Mozambique

Global ETC Teleconference

Date: 15/04/19   TIME: 13:00 UTC

Attendance

Chair	Jalal Shah	(Global ETC), Italy
CRS	Dan Carr	UK
Gov't of Luxembourg	Gilles Hoffmann	Luxembourg
NetHope	Gisli Olafsson	Mozambique
	Rami Shakra	Spain
	Duncan Drury	UK
	Dag Brynjarsson	Iceland
Red Cross	James Spooner	Canada
Save the Children	Mark Hawkins	UK
TSF	Sebastien Latouille	Mozambique
	Isabelle Garcia	France
	Florent Bervas	France
UNHCR	Alex Thomas	Denmark
	Nizar Zeidan	Switzerland
UNICEF	Antonio Gomes	USA
United Methodist Comm	Ashley Gish	USA
WFP	Gabriela Alvarado	Italy
	Omar Namaoui	Italy
	Emma Gilson	Italy
	Pia Facultad	Italy
	Tue Nielsen	Kenya
	Suzanne Fenton	Mozambique
	Phyza Jameel	Mozambique
	Pastor Lovo	Mozambique
	Neil Murphy-Dewar	Mozambique
	Catherine Boyle	South Africa
	Erika Iglesias	UAE

Majed abduljaleel

Teleconference started at 13: UTC

The ETC is a global network of organizations that work together to provide shared communications services in humanitarian emergencies.

Agenda

1. **ETC update - Mozambique**
2. **Updates from ETC partners**
3. **AOB**

Minutes

1. ETC Update - Mozambique

- No security issues to report.
- In Beira, ETC Working Group meetings are held weekly and inter-cluster coordination meetings three times a week.
- Currently, there are 1,450 users registered to access ETC Internet connectivity in Beira and Buzi (where WIDER kits are deployed). In addition, the ETC is providing connectivity at 16x sites in Beira. Outside Beira, the ETC has deployed satellite kits to provide connectivity in Buzi, Grudja and Nhamatanda.

    o A team is in Buzi today to replace the rapid deploy satellite terminal with a fixed base satellite terminal which is a longer-term solution.

    - The team will also conduct an assessment of Guara Guara which may become a returnees' camp in which case UN and NGO hubs will be established.

    o Eutelsat satellite terminals were installed in Grudja and Nhamatanda.

- The ETC security telecommunications specialist is building a Communications Centre (COMCEN) in Beira. The repeaters are already active with a UN channel and an NGO channel; coverage reaches as far as Buzi. The recruitment of three radio operators is planned.
- There are still some issues with electricity in Beira. The electricity company is focusing on repairing hospitals, clinics, schools, government buildings and water treatment plants first.
- Mobile Network Operators (MNOs) and Internet Service Providers (ISPs) are still having issues. ISPs have brought all staff to Beira to complete repairs of the network. Yesterday, there were numerous issues with mobile networks and issues with ISPs last week as road repair crews cut through the cable.
- Tomorrow, a specialized satellite terminal (O3B) provided by the Government of Luxembourg is due to arrive in Beira to improve connectivity.
- Two Ericsson Response staff will leave this week and their replacements are already on the ground. The ETC IMO will leave this week but will continue to support from Dubai. The NetHope team member who is NGO Coordinator for the ETC will leave at the end of the week.
- Regarding Services for Communities (S4C) activities, technical assessments of six community radio stations in Sofala province are complete together with the National Forum of Community Radios in Mozambique (FORCOM). The S4C advisor is planning the procurement in order to support the rehabilitation of these community radios.

2. Updates from ETC Partners

TSF

- TSF is finishing the mission with the final team member leaving the operation this week.
- TSF has one connection at an MSF office in Mafambisse.

Teleconference / Meeting ended at: 13:18 UTC

Next Global ETC Mozambique Teleconference will be held on Monday 29 April

Acronyms

COMCEN	Communications Centre
EOC	Emergency Operations Centre
ETC	Emergency Telecommunications Cluster
FITTEST	WFP's Fast IT and Telecommunications Emergency and Support Team
FOB	Forward operating base
FORCOM	National Forum of Community Radios in Mozambique
HC	Humanitarian Coordinator
HF	High Frequency
ICCG	Inter-Cluster Coordination Group
ICT	Information and Communications Technology
IHP	International Humanitarian Partnership
IM	Information Management
IMO	Information Management Officer
IOM	International Organization for Migration
ISP	Internet Service Provider
IT	Information Technology
NGO	Non-Government Organisations
OCHA	Office for the Coordination of Humanitarian Affairs
PSEA	Prevention of Sexual Exploitation and Assault
S4C	Services for Communities
UN	United Nations
UNDSS	UN Department of Safety and Security
UNFPA	UN Population Fund
UNHCR	UN High Commissioner for Refugees
UNICEF	UN Children's Fund
VHF	Very High Frequency
WFP	World Food Programme
WHO	World Health Organization
WVI	World Vision International

All information related to ETC operations can be found on the website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
Mozambique.ETC@wfp.org

Minutes: Suzanne Fenton, WFP