

Mozambique

Global ETC Teleconference

Date: 29/04/19 TIME: 13:00 UTC

Attendance

Chair	Caroline Teyssier	(Global ETC), UAE
CRS	Dan Carr	UK
Ericsson Response	Lars Ruediger	Germany
IOnternews	Stijn Aelbers	UK
IOM	Ottmar Figueroa	Switzerland
ITU	Maritza Delgado	Switzerland
NetHope	Gisli Olafsson	Mozambique
	Rami Shakra	Spain
	Brent Carbno	Canada
UNHCR	Alex Thomas	Denmark
	Nizar Zeidan	Switzerland
	Christina Handle	Denmark
	Eslam Abdelaal	
UNICEF	Antonio Gomes	USA
WFP	Maria Saleh	Italy
	Phyza Jameel	Mozambique
	Pastor Lovo	Mozambique
	Neil Murphy-Dewar	Mozambique
	Catherine Boyle	South Africa
	Prakash Muniandy	UAE

Teleconference started at 13:02 UTC

Agenda

1. **ETC – Cyclone Kenneth**
2. **ETC - Cyclone Idai**
3. **Updates from ETC partners**
4. **AOB**



Minutes

1. ETC Update – Cyclone Kenneth

- Tropical Cyclone Kenneth made landfall in Mozambique’s northern province of Cabo Delgado on 25 April. Preliminary assessments from several organizations, including OCHA and WFP, highlight extensive road and infrastructure damage in districts of Quissanga, Macomia and Ibo.
- The ETC plans to support Mozambique Telecomms Regulatory Institution (INCM) by providing internet access services in 4x INGC coordination centres in: City of Pemba, Mocimboa da Praia, Palma and Muidumbe. An ETC coordinator has been deployed to Pemba.
- Additional ETC partners have been contacted to support the response in Cabo Delgado. Pemba is the EOC for Cyclone Kenneth and Mocimboa will be a forward operating base (FOB).
- Security issues: agencies and staff must understand context and staff asked to not take photos and do interviews with people from affected areas.
- To support the immediate response, ETC taken equipment from Beira stock. ETC ConOps and budget are in the draft stage and finalised in the next couple of days.
- WFP CO engaging with Partnerships team to prepare donor proposals.
- Cyclone Kenneth: the ETC has requested team of 4x staff including coordinator, 2x IT specialists and 1x VSAT specialist. Looking at partners.

2. ETC Update – Cyclone Idai

- No security issues to report.
- The cholera outbreak is being controlled however malaria is becoming an issues with more cases being confirmed. ETC Coordinator warns that incubation period is 7-10 days.
- City power is generally restored although not entirely stable. Outlying areas are still being repaired.
- Currently, there are 1,708 users registered to access ETC Internet connectivity in Beira, Buzi and Nhamatanda. ETC services in Grudja were decommissioned on 26 April.
- 150-kg of equipment plus 4 VSATs is being sent from Beira to Pemba. Aircraft due to fly today will not fly for another three days, Ericsson equipment may be sent up on a later flight.

3. Updates from ETC Partners

NSTR

Teleconference / Meeting ended at: 13:17 UTC

Next Global ETC Mozambique Teleconference will be held on Tuesday 7 May

Acronyms

COMCEN	Communications Centre
EOC	Emergency Operations Centre
ETC	Emergency Telecommunications Cluster
FITTEST	WFP’s Fast IT and Telecommunications Emergency and Support Team
FOB	Forward operating base
FORCOM	National Forum of Community Radios in Mozambique



HC	Humanitarian Coordinator
HF	High Frequency
ICCG	Inter-Cluster Coordination Group
ICT	Information and Communications Technology
IHP	International Humanitarian Partnership
IM	Information Management
IMO	Information Management Officer
IOM	International Organization for Migration
ISP	Internet Service Provider
IT	Information Technology
NGO	Non-Government Organisations
OCHA	Office for the Coordination of Humanitarian Affairs
PSEA	Prevention of Sexual Exploitation and Assault
S4C	Services for Communities
UN	United Nations
UNDSS	UN Department of Safety and Security
UNFPA	UN Population Fund
UNHCR	UN High Commissioner for Refugees
UNICEF	UN Children's Fund
VHF	Very High Frequency
WFP	World Food Programme
WHO	World Health Organization
WVI	World Vision International

All information related to ETC operations can be found on the website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:

Mozambique.ETC@wfp.org

Minutes: Suzanne Fenton, WFP