

YEMEN – Conflict

ETC Situation Report #44

Reporting period 01/05/2020 to 31/05/2020

ETC Yemen Situation Reports are issued monthly.

Highlights

- As part of the COVID-19 response, the ETC, as requested by the World Health Organization (WHO), is assisting in upgrading/establishing hotlines at the Ministry of Public Health and Population (MoPHP) in Sana'a and Aden. The ETC has submitted its approval and is waiting for approval to proceed.
- The ETC continues to provide critical Internet connectivity to 935 humanitarians across 11 sites in Yemen, and communications services, including security telecommunications to a total of 2,848 responders across the country.
- Since 1 January 2020, the ETC Helpdesk has received and resolved 2,699 issues from responders.



ETC connectivity is enabling online consultations at an oncology centre in Aden.
Photo: ETC Yemen

ETC Activities

COVID-19 response

- As part of the COVID-19 response, the ETC, as requested by the World Health Organization (WHO), is assisting in upgrading/establishing hotlines at the Ministry of Public Health and Population (MoPHP) in Sana'a and Aden. The ETC has submitted its approval and is waiting for approvals to proceed.
- The ETC, in coordination with WFP, is working on expanding ETC connectivity services to a UNDP villa which will be used as a UN staff quarantine centre in Sana'a. The ETC is already providing connectivity services at isolation apartments in the UN Common Accommodation Facility (UNCAF) in Sana'a.
- The ETC continues to provide connectivity in a UN quarantine facility in Aden and has been requested to extend the service to an isolation centre in another part of the building.
- The ETC has received several requests to support the response to COVID-19 including from the World Health Organisation (WHO) to upgrade the existing communications infrastructure in 26 Emergency Operations Centres (EOC) that were used for the cholera response to now support the COVID-19 response. One EOC is based in an oncology centre in Shabwa where ETC internet connectivity services enable patients and health

workers to have critical medical consultations online with consultants around the world to discuss, share and provide consultations on both oncology cases, and COVID-19 awareness issues.

- Most ETC staff, including all national staff, continue to work from home as part of social distancing efforts to prevent the spread of the COVID-19 virus. The ETC set up a new meeting room at the UN Common Accommodation Facility (UNCAF) in Sana'a and upgraded internet connectivity in the apartments and common areas to enable all staff to work effectively.

ETC activities

- The ETC has ordered a satellite terminal to provide connectivity at the new UN hub in Marib in the south. The hub will be hosted by the International Organization for Migration (IOM).
- The ETC has temporarily upgraded the connectivity services for responders based in Al Mukalla.
- The ETC is liaising with local Internet Service Providers (ISPs) to deploy new satellite terminals to reactivate connectivity services in sites in Sana'a and Ibb.
- The ETC in Aden is in the process of signing a Memorandum of Understanding (MoU) to provide connectivity services in a new site hosted by the International Non-Governmental Organisation (INGO), ZOA.
- The ETC together with the Ministry of Telecommunications and Information Technology (MoTIT) and Aden Net ISP has been requested to provide Internet connectivity services at Aden International Airport.

ETC Planned Activities

- The ETC still has plans to collaborate with the Telecommunications Security Standards (TESS) team on the expansion of the VHF coverage in Aden city to strengthen the safety and security of responders.

Funding

- The ETC in Yemen is 42 per cent funded having received US\$1.5 million from the Yemen Humanitarian Fund. The ETC has a projected budget of US\$3.6 million to implement its activities in Yemen in 2020.

Key Information

- All information on the ETC response in Yemen can be found [here](#).
- The latest ETC Dashboard and [infographic](#) are also available on the www.etcluster.org website.
- The next Global ETC Joint Teleconference on Libya, Syria and Yemen will be held on 2 June.
- For further information or to contact the team on the ground, please email Yemen.ETC@wfp.org

Key Contacts

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