ETCLUSTER.ORG

Improved delivery of common ICT services in emergencies to enable more effective humanitarian response operations globally.



hoto.WFL





Learning Objective:

Introduction to the Emergency Telecommunications Cluster website and its features

Content:

- Provide an introduction to the ETCluster.org website.
- Familiarize participants with resources and tools.





What is ETCluster.org?



- Primary online information hub for the Emergency Telecommunications Cluster (ETC).
- ETCluster.org replaced the ICT Emergency Platform*.

Key objectives:

- Operational support
- Increase awareness
- Management information e.g. ETC2020.
- * ictemergency.wfp.org will continue to run in parallel









- **Navigation:** More user-friendly and intuitive;
- **Design:** Improved look, overall aesthetic;
- **Content:** Redefined content more relevant to its target audience.
- **Functionality:** Enhancing the user experience.





www.ETCluster.org

Overview: Home Page

ETCluster.org is divided into seven subsections:

Emergencies	Countries	Services	Projects	Training	Discussion Forum	About ETC	Search Q	f 🕑 🗉

- Search option
- Home Page features:
 - Current Emergencies
 - Latest Updates
 - Events.



Today's Strategy to Ensure Tomorrow's Humanitarian Connections News 03 July 2015

- 26 October 2015 - 7:00 am GMT to 30 October 2015

- 12 October 2015 - 11:00 am GMT to 13 October

JOINT Global ETC Teleconference #8 incl. WebEx - 15 July 2015 - 12:00 pm GMT

See all events



Emergency Pages (1)



Nepal: Earthquake

25 April 2015

A 7.9 magnitude earthquake struck Nepal on Saturday 25th April in the city of Pokhara, 81km from Kathmandu. Tremors continued to be felt hours after the initial shock and as far afield as Pakistan, Bangladesh and neighbouring India.

Over 4000 deaths were reported within the first few days.

Communications services and power were offline in Kathmandu, however are being quickly repaired. The full extend of the damage outside of the capital is still being assessed.

Sources: BBC



Destruction caused by the April 25 earthquake.Photo: WFP/ Rob Buurveld

Nepal Earthquake, ETC ConOps -

ETC Nepal Service Request Form

Other 02 July 2015

Update 22 June CONOPS 22 June 2015

The Emergency Telecommunications Cluster (ETC) has been activated in response to the earthquake emergency to provide the humanitarian community with shared internet connectivity and telecommunications services.



Key Documents

See all documents

ETC response to Nepal earthquake

ETC Nepal Services map 22 June 2015

ETC Nepal infographic - 15 May

Infographic 15 May 2015

Factsheet 19 May 2015

Map 22 June 2015

Affected Countries

Nepal ((ETC activated))

Funding Status





www.ETCluster.org

EARTHQUAKE

Emergency Pages (2)



Key Operational Gaps



Latest Documents	Contacts	Events
ETC Nepal Service Request Form Other 02 July 2015	Ozdzan Hadziemin ETC Coordinator Kathmandu, Negal	
Nepal Earthquake, ETC SitRep #11 SitRep 30 June 2015	/+9779810147916 ozdzan.hadziemin@wfp.org	
Nepal Earthquake, ETC SitRep #10 SitRep 23 June 2015	Suzanne Fenton ETC Information Management Officer Dubai, UAE	
Nepal Earthquake, ETC ConOps - Update 22 June CONOPS 22 June 2015	suzanne.fenton@wfp.org	
ETC Nepal Services map 22 June 2015 Map 22 June 2015		

See all Documents

Related updates





On the Road





Q&A: Martin Falebrand, Ericsson Response Blog post 23 June 2015 10 Facts About ETC Nepal Blog post 26 May 2015



Useful links

EMERGENCYTELECOMMUNICATIONS

-CLUSTER-

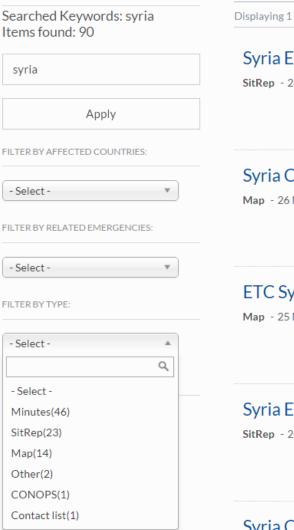
- ReliefWeb - Nepal Earthquake

Resources – Members Only

- Restricted documents:
 - Technical documentation
 - Financial and budget documentation
 - Project Reports
 - Meeting minutes
 - Policies and procedures
 - Templates
 - Manuals
 - Contact lists
 - Best practices.
- Find via Search option on Home page or "See all documents" on emergency pages.



CURRENT SEARCH



Search results

Displaying 1 - 10 of 90 matching your search terms.

Syria ETC SitRep #23 - 28 May :

SitRep - 28 May 2015 - Syria: Civil Unrest - Syria

Syria Civil Unrest, ETC Services

Map - 26 May 2015 - Syria: Civil Unrest - Syria

ETC Syria services map - update

Map - 25 May 2015 - Syria: Civil Unrest - Syria

Syria ETC SitRep #22 - 26 April

SitRep - 26 April 2015 - Syria: Civil Unrest - Syria

Syria Civil Unrest, ETC Services

Country Pages

South Sudan

Current Emergencies

· South Sudan: Conflict

ETC Activities

The Emergency Telecommunications Cluster (ETC) was activated in South Sudan in 2011. following the country's independence, to provide security and data telecommunications and coordination services to the humanitarian community. Since the conflict began, the ETC scaled up its activities and expanded to new locations in the interior of South Sudan, supporting humanitarian organizations involved in the crisis response through the provision of vital telecommunication services.

The ETC is currently providing vital frontline ICT services to over 150 humanitarian organizations operating in South Sudan, including security telecommunications and internet connectivity services, renewable power, technical support (help desk & coordination) and training



Country Profile

Radio

limitations.

Phone/Mobile



Maban, Malakal, Rumbek, Torit, Wau, Wunrock and Yambio. Comcens also operate in Kapoeta and Mingkaman. · Only one per cent of the population has access to power in South Sudan. Power

- Therefore, the ETC, constantly looking for innovative, efficient and sustainable approaches, identified the shift to renewable solar power as the most suitable solution to support the humanitarian community responding to the ongoing crisis in remote and conflict-affected areas of the country.
- Regulations Telecommunications Regulatory Authority: Ministry of Telecommunication and Postal Services
- The security situation in South Sudan is worsening. The number and severity Early Warnings of criminal incidents is increasing due to the deteriorating economic conditions, the drop of the local currency and the ongoing conflict. Under these circumstances, humanitarians remain vulnerable.

Related updates





South Sudan ETC SitRep #77 - 06 July 2015 Document 06 July 2015

South Sudan ETC Service Map 4 July 2015 Document 04 July 2015

Events

Services



Services

Within 48 hours of a disaster, the Emergency Telecommunications Cluster (ETC) provides basic security communications services and shared voice and internet connectivity to humanitarian actors in the field.

Services are deployed in defined 'common operational areas', i.e. areas approved by the Humanitarian Country Team in which the majority of United Nations (UN) agencies and Non-Governmental Organizations (NGOs) are based.

This section contains complete descriptions of services deployed by the ETC when activated.



Security Communications services Two-way VHF and HF radio networks to cover common operational areas.



Customer Support services Including help desk for technical assistance.



Information Management services

Encouraging information-sharing and collaboration.



Voice & Data Connectivity services Shared internet and basic voice telephony



Coordination services

Ensuring collaboration with partners and relevant groups.



Training



ETC Training

In emergency situations, having the right skills, training and knowledge could mean the difference between saving lives, and losing them.



Security session of IT Emergency Management Training. Photo: WFP/ Martin Kristensson

This section is a resource for the humanitarian community to learn about and access training courses and field exercises for ICT professionals, including IT, Telecommunications and Electrical skill sets.

Applications For The Following Courses Are Now Open:

- Let's Comm Digital
- Advanced VSAT installation & Ubiquiti Long Distance WiFi Products & Technologies workshop

Exercise

OpEx Bravo Format: 7 days Host / Provider: World Food Programme (WFP) WFP FITTEST Training Services German Federal Agency for Technical Relief (THW) **OpEx** Alpha

Format: 4 days Host / Provider: World Food Programme (WFP) WFP FITTEST Training Services

Management

ICT4Gov Format: 3 days Host / Provider: World Food Programme (WFP) Intro to IT Emergency Management Format: 3 days Host/Provider: World Food Programme (WFP)



Discussion Forum



	Search)
FILTER BY AFF	ECTED COUNT	RIES:
- Select -		*
FILTER BY REL	ATED EMERGE	NCIES:
- Select -		•
FILTER BY SER	VICE CATEGO	RY:
- Select -		•
FILTER BY REL	ATED PROJEC	T:
- Select -		•
FILTER BY EVE	INT:	

Discussion Forum

2015 IT EMT

08 July 2015 - Midtonia - Midtonia Earthquake 2015 - Training - Management Training

posted by Damian Stafford-Shaw - Last Update: 13 July 201

Hooray! New ETC website is now live!

03 July 2015 - Information Management - ETC Website Redevel

posted by Editor User - Last Update: 03 July 2015

Pictures from Vanuatu via Social Medi 24 June 2015 - Vanuatu - Vanuatu: Cyclone Pam

posted by Editor User - Last Update: 30 June 2015

Cyclone Pam Vanuatu, WFP updates - 25 June 2015 - Vanuatu - Vanuatu: Cyclone Pam

posted by Editor User - Last Update: 25 June 2015

New Helicopters Capacity 24 June 2015 - Vanuatu - Vanuatu: Cyclone Pam



About ETC



ETC 2020
ETC Members
Partnering with the ETC
ETC Leadership
Frequently Asked Questions

About ETC

>

>

>

>

>

The Emergency Telecommunications Cluster (ETC) is a global network of organizations that work together to provide common communications services in humanitarian emergencies.

Timely, predictable, and effective information and communications technology (ICT) services provided by the ETC support improved:

- Response and coordination among humanitarian organizations
- Operational security environment for staff and assets



• Decision-making through timely access to critical information.

Within 48 hours of a disaster, the ETC provides vital security communications services and internet connectivity to assist humanitarian workers in their life-saving operations. Within ETC services are expanded for continued emergency relief.

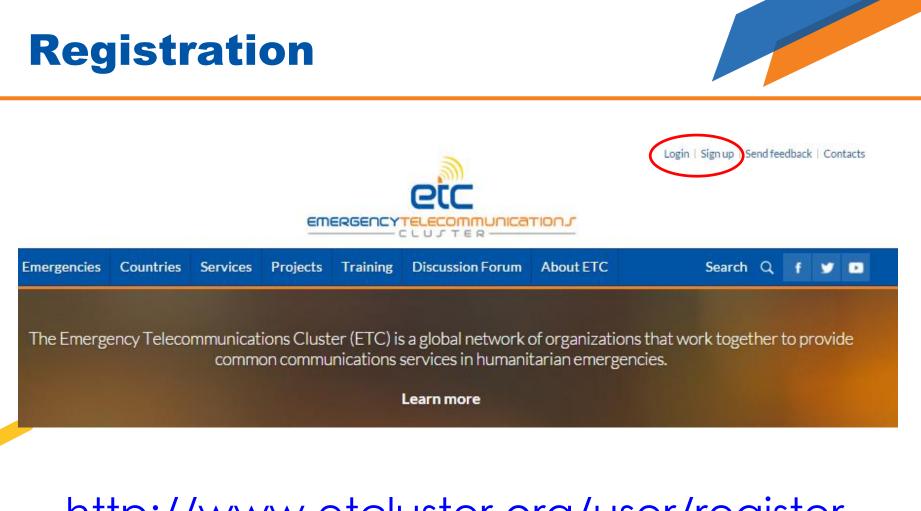
Currently in the strategy development phase, the ETC 2020 Vision will see the cluster evol primarily a service provider, to broker, facilitator and convenor of technology in emergency

Partnering for Effective Emergency Response

United Nations agencies and programmes, Non-Governmental Organizations (NGOs), Star Partners, government, private sector and other humanitarian organizations partner with th its mandate and objectives. In emergency situations, members exchange information and e provide personnel, equipment and solutions.

Services are deployed in defined 'common operational areas', i.e. areas approved by the Hu Country Team in which the majority of UN agencies and NGOs are based. The ETC has bee





http://www.etcluster.org/user/register







User account

Create new account Log in Request new password
E-mail *
A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by e-mail.
First name *
Last name *
Job Title *
Organization *

Subscribe to Wavelength Newsletter



Training Materials



My account | Log out | Send feedback | Contacts



Emergencies Countries Services Projects Training Discussion Forum About ETC Search Q f y

Home > About ETC > 2015 IT Emergency Management Training

2015 IT Emergency Management Training

View Edit

This page is used to share, store and access information relating to the 2015 session of IT Emergency Management Training.

Related Documents:

Day 2: Introduction to the Project Plan Project document 14 July 2015

Day 1: Challenges in the Field of Humanitarian Work Presentation 13 July 2015



WWW.ETCLUSTER.ORG GLOBAL.ETC@WFP.ORG



Photo:WFP