	109	132	<a href="#">Actions</a>
<b>Sandbox</b> This section is for testing. Please use to post what you want and that doesn't need to go ... <a href="#">Subcategories:</a> DEV test, RSS feed test category	2	5	5	<a href="#">Actions</a>

Showing 6 results.

**Threads**

There are no threads in this category.

# Navigating the Workspace

The screenshot shows a web browser window displaying the ICT Emergency Platform forum. The page title is "Forum" and the breadcrumb trail is "Community > Forum > 2. Emergency Telecommunications Cluster (ETC) > ETC 2020 > ETC 2020 Strategy Development Process". A search bar and navigation links are visible. The main content area features a "Subcategories" table with 6 rows. A red arrow points to the "Theme 3: Response Readiness" row. Below the table, there is a "Threads" section with a text box and a link to "Information about training".

Sign Out  
Welcome Marianne Donvent

Home Best Practices Training Community FAQs Site Map Contacts

## Forum

Community > Forum > 2. Emergency Telecommunications Cluster (ETC) > ETC 2020 > ETC 2020 Strategy Development Process

[Message Boards Home](#) | [Recent Posts](#) | [My Posts](#) | [My Subscriptions](#) | [Statistics](#)

### ETC 2020 Strategy Development Process

[Back to ETC 2020](#)

▼ Subcategories

Category	Categories	Threads	Posts	Actions
<b>Theme 1: Services to Affected Populations</b> Subcategories: Notes, Presentations, Webex Teleconferences	3	15	16	<a href="#">Actions</a>
<b>Theme 2: Working with Governments to Build Resilience</b> Subcategories: Meeting minutes, Presentations, Webex Teleconferences	3	4	4	<a href="#">Actions</a>
<b>Theme 3: Response Readiness</b> Subcategories: Presentations, Webex Teleconferences	2	2	2	<a href="#">Actions</a>
<b>Theme 4: Partnerships</b> Subcategories: Presentations, Webex Teleconferences	2	6	6	<a href="#">Actions</a>
<b>Theme 5: Enhanced Connectivity</b> Subcategories: Presentations, Webex Teleconferences	2	2	2	<a href="#">Actions</a>
<b>Theme 6: Services to the Humanitarian Community</b> Subcategories: Presentations, Webex Teleconferences	2	2	2	<a href="#">Actions</a>

Showing 6 results.


► Threads

ETC and Inter-Agency ICT project documents - including meeting minutes, SitReps, contact lists and maps - are posted in the relevant folder under Countries.

Information about training, including announcements and resources for specific courses, is posted in Training

# Navigating the Workspace

Sign Out Welcome Marianne Donven!



**ICT**  
Humanitarian Emergency Platform

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## Forum

Community » Forum » 2. Emergency Telecommunications Cluster (ETC) » ETC 2020 » ETC 2020 Strategy Development Process » Theme 3: Response Readiness

[Message Boards Home](#) | [Recent Posts](#) | [My Posts](#) | [My Subscriptions](#) | [Statistics](#)

### Theme 3: Response Readiness

[« Back to ETC 2020 Strategy Development Process](#)

#### ▼ Subcategories

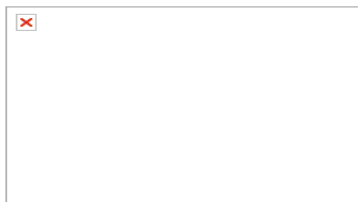
Category	Categories	Threads	Posts	
Presentations	0	0	0	<a href="#">Actions</a>
Webex Teleconferences	0	1	1	<a href="#">Actions</a>

Showing 2 results.

#### ▼ Threads

Thread	Flag	Started By	Posts	Views	Last Post	
Welcome Email from Marianne Donven		Fatharani Fadhilah	1	11	Date: 3/4/15 5:44 PM By: Fatharani Fadhilah	<a href="#">Actions</a>

Showing 1 result.



ETC and Inter-Agency ICT project documents - including meeting minutes, SitReps, contact lists and maps - are posted in the relevant folder under [Countries](#).

Information about training, including announcements and resources for specific courses, is posted in [Training Courses](#).

For detailed descriptions of services provided by the ETC in emergency operations, see the [ETC Service Catalogue](#).

The Forum is a restricted section intended for members only. To return to the public section, go to [Home](#).

# Response Readiness: statement

Ensure that ETC responders are able to provide predictable, effective international and local response within 24 hours, leveraging capacities, preferences and synergies available through the ETC network.



# Three Questions – For Offline Discussion

- What are we missing in that statement?
- What does Response Readiness mean to you?
- What role does the ETC have in response readiness?

# Potential topics to be discussed at the ETC 2020 Workshop in Rome

- Predictability: what are ETC members' capacities (equipment, satellite capacity, staff) for deployment in case of a disaster?
- Should we aim for common ETC services and for Interoperability between ETC members' technical capacities?
- Preparedness : joint trainings and exercises; user registration; pre-positioning at UNHRD?
- Should we have a common ETC branding?

# Next Teleconference

- Discuss frequency and dates