

Mozambique

Global ETC Teleconference

Date: 19/03/19 **TIME: 11:30 UTC**

Attendance

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| Chair | Jalal Shah | (Global ETC), Italy |
| Ericsson Response | Lars Ruediger | Germany |
| InterNews | Sten | UK |
| NetHope | Rami Shakra | Spain |
| Save the Children | Mark Hawkins | Spain |
| | Kondwani Mtalimanja | |
| TSF | Isabelle Garcia | France |
| | Florent Bervas | Mozambique |
| UNHCR | Alexander Thomas | Denmark |
| WFP | Patrick McKay | Mozambique |
| | Ryan Twitney | Mozambique |

Teleconference started at 11:40 UTC

Agenda

1. Global ETC update
2. ETC update - Mozambique
3. Updates from ETC partners
4. AOB

Minutes

1. Global ETC Update

- Cyclone Idai made landfall in Beira on 14 March. Initial reports indicate widespread damage and breakdown of communications in a number of locations, especially Beira.
- The ETC deployed a coordinator to Mozambique on 16 March and 3x Stand-by Partners (SBP) (2x Gov't of Luxembourg and 1x Ericsson Response) along with 2x satellite kits and WIDER terminals. A fourth SBP

from Ericsson Response is on the way and WFP has deployed capacity from Regional Bureau Johannesburg and other country offices to Mozambique. The SBPs arrived with sufficient equipment to set up connectivity in 2x locations.

- The Crisis Connectivity Charter was activated, so the ETC Coordinator brought some portable satellite equipment. A direct flight from Dubai to Mozambique arrived last night with 5x VSAT satellite terminals from Eutelsat onboard.
- Télécoms Sans Frontières (TSF) staff are also in country with connectivity equipment.
- It is likely the ETC will be activated in the coming days and that connectivity services will be needed beyond the initial expectations.

2. ETC Update - Mozambique

- There are floods throughout the region and Beira has been cut off almost entirely, to the point where it is an island. Roads have been washed away by a dam that burst and other areas in the north-west, such as Chimoio, are also severely affected.
- Heavy rains continue, and more flooding is expected. Dams are at full capacity.
- The WFP Regional Bureau of Johannesburg (RBJ) was the first in Beira and established basic connectivity.
- The Government of Luxembourg set up a satellite kit and is now providing internet connectivity at the humanitarian hub that has been established in Beira airport.
- There will likely be another hub in Chimoio to support people there. WFP is planning to set up an office there. There are reports of UNICEF, WHO and UNDP going there to assess the situation.
- The ETC Coordinator will travel to Beira today with Ericsson Response colleagues.
- Local network providers on the ground are starting to come back online, but there are limited services.
- Radio communications are not up in Beira. WFP has a repeater onsite and the ETC can hopefully use that and have security communications functional tomorrow morning.
- The cyclone response has turned into two different emergencies: one is the emergency response which is primarily in Beira. The second is enormous flooding due to the heavy rainfall and this is making assessments hard. Reports estimate that around 30 km by 60 km of land is underwater and deep.
- The Government is developing a response proposal. Initial indications are that there will be two mega camps of 50,000 people, as well as two triage centres which will indicate connectivity requirements for these 4 locations. This is just a proposal at the moment.

3. Updates from ETC Partners

InterNews

- Asked about radio networks e.g. towers, radios. The Government of Luxembourg replied that the only repeater in Beira is down and the antenna is broken so radios can only operate in simplex mode but cannot cover the whole city.
- No radio, television or power services are available to any affected communities.

Save the Children

- SCI has a satellite kit on the way from Nairobi to Maputo and has requested access to Ku bandwidth. Global ETC says 5x kits are being shipped and if needed, some kits can be made available for deployment. This can be confirmed with the team on the ground.



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- Wilson Khamis from SCI will be on the ground today.

Ericsson Response

- Bringing in 1x more volunteer. They asked about commercial flights to Beira and visa/immigration process. Patrick says there are two flights into Beira from Maputo. Anyone can get visa on arrival including UNLP holders. There are also direct flights from Johannesburg and Nairobi.

The Government of Luxembourg

- The Government of Luxembourg is looking to ship equipment to Mozambique for long-term use and asks whether equipment should be shipped to Beira or Maputo. ETC Coordinator in Mozambique says equipment for Beira should be sent to Beira. If the equipment is for Chimoio, then it should be sent to Maputo.

4. AOB

- Accommodation is an issue as there are no hotel rooms so people need to be prepared to sleep in conference rooms or find other similar solutions.
- Incoming staff need to bring a large amount of cash as there are no banking facilities; all is cash-based.

Teleconference / Meeting ended at: UTC

Next Global ETC Mozambique Teleconference is TBC

Acronyms

| | |
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| ACF | Action Contre la Faim / Action Against Hunger |
| ACLAB | Alliance for Cooperation and Legal Aid Bangladesh |
| BTRC | Bangladesh Telecommunication Regulatory Commission |
| CiC | Camp in Charge |
| COMCEN | Communications Centre |
| CRC | Community Resource Centre |
| DC | Deputy Commissioner |
| DMR | Digital Mobile Radio |
| EOC | Emergency Operations Centre |
| ETC | Emergency Telecommunications Cluster |
| ETS | Emergency Telecommunications Sector |
| FITTEST | WFP's Fast IT, Telecommunications and Coordination Support Services Team |
| HC | Humanitarian Coordinator |
| HF | High Frequency |
| ICCG | Inter-Cluster Coordination Group |
| ICT | Information and Communications Technology |
| IDP | Internally Displaced People |
| IHP | International Humanitarian Partnership |



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| IM | Information Management |
| IMO | Information Management Officer |
| IOM | International Organization for Migration |
| ISCG | Inter-Sector Coordination Group |
| ISP | Internet Service Provider |
| IT | Information Technology |
| JRP | Joint Response Plan |
| LoA | Letter of Agreement |
| MoDMR | Ministry of Disaster Management and Relief |
| NGO | Non-Government Organisations |
| OCHA | Office for the Coordination of Humanitarian Affairs |
| RETS | Refugee Emergency Telecommunications Sector |
| SMT | Security Management Team |
| S4C | Services for Communities |
| TESS | Telecommunications Security Standards |
| UN | United Nations |
| UNCAF | UN Common Accommodation Facility |
| UNDSS | UN Department of Safety and Security |
| UNFPA | UN Population Fund |
| UNHCR | UN High Commissioner for Refugees |
| UNICEF | UN Children's Fund |
| VHF | Very High Frequency |
| WFP | World Food Programme |
| WHO | World Health Organization |
| WVI | World Vision International |

All information related to ETC operations can be found on the website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
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Minutes: Suzanne Fenton, WFP