Republic of South Sudan (RoSS)

ETC Situation Report #48

Reporting period 19/05/14 to 25/05/14

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Highlights

- Last week, the ETC completed a mission to Mingkaman during which maintenance of security telecommunications equipment was carried out. Furthermore, the ETC provided ICT support to humanitarians based at the humanitarian hub in Mingkaman, programmed radios for NGOs and increased the range of wireless internet coverage.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- On 22-23/05/14, the ETC carried out an assessment mission in Ganyiel, Unity State, to determine ICT needs on the ground. The mission confirmed the presence of IRC, German Agro Action, Medair, Mercycorps, Ecom, Winrock International, RRC as well as WFP airdrop teams, amounting to a total of 84 humanitarians. As internet connectivity provided by IRC is very limited and insufficient for the amount of users present, the ETC has started preparations to deploy an internet connectivity kit for humanitarians based in Ganyiel.

- An ETC mission took place in Mingkaman, Lakes State, between 21-23/05/14. Apart from necessary maintenance works due to heavy rainfall, ICT support was provided to humanitarians based in Mingkaman and radios were programmed for NGOs. Furthermore, VHF network equipment was replaced to ensure uninterrupted functionality of security telecommunications equipment and to increase security in the field.

- A Local ETC Working Group meeting was held in Juba on 22/05/14. Participants from seven different humanitarian organisations attended this meeting to share updates and information about the ETC response to this emergency.

- Currently, there are eight sites in South Sudan being provided with ETC internet connectivity: Juba-3, Juba Tomping, Mingkaman Humanitarian Hub, Mingkaman Save the Children Compound, Nimule, Bentiu, Bor and Malakal.

Challenges and Gaps

- Despite the ceasefire agreement signed between government and opposition leaders on 09/05/14, clashes and high-levels of insecurity continue to be reported in Upper Nile State, causing further delays of the planned shipment of a new internet connectivity kit to Nassir.

- Procurement of telecommunications equipment continues to be challenging as lengthy import procedures and the volatile security situation frequently cause significant delays.

Planned Activities

- An assessment mission to Melut, Upper Nile State, is scheduled to take place in the week of 26/05/14 to assess needs on the ground and determine whether an ETC intervention is needed.

Meetings

- The next Local ETC meeting will be held on 05/06/14.

- The next Global ETC teleconference will be held on 02/06/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
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Acronyms

ACTED	Agency for Technical Cooperation and Development
ECOM	Emergency Corps of the Order of Malta
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
IRC	International Rescue Committee
NGO	Non-Governmental Organization
RRC	Relief and Rehabilitation Commission
UN	United Nations
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
VHF	Very High Frequency
WFP	World Food Programme

ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	• Internet connectivity • Radio communications	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	• Internet connectivity • Radio Communications	9
Bor	Jonglei	UNMISS, WFP	WFP	• Internet connectivity • Radio connectivity	3, 10, 14
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	• Internet connectivity • Radio communications • Coordination & Logistics Hub • ICT Help Desk • Information Management • Radio Training	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	• Radio communications	13
Kwajok	Warrap	UNHCR	UNHCR	• Radio communications	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	• Internet connectivity • Radio communications	3, 9
Malakal	Upper Nile	UNMISS	WFP, UNHCR	• Internet connectivity • ICT Help Desk • Radio communications	3
Mingkaman	Lakes	ACTED, Save the Children	Emergency.lu, Ericsson Response, WFP	• Internet connectivity • Radio Communications	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	• Internet Connectivity • Radio Communications	
Rumbek	Lakes	WFP	WFP	• Internet connectivity • Radio communications	10, 11, 13

Torit	Eastern Equatoria	UNMISS	WFP	• Internet connectivity • Radio communications	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	• Internet connectivity • Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	• Radio communications	3, 13