

NIGERIA

OPERATION OVERVIEW



TYPE OF EMERGENCY:

CRISIS

ETS ACTIVE SINCE:

23 November 2016



Map Sources: UNCS, ESRI.
The boundaries and names shown on this map do not imply official endorsement or acceptance by the United Nations. Map created in Sep 2013.

SITUATION OVERVIEW:

An estimated seven million people across Adamawa, Borno and Yobe states of Nigeria are in need of life-saving assistance as a result of years of ongoing violence in the North-East of the country.

With telecommunications infrastructure having been severely damaged by the conflict, provision and restoration of communications services are required to support the response community.

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria to meet vital communications needs, responding with government, private sector and humanitarian organisations to ensure a coordinated response.

KEY DATA



OPERATIONAL AREAS WITH ETS SERVICES

6



PLANNED OPERATIONAL AREAS WHERE ETS SERVICES WILL BE DEPLOYED

4



TRAINING CONDUCTED

- **Radio user** training for the humanitarian community, including drivers, security officers, ICT staff and radio room operators, among others.



FUNDING STATUS

- **86,5%** of US\$5.8 has been received.



CHALLENGES

- **Security** situation remains volatile across North-East Nigeria and staff movements are restricted.



PLANNED ACTIVITIES

- Deployment of **security telecommunications** and **internet connectivity** services in identified common operational areas across Borno and Yobe states.
- **Building IT capacity** of humanitarians on **analogue and digital radio technology**.

RESPONSE

Security Communications

- Upgrade of existing United Nations (UN) security communications system to support safety and security of humanitarians, including upgrade of UN Department of Safety and Security (UNDSS) Communications Centre (COMCEN) in Maiduguri.
- Provision of security telecommunications services in two common operational areas, Maiduguri and Damaturu, including the deployment of a COMCEN at the International Humanitarian Partnership (IHP) base camp in Maiduguri.
- The ETS deployed security telecommunications services at the humanitarian hubs in Maiduguri, Gwoza, Ngala, Bama and Dikwa.
- The ETS has started the deployment of the Digital Mobile Radio (DMR) network in Maiduguri.
- Programming of handheld radios for humanitarians to access security telecommunications services in Maiduguri and Damaturu. So far, more than 740 radios from 21 organisations have been programmed.
- Delivery of radio training to over 520 staff members from 24 humanitarian organisations in Maiduguri, Damaturu, Ngala, Gwoza and Bama, including drivers, security officers and radio operators. In September 2017, the ETS delivered a Let's Comm Analogue/Digital training in Maiduguri to 11 humanitarians from 8 organisations.
- The ETS has sponsored the recruitment of 18x radio operators for the COMCENs in Borno and Yobe states. The ETS will provide them with the appropriate training to carry out their operations effectively.
- The ETS supported UNDSS with training for radio operators which took place in Lagos and Abuja at the beginning of September.
- The ETS is working closely with UNDSS in the elaboration of Standard Operating Procedures (SOP) for radio check in North – East Nigeria.

Internet Connectivity

- Provision of Internet connectivity at the IHP base camp in Maiduguri for the humanitarian community. 615 humanitarians from 52 organisations have used these services. To date, the highest number of humanitarians served in a single day has been over 100.
- Internet connectivity services have been deployed at the humanitarian hubs in Gwoza, Ngala, Bama and Dikwa.

Coordination & Information Management

- Strengthening coordination and information management services provided to the humanitarian community to ensure an effective and coordinated response.

PLANNED ACTIVITIES

- Connectivity and security telecommunications services will be deployed at identified common humanitarian hubs across Borno and Yobe states (Damasak, Rann, Monguno and Banki) for shared humanitarian use, in early 2018. Given the pressing needs, the ETS is exploring options to deploy basic communications services at these common operational areas before the hubs are deployed.

CHALLENGES:

- The ETS continues to follow up with the local authorities on the request for the new radio licenses needed in the North-East Nigeria.

THE ETS IN NIGERIA IS GRATEFUL FOR THE SUPPORT OF KEY PARTNERS, INCLUDING:



UNDER THE LEADERSHIP OF



CONTACT INFORMATION

www.etcluster.org/emergencies/nigeria-crisis | Nigeria.ETS@wfp.org