Republic of South Sudan (RoSS)

ETC Situation Report #50

Reporting period 02/06/14 to 08/06/14

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Highlights

- Between 04-09/06/14, the ETC travelled to Mingkaman and successfully resolved issues linked to the voucher-based user system managing Wi-Fi internet access at the humanitarian hub.

- Two FITTEST teams from WFP Dubai arrived on 01/06/14 and are currently carrying out Digital Mobile Radio (DMR) assessments.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- Between 04-09/06/14, the ETC carried out a mission in Mingkaman and successfully resolved issues linked to the voucher-based user system managing Wi-Fi internet access at the humanitarian hub and also provided ICT support. This maintenance mission is expected to improve coordination capacity of humanitarian organizations operating in Mingkaman.

- Two FITTEST teams from WFP Dubai arrived on 01/06/14 and are currently carrying out DMR assessments.

- On 04/06/14 the ETC travelled to Malakal and re-established VHF connectivity on Channel 9 which had been disrupted following the outbreak of violence in December 2013. This is expected to provide better security telecommunications for aid workers located in Malakal.

- The ETC continues to programme radios and allocate call signs to NGOs and UN Agencies in South Sudan. This makes it easier for humanitarian workers to communicate and improves security in the field.

- Currently, all eight planned sites in South Sudan are being provided with ETC internet connectivity: Juba-3, Juba Tomping, Mingkaman Humanitarian Hub, Mingkaman Save the Children Compound, Nimule, Bentiu, Bor and Malakal. Following the extension of the Level-3 emergency, the ETC plans to service an additional five sites by the end of the year.

- On 09/06/14, former ETC Coordinator Neil Murphy-Dewar departed the operation.

Challenges and Gaps

- Although a ceasefire agreement was signed between government and opposition leaders on 09/05/14, high-levels of insecurity continue to be reported in Upper Nile State and Unity State, leading to delays of planned ETC missions to Mayom, Abiemmon and Nassir.

- Procurement of telecommunications equipment continues to be challenging as lengthy import procedures and the volatile security situation frequently cause significant delays.

Planned Activities

- The ETC has scheduled a mission to Rumbek, Lakes State, between 11-13/06/14 to carry out maintenance works of VHF network equipment. Moreover, ICT and telecommunications assistance will be provided to partners on-site.

- On 11/06/14, the ETC plans to install a VHF repeater in Ganyiel to improve security telecommunications as well as an internet connectivity kit for humanitarians working there. The new equipment is expected to increase security in the field and augment the coordination capacity of humanitarian organizations operating in Ganyiel.

Meetings

- The next Local ETC meeting will be held on 12/06/14.

- The next Global ETC teleconference will be held on 16/06/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
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Acronyms

ACTED	Agency for Technical Cooperation and Development
DMR	Digital Mobile Radio
ECOM	Emergency Corps of the Order of Malta
ETC	Emergency Telecommunications Cluster
FITTEST	Fast IT and Telecommunications Emergency and Support Team
ICT	Information and Communications Technology
IRC	International Rescue Committee
NGO	Non-Governmental Organization
RRC	Relief and Rehabilitation Commission
UN	United Nations
UNFPA	United Nations Population Fund

UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
VHF	Very High Frequency
WFP	World Food Programme

ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	• Internet connectivity • Radio communications	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	• Internet connectivity • Radio Communications	9
Bor	Jonglei	UNMISS, WFP	WFP	• Internet connectivity • Radio connectivity	3, 10, 14
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	• Internet connectivity • Radio communications • Coordination & Logistics Hub • ICT Help Desk • Information Management • Radio Training	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	• Radio communications	13
Kwajok	Warrap	UNHCR	UNHCR	• Radio communications	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	• Internet connectivity • Radio communications	3, 9
Malakal	Upper Nile	UNMISS	WFP, UNHCR	• Internet connectivity • ICT Help Desk • Radio communications	3, 9
Mingkaman	Lakes	ACTED, Save the Children	Emergency.lu, Ericsson Response, WFP	• Internet connectivity • Radio Communications	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	• Internet Connectivity • Radio Communications	
Rumbek	Lakes	WFP	WFP	• Internet connectivity • Radio communications	10, 11, 13

Torit	Eastern Equatoria	UNMISS	WFP	• Internet connectivity • Radio communications	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	• Internet connectivity • Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	• Radio communications	3, 13