

## **Local ETS Working Group - Maiduguri**

**Date: 30/04/2020    Time: 10:00Hrs**

**Online Meeting**

### **Attendance**

Chair	Khawar Ilyas (WFP/ETS Coordinator)
ACF	Victor Yusuf
ALIMA	Shehu Abubakar
IOM	Tim Anko
NRC	Jesse Adamu
OCHA	Blessing Adeleke
UNDSS	Amana Hassan
	Joseph Dickson
	Nicholas Dauda
	Moses Babaferi
WFP	Luis Portatadino
	Caleb Anwara
	Dubem Umeasiegbu
	Oyintare Kalama
	Ahmed Yusuf
	Triwik Kurniasari

### **Agenda**

1. Brief update on the latest ETS activities in NE Nigeria
2. Partner updates
3. Challenges in responding to demand
4. AOB

## 1. Brief update on the latest ETS activities in NE Nigeria

- ETS continues to provide security telecommunications, data connectivity, voice services and coordination.
- Because of the COVID-19, radio programming and basic end-user training have been suspended.
- ETS has introduced audioconferencing services which are now available in each hub to facilitate inter-hub meetings and training.
- In April 2020, the ETS provided services in 10 common operational areas to about 3,000 users from 95 organizations (15 UN agencies and 80 NGOs). However, because of COVID-19, data connectivity traffic has dropped slightly during this period.
- In 2019, ETS initiated a hybrid solar-power project. The ETS has deployed all equipment for the hybrid solar-based system to deep field locations. Installations will commence when COVID-19 travel restrictions are lifted.
- All ETS field activities have been suspended as a result of the COVID-19 restrictions.
- Power availability remains a challenge.

## 2. Planned activities

- The ETS plans to organize webinars on data connectivity usage and the IT Policy in the coming weeks.

## 3. Partners Update

### WFP

- WFP staff are working from home but there are complaints about poor power supply. As a result of this, WFP has distributed portable solar-power stations to staff.
- The team will commence CCTV cabling in the warehouse soon.
- SCOPE activities are ongoing through implementing partners.

WFP has recommended that Microsoft Teams staff use Microsoft Teams instead of Zoom for meetings due to security issues and the ETS plans to host all meetings on Teams going forward.

**Action:** WFP IT officer to share the specifications of the portable solar-power stations

### Banki SOC

- Periodic power outage remains a problem.
- There are continuous complaints from users about being blocked from using the VPN and it will be appreciated if users are sensitized on the IT Policy.

**Feedback:** Most users have failed. Some users may not yet have gone through the IT Policy shared with them. However, ETS has planned webinars with partner agencies to increase awareness on the IT Policy through the ICT focal persons of these organizations.

#### IOM

- Staff have complained about power supply and it will be appreciated if WFP IT officer can share the power solution being used by WFP.

#### Dikwa LSA

- The network has been poor, and pictures can't be uploaded with reports on WhatsApp until 1900. WhatsApp is used officially by Local Security Assistants (LSAs) for sharing urgent reports which also includes upload of pictures.

**Feedback:** In Dikwa, as a pilot, ETS revised the policy because 25% of data traffic is as a result of file transfer on WhatsApp. Since WhatsApp has not been reported as an official tool, ETS blocked file transfer until 1900. So far, no organization has requested officially for the revision of the policy on WhatsApp.

**Action:** LSA/UNDSS to send an official complaint/ notification of the use of WhatsApp as an official tool.

## 4. Introduction on portable Solar Kit Specification

**Product name:** Goal Zero Yeti 150 Portable Power station with a 28W solar panel.



- It is a 5.4kg (12 lb) power station for keeping lights, phones and laptops charged during camping or in an emergency.
- It comprises an internal 150WH (12V 14AH) AGM battery and an inbuilt 80W modified sinewave inverter.
- It outputs 220V AC (for your laptops or small light), 5V via two USB outlets (for charging phones or tablets) and two 12V outlets.

- The internal battery can be charged using any of these three options – mains electricity, car charger and the included 28W solar kit.
- More specifications can be found [here](#).

*Purchase Price*

1. Yeti 150 station (Item no: TRN-IT-105228 Description: 168Wh battery bank with 230V output) Price: \$204
2. 28W solar kit (Item no: TRN-IT-105229 Description: 28-watt (or larger) solar panel open circuit voltage 18 – 22V) Price: \$255

## Acronyms

ACF	Action Contre La Faim
ETS	Emergency Telecommunications Sector
IOM	International Organization for Migration
IT	Information Technology
LSA	Local Security Assistants
NGO	Non-Governmental Organisation
NRC	Norwegian Refugee Council
OCHA	United Nations Office for the Coordination of Humanitarian Affairs
SOC	Security Operations Centre
UN	United Nations
UNDSS	United Nations Department of Safety and Security
VPN	Virtual Private Network
WFP	UN World Food Programme

All information related to the ETS operation can be found on the ETC website:  
[www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)

For more information, or to be added or deleted from the mailing list, please contact:  
[Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org)

**Minutes:** Oyintare Kalama, WFP