

## Republic of South Sudan (RoSS)

### ETC Situation Report #69

Reporting period 24/02/2015 to 09/03/2015

ETC RoSS Sitreps are distributed every two weeks. The next report will be issued on or around 23/03/15.

### Highlights

- The ETC is concentrating its efforts on providing emergency response data connectivity and security telecommunication services to priority locations being established by the Inter-Cluster Working Group (ICWG) in response to the ongoing complex crisis.
- Thirteen humanitarian organizations have been connected to HISP services in Malakal.

### Achievements

- On-site as well as remote emergency response connectivity support continues to be provided to 11 ETC sites across South Sudan.
- Based on the prioritisation of locations, the two ETC sites UN House Juba-3 (Central Equatoria) and Nimule (Eastern Equatoria) were shut down on 01/03/2015, freeing up resources that will be utilized for new priority locations in the conflict affected states. These changes were agreed to by the Local ETC Working Group and well communicated to donors and partners.
- In Malakal (Upper Nile State), 13 humanitarian organizations have been connected to the recently implemented HISP connectivity, including a central site shared by five agencies. The service is fully operational in Malakal and an increasing number of agencies are showing interest in participating in the project.
- In Bentiu (Unity State), a faulty piece of equipment, causing unstable internet services, has been replaced and the connectivity services restored back to normal.
- In Aweil (Northern Bahr el Ghazal), a successful mission was carried out to resolve connectivity issues between partners' equipment and HISP services.



ETC and WFP Technicians Tenson Majaraunga, Khalid AlZaba and Martin Hakim performing VSAT installations in Mingkaman (Lakes State),  
Photo: WFP/ Zacharia Yasir



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- The ETC continues to provide radio programming services to humanitarian partners in South Sudan. During the reporting period, 134 radios were programmed for WFP, FAO, UNDP, World Bank, WHO, Acted, Concern Worldwide, JEN, Mercy Corps, Oxfam and Polish Humanitarian Action (PAH).

## Challenges and Gaps

- The ETC in South Sudan suffered from a funding shortfall in 2014. From the first allocation of the 2015 Common Humanitarian Fund (CHF), the ETC has received US\$900,000 for the first 6 months, out of a US\$4.5 million annual budget. To meet funding requirements, the ETC is looking for other sources and potential new donors.

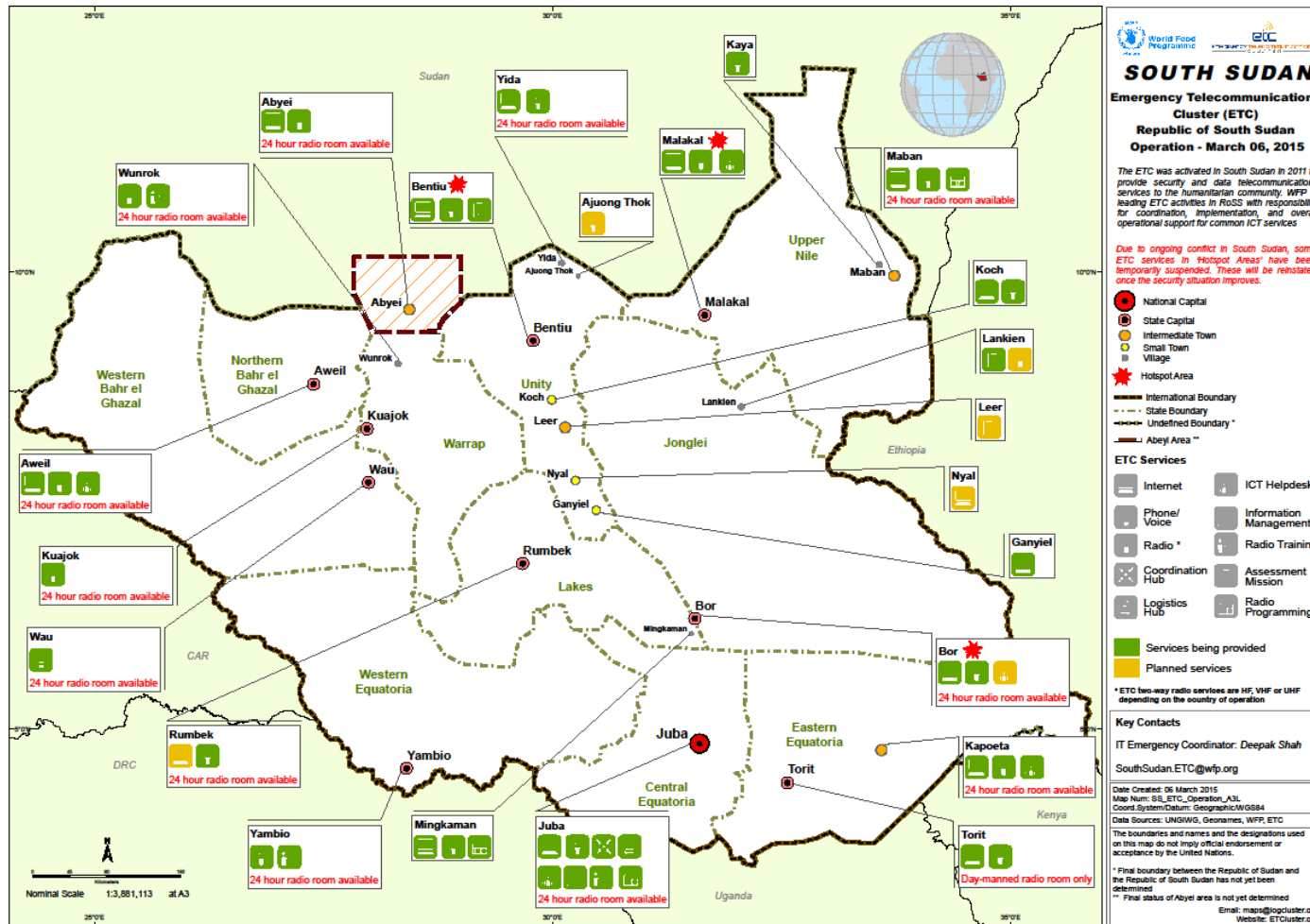
## Planned Activities

- The ETC will bring connectivity and security telecommunication services to the humanitarian community in the new conflict affected sites as mandated.
- In Mingkaman (Lakes State), internet services are currently non-operational in the humanitarian hub due to equipment challenges. In the meantime, humanitarians needing internet connectivity in Mingkaman can continue to access services at the second ETC site.
  - Because the humanitarian hub in Mingkaman is being relocated, the ETC also conducted an assessment mission to facilitate the relocation of equipment and services when the replacement piece arrives.
  - As a long-term solution, HISP will be implemented in Mingkaman.
- Bor (Jonglei State) has been identified as the next location for HISP rollout. At this stage, a HISP assessment has been completed and the report for implementation submitted. A mission for the actual implementation of HISP is planned for next week.
- In Malakal (Upper Nile State), to improve user management for the newly implemented HISP services, a user authentication system will be deployed.
- In Nyal (Unity State), a deployment mission for emergency response internet connectivity services is scheduled for this week.
- An assessment mission for ETC services is scheduled for this week for Leer (Unity State).

## Meetings

- Global ETC teleconferences are held monthly. The next teleconference will be held on **11/03/2015**.
- Local ETC meetings are held every two weeks. The next meeting will be held on **19/03/2015**.

## ETC Operation Map in South Sudan





## ETC Services in South Sudan

CITY	STATE	LOCATION	PROVIDED BY	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> </ul>	3, 8, 14
Aweil	Northern Bahr el Ghazal	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> <li>ICT Help Desk</li> </ul>	3, 11, 13
Bentiu (Rubkona)	Unity	WFP	ETC	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio Communications</li> </ul>	7, 9
Bor	Jonglei	1) Humanitarian Hub 2) WFP	1) ETC 2) WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio connectivity</li> </ul>	3, 10, 15
Ganyiel	Unity	IRC	ETC	<ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>	
Juba	Central Equatoria	UNMISS - Topping	ETC	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> <li>Coordination &amp; Logistics Hub</li> <li>ICT Help Desk</li> <li>Information Management</li> <li>Radio Training</li> </ul>	1, 2, 3, 6, 7, 8, 9, 11, 12, 13, 14, 15
Kapoeta	Eastern Equatoria	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> <li>ICT Help Desk</li> </ul>	10, 13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	<ul style="list-style-type: none"> <li>Radio communications</li> </ul>	13
Koch	Unity	Humanitarian Hub	ETC	<ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>	
Kwajok	Warrap	UNHCR	UNHCR	<ul style="list-style-type: none"> <li>Radio communications</li> </ul>	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> </ul>	3, 9, 10
Malakal	Upper Nile	1) Humanitarian Hub 2) WFP	1) ETC 2) WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>ICT Help Desk</li> <li>Radio communications</li> </ul>	3, 6, 7, 9



Mingkaman	Lakes	1) ACTED 2) Save the Children	ETC, emergency.lu, Ericsson Response, WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• Radio Communications</li></ul>	9
Rumbek	Lakes	WFP	WFP	<ul style="list-style-type: none"><li>• Radio communications</li></ul>	3, 4, 10, 11, 13
Torit	Eastern Equatoria	UNMISS	WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• Radio communications</li></ul>	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• Radio communications</li></ul>	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• Radio communications</li></ul>	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	<ul style="list-style-type: none"><li>• Radio communications</li></ul>	3, 6, 11, 15
Yida	Unity	UNHCR	UNHCR	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• Radio communications</li></ul>	3, 13

**ETC services usage Policy:** <http://ictemergency.wfp.org/web/ictopr/etc/services-usage-policy>

**ETC South Sudan factsheet:** <http://ictemergency.wfp.org/documents/10844/512d2edf-5648-4537-a7c7-0467703cf16b>

**ETC South Sudan services map:** <http://ictemergency.wfp.org/documents/10844/cb1fef50-1584-4eb6-9700-77c95301d738>



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## Cluster Responsibilities

- WFP is leading ETC activities in South Sudan with responsibility for coordination, implementation and overall operational support for common ICT services.

## Acronyms

CHF	Common Humanitarian Fund
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organisation
HISP	Humanitarian Internet Support Project
ICT	Information and Communications Technology
ICWG	Inter Cluster Working Group
NGO	Non-Governmental Organization
UN	United Nations
UNDP	United Nations Development Programme
WFP	World Food Programme
WHO	World Health Organisation

All information related to ETC operations can be found on the ICT Emergency website: [www.ETCluster.org](http://www.ETCluster.org)

For more information, or to be added or deleted from the mailing list, please contact: [SouthSudan.ETC@wfp.org](mailto:SouthSudan.ETC@wfp.org)

### Background on the crisis:

Conflict broke out in Juba, the capital of South Sudan, on 15 December 2013 and quickly spread to several other states. Within weeks, thousands of people had been killed or wounded in the violence, and hundreds of thousands displaced from their homes. The crisis has led to a serious deterioration in the food security situation, and some 3.9 million people will face alarming levels of food insecurity by August 2014.

The Emergency Telecommunications Cluster (ETC) was activated in South Sudan in 2011, following the country's independence, to provide security and data telecommunications and coordination services to the humanitarian community. Since the recent conflict began, the ETC scaled up its activities and expanded to new locations in the interior of South Sudan, supporting humanitarian organizations involved in the crisis response through the provision of vital telecommunication services.

Sources: OCHA South Sudan Crisis Situation Report, Emergency Telecommunications Cluster (ETC)