

# NIGERIA

## OPERATION OVERVIEW



TYPE OF EMERGENCY:

# CRISIS

ETS ACTIVE SINCE:

## 23 November 2016



Map Sources: UNCS, ESRI.  
The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. Map created in Sep 2013.

### SITUATION OVERVIEW:

An estimated seven million people across Adamawa, Borno and Yobe states of Nigeria are in need of life-saving assistance as a result of years of ongoing violence in the North-East of the country.

With telecommunications infrastructure having been severely damaged by the conflict, provision and restoration of communications services are required to support the response community.

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria to meet vital communications needs, responding with government, private sector and humanitarian organisations to ensure a coordinated response.

## KEY DATA



### NUMBER OF PLANNED SITES

8



### FUNDING STATUS

- **25%** of the total ETS project in North-East Nigeria has been received. The ETS is appealing for **US\$3.6 million** to carry out its project until the end of 2017.



### TRAININGS CONDUCTED

- **Radio user** training for the humanitarian community, including drivers, security officers and radio room operators, among others.



### PLANNED ACTIVITIES

- Deployment of **security telecommunications** and **connectivity** services in identified common operational areas across Borno and Yobe states.



### CHALLENGES

- **Security** situation remains volatile across North-East Nigeria and staff movements are restricted.

## RESPONSE

### Security Communications

- Upgrade of existing UN security communications system to support safety and security of humanitarians, including upgrade of UN Department of Safety and Security (UNDSS) Communications Centre (COMCEN) in Maiduguri.
- Provision of security telecommunications services in eight common operational areas (Maiduguri, Damaturu, and six humanitarian hubs) including back-up COMCEN at the International Humanitarian Partnership (IHP) base in Maiduguri.
- Programming of handheld radios for humanitarians to access security telecommunications services in Maiduguri and Damaturu.
- Delivery of radio training to staff members from 9x humanitarian organisations in Maiduguri, including drivers, security officers and radio operators.

### Internet Connectivity

- Provision of Internet connectivity in seven (Maiduguri and six humanitarian hubs) common operational areas.

### Coordination & Information Management

- Strengthening coordination and information management services provided to the humanitarian community to ensure an effective and coordinated response.

## PLANNED ACTIVITIES

- A 24/7 COMCEN will be installed in Damaturu to support humanitarians operating in Yobe state.
- Connectivity and security telecommunications services will be deployed at identified common operational hubs across Borno and Yobe state for shared humanitarian use, in line with the wider humanitarian response plan.

### CHALLENGES:

- The security situation remains volatile in North-East Nigeria and movements of personnel are restricted.
- The total project of the ETS in Borno and Yobe states is US\$ 4,9 million of which US\$ 1,2 million was received. The ETS is actively engaging with local partners to seek further funding opportunities.

THE ET SECTOR IN NIGERIA IS GRATEFUL FOR THE SUPPORT OF KEY PARTNERS, INCLUDING:



THE GOVERNMENT  
OF THE GRAND DUCHY OF LUXEMBOURG  
Ministry of Foreign and European Affairs

Directorate for Development Cooperation  
and Humanitarian Affairs



UNDER THE LEADERSHIP OF

CONTACT INFORMATION

[www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)

| [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org)