

NIGERIA

OPERATION OVERVIEW



TYPE OF EMERGENCY:

CRISIS

ETS ACTIVE SINCE:

23 November 2016



Map Sources: UNCS, ESRI.
The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. Map created in Sep 2013.

SITUATION OVERVIEW:

An estimated seven million people across Adamawa, Borno and Yobe states of Nigeria are in need of life-saving assistance as a result of years of ongoing violence in the North-East of the country.

With telecommunications infrastructure having been severely damaged by the conflict, provision and restoration of communications services are required to support the response community.

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria to meet vital communications needs, responding with government, private sector and humanitarian organisations to ensure a coordinated response.

KEY DATA



NUMBER OF OPERATIONAL AREAS

8



TRAINING CONDUCTED

- **Radio user** training for the humanitarian community, including drivers, security officers and radio room operators, among others.



CHALLENGES

- **Security** situation remains volatile across North-East Nigeria and staff movements are restricted.



FUNDING STATUS

- **62.6%** of the total ETS funding needs in North-East Nigeria has been covered. The ETS is appealing for the remaining **US\$1.81 million** required to carry out its project until the end of 2017.



PLANNED ACTIVITIES

- Deployment of **security telecommunications** and **internet connectivity** services in identified common operational areas across Borno and Yobe states.

RESPONSE

Security Communications

- Upgrade of existing United Nations (UN) security communications system to support safety and security of humanitarians, including upgrade of UN Department of Safety and Security (UNDSS) Communications Centre (COMCEN) in Maiduguri.
- Provision of security telecommunications services in two common operational areas, Maiduguri and Damaturu, including the deployment of a back-up COMCEN at the International Humanitarian Partnership (IHP) base in Maiduguri.
- The ETS is redesigning the Digital Mobile Radio (DMR) network to cope with the increasing requirements from the humanitarian organisations. The Very High Frequency (VHF) plan is being revised accordingly.
- Programming of handheld radios for humanitarians to access security telecommunications services in Maiduguri and Damaturu. So far, more than 260 radios from 12 organisations have been programmed.
- Delivery of radio training to 186 staff members from 11 humanitarian organisations in Maiduguri and Damaturu, including drivers, security officers and radio operators.
- The ETS deployed security telecommunications services at the humanitarian hub in Gwoza.

Internet Connectivity

- Provision of Internet connectivity at the IHP camp in Maiduguri for the humanitarian community. 159 humanitarians from 19 organisations have used these services.
- The ETS is working on a solution to support to the UN Humanitarian Air Service (UNHAS) operations at the airport in Maiduguri.
- Internet connectivity services have been deployed at the humanitarian hub in Gwoza.

Coordination & Information Management

- Strengthening coordination and information management services provided to the humanitarian community to ensure an effective and coordinated response.

PLANNED ACTIVITIES

- A 24/7 COMCEN will be installed in Damaturu to support humanitarians operating in Yobe state.
- Connectivity and security telecommunications services will be deployed at identified common humanitarian hubs across Borno and Yobe state for shared humanitarian use, in line with the wider humanitarian response plan. The ETS is exploring options to deploy basic communications services at these common operational areas before the hubs are deployed.

CHALLENGES:

- The ETS continues to follow up with the local authorities to obtain written authorization to deploy security telecommunications services at the humanitarian hubs.
- The total project of the ETS in Borno and Yobe states is US\$4,84 million of which US\$3,03 million was received. The ETS is actively engaging with local partners to seek further funding opportunities.

THE ETS IN NIGERIA IS GRATEFUL FOR THE SUPPORT OF KEY PARTNERS, INCLUDING:



THE GOVERNMENT
OF THE GRAND DUCHY OF LUXEMBOURG
Ministry of Foreign and European Affairs

Directorate for Development Cooperation
and Humanitarian Affairs



Federal Republic of Germany
Foreign Office



USAID
FROM THE AMERICAN PEOPLE

UNDER THE LEADERSHIP OF



CONTACT INFORMATION

www.etcluster.org/emergencies/nigeria-crisis

Nigeria.ETS@wfp.org