

Iraq

ETC Situation Report #04

Reporting period 22/09/14 - 01/10/14

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Highlights

- The radio room in Dohuk is now operational following the successful delivery of radio training to the operators there. This will improve the safety and security of humanitarian staff in the area.
- Internet connectivity is now being provided at Domiz camp via a microwave link from Dohuk.

Cluster Responsibilities

- WFP is leading ETC activities in Iraq. The ETC is responsible for providing emergency telecommunications support to humanitarian organizations on the ground.
- The ETC plans to deploy inter-agency radio services in Erbil, Sulaymaniyah and Dohuk and internet services in Arbat, Domiz and additional planned camps outside Sulaymaniyah and Dohuk.
- It is likely that ETC radio services will be deployed in three phases:
 - Phase 1: Work with UNAMI to finalise repeater installation in Sulaymaniyah and Dohuk.
 - Phase 2: Transition from UNAMI digital network for UN agencies only, to ETC digital and analogue services for UN agencies and NGOs.
 - o Phase 3: Establishment and maintenance of an independent ETC network.

Achievements

- The radio room in Dohuk is now operational following the successful delivery of radio training to the operators there. This will improve the safety and security of humanitarian staff in the area.
 - o Two radio rooms are now operational: Dohuk and Sulaymaniyah.
 - Radio services are currently being provided by UNAMI and only available to UN staff. However the ETC will establish inter-agency radio services in the coming weeks.
- Internet connectivity is now being provided at Domiz camp via a microwave link from Dohuk.



- Ericsson Response members will be deployed within the next week to install WIDER equipment that will extend connectivity wirelessly to all humanitarian organizations operating in the camp.
 It will also enable user registration on the ETC wireless network.
- Two FITTEST telecommunications specialists have been deployed to assist with the deployment of ETC inter-agency radio services in Dohuk, Sulaymaniyah and Erbil.

Challenges and Gaps

- Flight options for the importation of equipment remain limited. This can delay the deployment of humanitarian ICT services.
- Any staff deployed to Iraq who wish to travel outside Erbil must attend SAIT training, which takes four days, and apply for a residency which can also take a few days. This can delay deployment.
- The ETC currently only has four pairs of frequencies which limits the deployment of radio services.

Planned Activities

- Ericsson Response WIDER equipment will be installed at the Domiz camp to extend connectivity wirelessly to all humanitarian organizations operating in the area.
- An ISP fibre link will be installed at the Arbat camp outside Sulymaniyah. Ericsson Response WIDER
 equipment will be installed at the Domiz camp to extend connectivity wirelessly to all humanitarian
 organizations operating in the area.
- Assessments of humanitarian ICT requirements are planned at additional IDP camps around Dohuk.
- Radio operators will be recruited for the radio room in Erbil.
- The ETC will expand internet connectivity to IDP camps outside Erbil via microwave link.

Meetings

Global ETC teleconference

The next Global ETC teleconference will be held on 07 October 2014 at 17:00 Erbil time.

Local ETC meeting

The next Local ETC meeting will be held on 02 October 2014 at 14:00 Erbil time in the UNAMI compound.

All information related to ETC operations can be found on the ICT Emergency website:

http://ictemergency.wfp.org/web/ictepr/emergencies2014/iraq

For more information, or to be added or deleted from the mailing list, please contact: lrag.ETC@wfp.org



Services Available

CITY	LEAD AGENCY	ETC SERVICES		
Erbil	WFP	 Coordination Information Management Planned: VHF radio coverage 		
Sulaymaniyah	WFP	Planned: VHF radio coverage		
Arbat Camp	WFP	Planned: Internet connectivity		
Dohuk	WFP	Planned: VHF radio coverage		
Domiz Camp	WFP	Planned: Internet connectivity		
Basra	WFP	Planned: Assessment mission		

ETC Iraq Focal Points

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Acronyms

ETC

Emergency Telecommunications Cluster Fast IT and Telecommunications Emergency and Support Team **FITTEST**

ICT Information and Communications Technology

Kurdistan Region of Iraq KRI

Security Awareness and Induction Training SAIT United Nations Assistance Mission in Iraq UNAMI

VSAT Very Small Aperture Terminal



WFP WIDER World Food Programme Wireless LAN in Disaster and Emergency Response