

Republic of South Sudan (RoSS)

ETC Situation Report #49

Reporting period 26/05/14 to 01/06/14

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Highlights

- The ETC is deploying a satellite internet connectivity kit to Ganyiel in order to provide internet to the humanitarian community there.
- A mission to the humanitarian hub in Mingkaman is scheduled to commence on 04/06/14 to perform maintenance work on the internet connectivity kit provided by the ETC.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- Following an assessment mission in late May, the ETC is deploying a satellite internet connectivity kit to Ganyiel in order to provide internet to the humanitarian community there. This is expected to improve coordination capacity of humanitarian organizations operating in Ganyiel.
- The ETC continues to programme radios and allocate call signs to NGOs and UN Agencies in South Sudan. Last week, the ETC programmed radios for Care International, Plan International, UNFPA and WFP. This makes it easier for humanitarian workers to communicate and improves security in the field.
- Currently, eight out of eight planned sites in South Sudan are being provided with ETC internet connectivity: Juba-3, Juba Tomping, Mingkaman Humanitarian Hub, Mingkaman Save the Children Compound, Nimule, Bentiu, Bor and Malakal. Following the extension of the Level-3 emergency, the ETC plans to service an additional five sites by the end of the year.

Challenges and Gaps

- Although a ceasefire agreement was signed between government and opposition leaders on 09/05/14, fighting and high-levels of insecurity continue to be reported in Upper Nile State, causing further delays of the planned shipment of a new internet connectivity kit to Nassir. The unstable security situation has also put a planned assessment mission to Mayom on hold.



- Procurement of telecommunications equipment continues to be challenging as lengthy import procedures and the volatile security situation frequently cause significant delays.

Planned Activities

- The ETC plans to travel to Mingkaman, Lakes States, on 04/06/14 to resolve issues linked to the voucher-based user system managing WiFi internet access at the humanitarian hub.
- An assessment mission to Melut, Upper Nile State, is scheduled to take place in the week of 09/06/14 to assess needs on the ground, gather feedback from partners and determine whether an ETC intervention is needed.

Meetings

- The next Local ETC meeting will be held on 05/06/14.
- The next Global ETC teleconference will be held on 16/06/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
SouthSudan.ETC@wfp.org

Acronyms

ACTED	Agency for Technical Cooperation and Development
ECOM	Emergency Corps of the Order of Malta
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
IRC	International Rescue Committee
NGO	Non-Governmental Organization
RRC	Relief and Rehabilitation Commission
UN	United Nations
UNFPA	United Nations Population Fund
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
VHF	Very High Frequency
WFP	World Food Programme



ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications ICT Help Desk 	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio Communications 	9
Bor	Jonglei	UNMISS, WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio connectivity 	3, 10, 14
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications Coordination & Logistics Hub ICT Help Desk Information Management Radio Training 	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications ICT Help Desk 	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	<ul style="list-style-type: none"> Radio communications 	13
Kwajok	Warrap	UNHCR	UNHCR	<ul style="list-style-type: none"> Radio communications 	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	3, 9
Malakal	Upper Nile	UNMISS	WFP, UNHCR	<ul style="list-style-type: none"> Internet connectivity ICT Help Desk Radio communications 	3
Mingkaman	Lakes	ACTED, Save the Children	Emergency.lu, Ericsson Response, WFP	<ul style="list-style-type: none"> Internet connectivity Radio Communications 	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	<ul style="list-style-type: none"> Internet Connectivity Radio Communications 	
Rumbek	Lakes	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	10, 11, 13



Torit	Eastern Equatoria	UNMISS	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications• ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	<ul style="list-style-type: none">• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	<ul style="list-style-type: none">• Radio communications	3, 13