



EMERGENCY TELECOMMUNICATIONS
CLUSTER



ETC 2020 Overview

Working with Governments to Build Resilience

Scope & Revised Value Proposition

- **Scope**: Work with governments to enable them building national communication resilience and ensure restoration of essential communications channels after a disaster, that will enable governments in disaster affected countries to communicate.
- **Value Proposition**: For government entities active in emergencies needing to communicate internally, with humanitarian actors, or with crisis affected populations, *the ETC has the expertise, ability and network of partners to help prepare governments to build greater communications resilience and to partner with the ETC, if needed*, to enable essential communications channels to be maintained or restored within 48 hours.

Key Focus Areas

1

People

2

Policies &
Regulations

3

Resilience
Activities

4

Knowledge
Management

Major Deliverables – 3-5 Years

- **COUNTRY PROFILES, CONTACTS** : Defined up to date contacts, have relationships and profiles for disaster/conflict prone countries
- **RELATIONSHIPS**: Established contact / engagement between government and the ETC for the prone disaster/conflict countries
- **REPOSITORY OF RESILIENCE ACTIVITIES**: (Best Efforts This will go beyond high risk countries, gather information on current efforts and who does what, identify gaps to develop a range of practices. This must recognize existing efforts: (for example, digital humanitarian communities arranged in different databases)
- **RESILIENCE FRAMEWORK**: Roll out a resilience framework – (scope to be defined) to help countries build and maintain resilience
- **TRAINING**: Enhance training for governments eICT4Gov training and build training for ETC members on working with governments

Quick Wins (6 months – 1 year):

- **Prioritize Countries:** Identify vulnerable countries that have experienced natural disasters ~~and are willing to build their capacity and response readiness~~
- **Contact List:** of the countries and the types of government contacts ETC members have contacts and relationships with
- **Draft a “Code of Conduct”** for how Countries can work more effectively with the ETC, and the ETC’s expectations for working with Governments.
- **Draft an “elevator pitch”** and/or outreach flyer ETC members can use to communicate how the ETC can assist governments in crisis and with building resilience.
- **Design training** for ETC members on how to engage with governments and represent the ETC.