

## Iraq

### ETC Situation Report #09

Reporting period 29/10/14 – 06/11/14

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### Highlights

- A team of telecommunications specialists has been deployed to Sulaymaniyah to establish analogue radio services for NGOs and UN agencies operating in nearby camps.
- Over 130 humanitarian staff are registered on ETC wireless networks in Dohuk and Sulaymaniyah cities and surrounding camps.

### Cluster Responsibilities

- WFP is leading ETC activities in Iraq. The ETC is responsible for providing emergency telecommunications support to humanitarian organizations on the ground.

### Achievements

- A team of telecommunications specialists has been deployed to Sulaymaniyah to establish analogue radio services for NGOs and UN agencies operating in nearby camps. The installation should be finished within the next week.
  - Radio training and programming will also be delivered to humanitarian staff.
- ETC wireless internet connectivity is available to all humanitarian organizations in three key operational areas: Domiz and Arbat camps, as well as a transit camp 7 kms from Arbat.
  - Over 130 humanitarian staff have registered on ETC wireless networks to date.
- Radio programming for UN agencies and NGOs is ongoing.
  - To date, over 170 radios have been programmed across KRI to ensure compatibility with both digital and analogue radio networks.
- Radio training for humanitarian staff is ongoing.
  - To date, over 150 humanitarian staff have received radio training. This will ensure that correct radio protocol is followed at all times.



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- The ETC and UNAMI continue to work together to enhance digital radio services being provided to UN agencies.

## Challenges and Gaps

- Flight options for the importation of equipment remain limited. This can delay the deployment of humanitarian ICT services.
- Any staff deployed to Iraq who wish to travel outside Erbil must attend SAIT training, which takes four days, and apply for a residency which can also take a few days. This can delay deployment.
- The ETC currently only has four pairs of frequencies which limits the deployment of radio services.
- There is only one channel available for UN staff on the digital radio network. In case of a security incident this could be a problem should too many staff members be attempting communication.

## Planned Activities

- Establishment of inter-agency radio services in Erbil.
  - Radio operators will be recruited for the radio room in Erbil to enhance staff and vehicle tracking capacity.
- A Wi-Fi hotspot will be established in the lobby of the Erbil International Hotel for use by all humanitarian staff.

## Meetings

### Global ETC teleconference

The next Global ETC teleconference will be held on Tuesday 11 November 2014 at 17:00 Erbil time.

### Local ETC meeting

The next Local ETC meeting will be held on Monday 10 November 2014 at 14:00 Erbil time at the UNAMI compound. Room TBC.

All information related to ETC operations can be found on the ICT Emergency website:

<http://ictemergency.wfp.org/web/ictepr/emergencies2014/iraq>

For more information, or to be added or deleted from the mailing list, please contact: [Iraq.ETC@wfp.org](mailto:Iraq.ETC@wfp.org)



## Services Available

CITY	LEAD AGENCY	ETC SERVICES
Erbil	WFP	<ul style="list-style-type: none"><li>• Coordination</li><li>• Information Management</li><li>• <i>Planned: VHF radio coverage</i></li></ul>
Sulaymaniyah	WFP	<ul style="list-style-type: none"><li>• <i>Planned: VHF radio coverage</i></li></ul>
Arbat Camp	WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li></ul>
Dohuk	WFP	<ul style="list-style-type: none"><li>• VHF radio coverage</li></ul>
Domiz Camp	WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• VHF radio coverage</li></ul>
Basra	WFP	<ul style="list-style-type: none"><li>• <i>Planned: Assessment mission</i></li></ul>

## ETC Iraq Focal Points

TITLE	AGENCY	NAME	EMAIL	MOBILE PHONE
WFP IT Emergency/ETC Coordinator	WFP	Dragan Mocevic	<a href="mailto:Dragan.Mocevic@wfp.org">Dragan.Mocevic@wfp.org</a>	07503765607
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## Acronyms

ETC	Emergency Telecommunications Cluster
FITTEST	Fast IT and Telecommunications Emergency and Support Team
ICT	Information and Communications Technology
ISP	Internet Service Provider
KRI	Kurdistan Region of Iraq



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NGO	Non-Governmental Organization
SAIT	Security Awareness and Induction Training
UNAMI	United Nations Assistance Mission in Iraq
UNHCR	United Nations Refugee Agency
VSAT	Very Small Aperture Terminal
WFP	World Food Programme