



EMERGENCY TELECOMMUNICATIONS
CLUSTER



Follow up on action points for last ETC
Plenary Meeting – April 2015

Action Points from the last ETC Plenary

Action Items/ Decisions

- **Criteria for ETC observers endorsed at the last Plenary meeting – final document posted**

Action Points from the last ETC Plenary

Action Items/ Decisions

- UN ICT Ref group

The ICT Ref Group provides guidance on the **coordination of country-level ICT activities of UN agencies** where a harmonized approach can provide results:

- Provide guidance on ICT investment, including cost-benefit analysis,
- Provide guidance on mechanisms to address country-level common ICT service needs
- identify opportunities for synergies, harmonization and consolidation
 - > toward harmonizing ICT activities in country offices,
 - > ensures these activities align with common ICT strategic goals for participating organizations

Action Points from the last ETC Plenary

Action Items/ Decisions

Operational recommendations to take forward.

1. Leadership continuity, local capacity building and sustainability:

- a) Ensure to include exit strategy from the beginning of projects.
- b) Ensure proper hand-over during rotation.
- c) Identify and train local capacity when available.

2. Customs and licensing strategy:

- a) Establish MoU / partnerships.
- b) Establish data base of country level frequencies.

3. Sharing of Information

- a) Establish joint communications teams in field operations.
- b) Manage expectation of service delivery in emergencies.

4. Security:

- a) Utilize Cloud / data to ensure data is not exposed on site.
- b) Ensure to deploy the security communications services in common operational areas.
- c) Ensure redundancy on ETC solution / connectivity.

Action Points from the last ETC Plenary

Action Items/ Decisions

- Update on the ETC Assessment and Reporting Tool (ART)

The Emergency Telecommunications Cluster (ETC) Assessment and Reporting Tool (ETC-ART) project seeks to deliver a data collection tool that is secure, easy to use, portable, open source and for use by in an inter-agency environment.