

## [Final] Türkiye, earthquake response

Global ETC Teleconference #9

Date: 15/05/2023 Time: 14:00 UTC

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All information related to ETC operations can be found on the website:

[www.etcluster.org/emergency/turkiye-earthquakes](http://www.etcluster.org/emergency/turkiye-earthquakes)

For more information or to be added or deleted from the mailing list please contact:

[Turkiye.ETS@wfp.org](mailto:Turkiye.ETS@wfp.org)

## Attendance

Chair	Omar Namaoui	Algeria
Cisco Crisis Response	Matt Altman	USA
	Waylan Green	USA
IOM	Muli Newton	Egypt
UNHCR	Shashikant Dhanteja	Jordan
	Fatia Hassouni	Switzerland
WFP	Aramais Alojants	UAE
	Khawar Ilyas	Türkiye
	Komi Amedjonekou	Togo
	Burak Sezgin	Türkiye
	Elizabeth Millership	UAE

## Agenda

1. Situation update
2. Emergency Telecommunications Sector (ETS) Türkiye updates
3. Global ETC partner updates
4. AOB

## Minutes

### 1. Situation update

- There have been no further significant incidents in the earthquake affected regions.
- National elections took place on 14 May with no major civil unrest reported.

- Many humanitarian agencies are reverting to the working modality in place before the Kahramanmaraş earthquakes struck on 06 February.

## 2. ETS Türkiye updates

### Coordination

- The ETS is scheduled to phase out its response activities in Türkiye by 17 May, in line with the three-month Flash Appeal timeline. Ongoing activities to upgrade and enhance security communications (radio) services in the earthquake affected regions are being handed over to UNDSS and partners.
- During the ETS response from 16 February to 17 May, the sector coordinated the delivery of three services: enhanced data connectivity, charging stations for communities in temporary settlements, and security communications.
- The ETS response was supported by two WFP Standby Partners (SBP). The first SBP deployed from Ericsson Response from 25 February to 09 March to support data connectivity and the installation of charging station services. The second SBP deployed remotely from iMMAP from 23 March to 05 May to support ETS Information Management (IM) activities. Both SBPs were appreciated by the ETS.
- To support the response, US\$160,000 was received from the OCHA-managed Central Emergency Response Fund (CERF) to fund ETS activities for a total of six months.
- Two ETS personnel supporting the response in Türkiye will leave on 17 May—the two profiles are the ETS Coordinator and an ICT Specialist.

### Data connectivity

- During the three-month response, the ETS supported the enhancement and troubleshooting of data connectivity in two United Nations Disaster Assessment and Coordination (UNDAC) coordination sites in Hatay and Kahramanmaraş.
- Currently, the ETS is coordinating to return eight data connectivity access points to Ericsson Response. The equipment will be shipped from Gaziantep to Ankara within Türkiye, before onward travel to Sweden. The access points were hand-carried to Türkiye on 25 February by the Ericsson Response SBP to support data connectivity activities.

### Services for communities

- A total of 20 charging station units were purchased from a local vendor and set up in two temporary settlements in the earthquake affected areas of Türkiye—10 in Sadaka settlement in Hatay and 10 in Malat settlement in Malatya. Using the services, affected communities can charge devices to contact loved ones and access critical sources of information.
- During the emergency phase of the response, the charging station services were handed over to the temporary settlement management in both Hatay and Malatya after

the units were installed by the ETS. Further, the ETS has now completed the official donation of the units to the temporary settlement management in both locations.

- The procurement of an additional 60 charging stations initially planned for settlements in Hatay, Kahramanmaraş, Adiyaman, and Malatya are cancelled. The estimated delivery of the units was delayed until after ETS deactivation, and most temporary settlements assessed by the ETS in the affected areas were found to have power and therefore no longer need the service.

### Security communications

- In the first phase of the earthquake response, the ETS identified the critical gaps in security communications services—led by UNDSS—and provided technical advice and assistance to strengthen and enhance UHF radio service coverage in operational areas. Security communications services support the safety and security of personnel in the field when mobile networks are unavailable.
- In coordination with UNDSS, upgrades to existing repeater sites in Gaziantep and Sanliurfa are ongoing, with UHF radio repeater sites in Hatay and Kilis already restored. The ETS has established a new UHF radio site in Mersin and is planning to establish a second new repeater site in Reyhanli once the necessary approvals and equipment are obtained.
- The ETS, in collaboration with UNDSS, is procuring additional security communications equipment to upgrade the UHF radio network in four sites and establish a UHF radio network in the two new sites in the earthquake affected regions. The equipment is being procured from a global WFP vendor and is estimated to take 4-6 weeks to arrive in Türkiye. Once it arrives, the equipment will be installed by UNDSS through their local vendor. The ETS is building the technical capacity of UNDSS before deactivation to support this activity.
- During the response, the ETS trained four Security Operations Centre (SOC) staff on 04 May to operate the SOC in Gaziantep, which is currently based in the OCHA office.
- The ETS also built the capacity of UN agencies to use security communications equipment in the field. A total of 34 staff attended UHF handheld radio training sessions.

### 3. Partner updates

- No partner updates.

### 4. AOB

- N/A

This was the final Global ETS teleconference meeting for the ETS response in Türkiye.

## Acronyms

AOB	Any Other Business
CERF	Central Emergency Response Fund
ETC	Emergency Telecommunications Cluster
ETS	Emergency Telecommunications Sector
ICT	Information Communication Technology
iMMAP	Information Management and Mine Action Programs
IOM	International Organization for Migration
SBP	Standby Partner
SOC	Security Operations Centre
UN	United Nations
UNDAC	United Nations Disaster Assessment and Coordination
UNDSS	United Nations Department of Safety and Security
UNHCR	United Nations High Commission for Refugees
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
UHF	Ultra-High Frequency
UTC	Universal Time Zone
WFP	World Food Programme

**Minutes: Elizabeth Millership, ETC Information Management Officer**