

Nigeria, Crisis

Local ETS Working Group Meeting

Date: 30/01/2025 Time: 10:00 UTC +1

All information relating to the ETS in Nigeria can be found on the ETC website:

<https://www.etcluster.org/emergencies/nigeria-crisis>

For more information or to be added or deleted from the mailing list please contact:

Nigeria.ETS@wfp.org

Attendance

Chair

Patrick Midy

Action Against Hunger	Christopher Ajasigwe
IMC	Makama Audu
IOM	Alabi Shola
MercyCorps	Emmanuel Omirinde
Save the Children	Daniel Mshelia
FAO	Dauda Mshelia
	Emeka Osigwe
UNDP	Aliko El-Rasheed
	Isa Salisu
	Sylvester Okeke
UNDSS	Achir Dzwa
	Adamu Iguda
UNHCR	Yakubu Musa
UNICEF	Oluwafemi Agbelua
	Taiwo Oluremi
UNOCHA	Daniel Buba Soro
WFP	Abubakar Shehu
	Bishar Duble
	Bonnie Anidobi
	Farouk Adamu
	Hadiza Alikura
	Sarah Ndai
	Sarah Omebe
ETS	Amana Mbahi
	Caleb Anwara
	Karim Saleh

Marian Mgbemena
Oluwashina Oni
Patrick Midy
Salamatu Yohanna
Unity Oware

Agenda

1. Update on ETS 2024 activities in north-east Nigeria
2. Updates on the ETS 2025 planned activities
3. Partners Update
4. AOB

Minutes

1. Update on the latest ETS activities in north-east Nigeria.

Security Situation

- Violent incidents and banditry in the northeast continue to be major factors that contribute to instability within Nigeria.

ETS Services

- The ETS provides security communications, internet connectivity, ICT helpdesk, service for communities, Information Management (IM), and coordination services to humanitarian responders.
- The ETS provides security communications services in Damaturu and Yola metropolitan areas. Internet and security communications services are delivered in the eight humanitarian hubs in Borno State—Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno, and Ngala.
- The ETS is available to provide user and security communications training on need at no cost to the users.

ETS activities in January

- In January, the ETS provided data connectivity to 1,070 users from 92 organizations—18 UN agencies and 74 NGOs.
- To enhance cost efficiency for internet services and to optimize the internet performance at the seven deep field locations—Bama, Banki, Damasak, Dikwa, Gwoza, Ngala, and Monguno, the ETS has commenced the deployment of the newly procured Internet Service Provider (ISP) from 06 January. So far, the new ISP has been deployed in Bama, Banki, Dikwa, Gwoza, Ngala, and Monguno. The sector

seeks to finalize the deployment and begin remote monitoring of the services from the beginning of February.

- On 03 January, the ETS supported the United Nations Office of the Coordination of Humanitarian Affairs (UNOCHA) to troubleshoot a faulty VHF radio having coverage and power issues in Maiduguri. The sector reprogrammed the radio to restore connectivity and consequently recommended UNOCHA to procure a new battery to resolve the power issues. Additionally, the sector also supported UNOCHA in retrieving the serial numbers of three mobile radios, and in fixing a broken Radio Frequency (RF) cable connector.

2. Partner Updates

Action Against Hunger (ACF)

- ETS partner—Action Against Hunger—recently employed some ICT staff at their office locations. The partner requested information about the planned advanced radio training for the humanitarian actors in 2025.
- The ETS explained that the advanced radio training is an annual radio training session organised by the ETS which focuses on humanitarians working in ICT and security and are planning to deploy ICT services in their offices. The ETS further stated that the training is scheduled for March in Maiduguri and an announcement regarding the training is scheduled to be announced in the coming weeks. This year, the ETS plans to pilot a second session of this training due to increased need and fulfill partners requests to have the training at least twice a year.

World Food Programme (WFP)

- ETS lead agency—WFP—showed interest in the upcoming advanced radio training. WFP indicated that some of their staff have attended the advanced radio training while some have not. Additionally, WFP requested that ETS should consider conducting the training session around April because of the Ramadan holiday scheduled for March.
- The ETS maintained that it will conduct analysis of the best possible time and location for the training before the announcement. The sector further explained that the interested agencies should inform their colleagues about the training so that they are well prepared.

3. AOB

- The ETS is planning to improve its engagement and support to partners in the northeast by including new topics in the Local ETS Working Group meetings, including short training sessions on VHF radio, data connectivity, and exploring new ideas for services for communities. The sector requested partners to send ideas on

how to improve the Local ETS Working Group engagements via Nigeria.ETS@wfp.org / +2349070276556.

Next meeting

The next Local ETS Working Group meeting will take place on **27 February 2025**.

Acronyms

ETS	Emergency Telecommunications Sector
IM	Information Management
IOM	International Organization for Migration
ISP	Internet Service Provider
IT	Information Technology
INGO	International Non-Governmental Organisation
JDF	Jireh Doo Foundation
NGO	Non-Governmental Organisation
SI	Solidarites Internationale
SOC	Security Operations Centre
UN	United Nations
UNDSS	United Nations Department for Safety and Security
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
VHF	Very High Frequency
WFP	World Food Programme

Minutes: Oluwashina Oni, ETS Nigeria Information Management Officer (IMO)