Photo: WFP/ Mariko Hall

Photo: TSF

ETCLUSTER.ORG

Improved delivery of common ICT services in emergencies to enable more effective humanitarian response operations globally.

etC
EMERGENCY TELECOMMUNICATIONS CLUSTER

Session

Learning Objective:

- Introduction to the Emergency Telecommunications Cluster website and its features

Content:

- Provide an introduction to the ETCluster.org website.

- Familiarize participants with resources and tools.

Photo: WFP/ Haidar Baqir

WFP

What is ETCluster.org?

- Primary online information hub for the Emergency Telecommunications Cluster (ETC).

- ETCluster.org replaced the ICT Emergency Platform*.

Key objectives:

- Operational support

- Increase awareness

- Management information e.g. ETC2020.

* ictemergency.wfp.org will continue to run in parallel

Photo: WFP/ Haidar Baqir

New Features

- **Navigation:** More user-friendly and intuitive;

- **Design:** Improved look, overall aesthetic;

- **Content:** Redefined content – more relevant to its target audience.

- **Functionality:** Enhancing the user experience.

Photo: MSB/ Sven Sjoqvist

Overview: Home Page

- ETCluster.org is divided into seven subsections:

- Search option

- Home Page features:
  - Current Emergencies
  - Latest Updates
  - Events.

Emergency Pages (1)

Nepal: Earthquake

EARTHQUAKE

25 April 2015

A 7.9 magnitude earthquake struck Nepal on Saturday 25th April in the city of Pokhara, 81km from Kathmandu. Tremors continued to be felt hours after the initial shock and as far afield as Pakistan, Bangladesh and neighbouring India.

Over 4000 deaths were reported within the first few days.

Communications services and power were offline in Kathmandu, however are being quickly repaired. The full extend of the damage outside of the capital is still being assessed.

Sources: **BBC**

Destruction caused by the April 25 earthquake. Photo: WFP/ Rob Buurveld

The *Emergency Telecommunications Cluster* (ETC) has been activated in response to the earthquake emergency to provide the humanitarian community with shared internet connectivity and telecommunications services.

8 million people affected by the earthquake	US$2 million needed by the ETC	1158+ users registered to use ETC networks	Shared ETC internet services from 15 sites

Affected Countries

- **Nepal** (((ETC activated)))

Funding Status

Requested
2.03 M$

Percentage received: 92.00 %
Required: 0.1624 M$

Key Documents

ETC response to Nepal earthquake **Factsheet** 19 May 2015	Nepal Earthquake, ETC ConOps - Update 22 June **CONOPS** 22 June 2015
ETC Nepal Services map 22 June 2015 **Map** 22 June 2015	ETC Nepal Service Request Form **Other** 02 July 2015
ETC Nepal infographic - 15 May **Infographic** 15 May 2015	

See all documents

Emergency Pages (2)

www.ETCluster.org

Resources – Members Only

- Restricted documents:
  - Technical documentation
  - Financial and budget documentation
  - Project Reports
  - Meeting minutes
  - Policies and procedures
  - Templates
  - Manuals
  - Contact lists
  - Best practices.
- Find via Search option on Home page or "See all documents" on emergency pages.

CURRENT SEARCH

Searched Keywords: syria
Items found: 90

syria

Apply

FILTER BY AFFECTED COUNTRIES:

- Select -

FILTER BY RELATED EMERGENCIES:

- Select -

FILTER BY TYPE:

- Select -

- Select -
Minutes(46)
SitRep(23)
Map(14)
Other(2)
CONOPS(1)
Contact list(1)

Search results

Displaying 1 - 10 of 90 matching your search terms.

Syria ETC SitRep #23 - 28 May
SitRep - 28 May 2015 - Syria: Civil Unrest - **Syria**

Syria Civil Unrest, ETC Services
Map - 26 May 2015 - Syria: Civil Unrest - **Syria**

ETC Syria services map - update
Map - 25 May 2015 - Syria: Civil Unrest - **Syria**

Syria ETC SitRep #22 - 26 April
SitRep - 26 April 2015 - Syria: Civil Unrest - **Syria**

Syria Civil Unrest, ETC Services

Country Pages

Services

Services

Within 48 hours of a disaster, the Emergency Telecommunications Cluster (ETC) provides basic security communications services and shared voice and internet connectivity to humanitarian actors in the field.

Services are deployed in defined 'common operational areas', i.e. areas approved by the Humanitarian Country Team in which the majority of United Nations (UN) agencies and Non-Governmental Organizations (NGOs) are based.

This section contains complete descriptions of services deployed by the ETC when activated.

Security Communications services
Two-way VHF and HF radio networks to cover common operational areas.

Customer Support services
Including help desk for technical assistance.

Information Management services
Encouraging information-sharing and collaboration.

Voice & Data Connectivity services
Shared internet and basic voice telephony

Coordination services
Ensuring collaboration with partners and relevant groups.

Training

ETC Training

In emergency situations, having the right skills, training and knowledge could mean the difference between saving lives, and losing them.

Security session of IT Emergency Management Training. Photo: WFP/ Martin Kristensson

This section is a resource for the humanitarian community to learn about and access training courses and field exercises for ICT professionals, including IT, Telecommunications and Electrical skill sets.

Applications For The Following Courses Are Now Open:

• Let's Comm Digital

• Advanced VSAT installation & Ubiquiti Long Distance WiFi Products & Technologies workshop

Exercise

OpEx Bravo
Format: 7 days
Host / Provider:
World Food Programme (WFP)
WFP FITTEST Training Services
German Federal Agency for Technical Relief (THW)

OpEx Alpha
Format: 4 days
Host / Provider: World Food Programme (WFP)
WFP FITTEST Training Services

Management

ICT4Gov
Format: 3 days
Host / Provider: World Food Programme (WFP)

Intro to IT Emergency Management
Format: 3 days
Host / Provider: World Food Programme (WFP)

EMERGENCY TELECOMMUNICATIONS CLUSTER

Discussion Forum

About ETC

About ETC

The Emergency Telecommunications Cluster (ETC) is a global network of organizations that work together to provide common communications services in humanitarian emergencies.

Timely, predictable, and effective information and communications technology (ICT) services provided by the ETC support improved:

- Response and coordination among humanitarian organizations
- Operational security environment for staff and assets
- Decision-making through timely access to critical information.

Within 48 hours of a disaster, the ETC provides vital security communications services and internet connectivity to assist humanitarian workers in their life-saving operations. Within ETC services are expanded for continued emergency relief.

Currently in the strategy development phase, the ETC 2020 Vision will see the cluster evol primarily a service provider, to broker, facilitator and convenor of technology in emergency

Partnering for Effective Emergency Response

United Nations agencies and programmes, Non-Governmental Organizations (NGOs), Star Partners, government, private sector and other humanitarian organizations partner with th its mandate and objectives. In emergency situations, members exchange information and e provide personnel, equipment and solutions.

Services are deployed in defined 'common operational areas', i.e. areas approved by the Hu Country Team in which the majority of UN agencies and NGOs are based. The ETC has bee 27 countries since 2007.

Sidebar navigation:

- ETC 2020 >
- ETC Members >
- Partnering with the ETC >
- ETC Leadership >
- Frequently Asked Questions >

Registration

http://www.etcluster.org/user/register

Personal Details

User account

Create new account | Log in | Request new password

E-mail *

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by e-mail.

First name *

Last name *

Job Title *

Organization *

☐ Subscribe to Wavelength Newsletter

Training Materials

Photo: WFP/ Mariko Hall

Photo: TSF

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etc
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