

NIGERIA

OPERATION OVERVIEW



TYPE OF EMERGENCY:

CRISIS

ETS ACTIVE SINCE:

23 November 2016



Map Sources: UNCS, ESRI.
The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. Map created in Sep 2013.

SITUATION OVERVIEW:

An estimated seven million people across Adamawa, Borno and Yobe states of Nigeria are in need of life-saving assistance as a result of years of ongoing violence in the North-East of the country.

With telecommunications infrastructure having been severely damaged by the conflict, provision and restoration of communications services are required to support the response community.

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria to meet vital communications needs, responding with government, private sector and humanitarian organisations to ensure a coordinated response.

KEY DATA



OPERATIONAL AREAS WITH ETS SERVICES

5



PLANNED OPERATIONAL AREAS

6



TRAINING CONDUCTED

- **Radio user** training for the humanitarian community, including drivers, security officers and radio room operators, among others.



FUNDING STATUS

- **65%** of US\$5.8 has been received.



CHALLENGES

- **Security** situation remains volatile across North-East Nigeria and staff movements are restricted.



PLANNED ACTIVITIES

- Deployment of **security telecommunications** and **internet connectivity** services in identified common operational areas across Borno and Yobe states.
- **Building IT capacity** of **government counterparts** and **humanitarian organisations**.

RESPONSE

Security Communications

- Upgrade of existing United Nations (UN) security communications system to support safety and security of humanitarians, including upgrade of UN Department of Safety and Security (UNDSS) Communications Centre (COMCEN) in Maiduguri.
- Provision of security telecommunications services in two common operational areas, Maiduguri and Damaturu, including the deployment of a COMCEN at the International Humanitarian Partnership (IHP) base in Maiduguri.
- The ETS deployed security telecommunications services at the humanitarian hubs in Maiduguri, Gwoza, Ngala and Bama.
- The ETS is redesigning the Digital Mobile Radio (DMR) network to cope with the increasing requirements from the humanitarian organisations and the implementation plan will commence soon in Maiduguri.
- Programming of handheld radios for humanitarians to access security telecommunications services in Maiduguri and Damaturu. So far, more than 550 radios from 17 organisations have been programmed.
- Delivery of radio training to 336 staff members from 12 humanitarian organisations in Maiduguri and Damaturu, including drivers, security officers and radio operators.
- The ETS is funding the recruitment of 18x radio operators for the COMCENs in Borno and Yobe states.

Internet Connectivity

- Provision of Internet connectivity at the IHP base camp in Maiduguri for the humanitarian community. 334 humanitarians from 33 organisations have used these services.
- Internet connectivity services have been deployed at the humanitarian hubs in Gwoza, Ngala and Bama.

Coordination & Information Management

- Strengthening coordination and information management services provided to the humanitarian community to ensure an effective and coordinated response.

PLANNED ACTIVITIES

- The ETS has started organising several training events for the humanitarian community and governmental counterparts in Nigeria: ICT4Gov, Let's Comm Digital and radio operator training. These training courses are expected to be delivered in August. The ETS is bringing a dedicated radio trainer to scale up its training activities.
- An assessment mission will be conducted in Damaturu to re-assess the current partners on the ground, identification of emerging gaps and required ETS services.
- Connectivity and security telecommunications services will be deployed at identified common humanitarian hubs across Borno and Yobe states (Dikwa, Damasak, Damboa, Biu, Monguno and Banki) for shared humanitarian use, after the rainy season. Given the pressing needs, the ETS is exploring options to deploy basic communications services at these common operational areas before the hubs are deployed.

CHALLENGES:

- The ETS continues to follow up with the local authorities on the request for the new radio licenses needed in the North-East Nigeria.
- The total project of the ETS in Borno and Yobe states is US\$5.8 million of which US\$3.8 million was received. The ETS is actively engaging with local partners to seek further funding opportunities.

THE ETS IN NIGERIA IS GRATEFUL FOR THE SUPPORT OF KEY PARTNERS, INCLUDING:



THE GOVERNMENT
OF THE GRAND DUCHY OF LUXEMBOURG
Ministry of Foreign and European Affairs

Directorate for Development Cooperation
and Humanitarian Affairs



Federal Republic of Germany
Foreign Office



UNDER THE LEADERSHIP OF



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