

Republic of South Sudan (RoSS) ETC Situation Report #47 Reporting period 12/05/14 to 18/05/14

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Highlights

• The ETC successfully completed a mission to the new humanitarian hub in Malakal. Following an assessment and discussions with partners, preparations are now underway for the installation of a new internet connectivity kit as well as wireless coverage for humanitarians based in Malakal.

Cluster Responsibilities

• WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- Between 12-16/05/14, the ETC evaluated viable options for establishing wireless internet coverage at the
 new humanitarian hub in Malakal. Following discussions with partners and the provision of space inside
 the humanitarian hub, preparations are now underway to start building a base needed for the new internet
 connectivity kit which will be provided by the ETC for humanitarians based in Malakal.
- The ETC continues to programme radios and allocate call signs to NGOs and UN Agencies in South Sudan. Last week, the ETC programmed 89 radios for UN Agencies and NGOs to make it easier for humanitarian workers to communicate in the field. This makes it easier for humanitarian workers to communicate and improves security in the field.
- Currently, there are eight sites in South Sudan being provided with ETC internet connectivity.

Challenges and Gaps

Due to on-going clashes and high levels of insecurity in Upper Nile State, the planned shipment of a new
internet connectivity kit to Nassir remains on hold. Procurement of ICT equipment continues to be
challenging as lengthy import procedures and the volatile security situation frequently lead to substantial
delays. Moreover, the availability of suitable supplies, such as internet connectivity kits and solar kits,
remains very limited in-country.



Planned Activities

- An ETC mission to Mingkaman is planned to carry out maintenance works, replace malfunctioning ICT
 equipment and programme radios for NGOs. Furthermore, a solar power charger will be installed inside
 the humanitarian hub to ensure uninterrupted functionality of radio equipment in order to increase security
 in the field.
- An assessment mission to Melut, Upper Nile State, is scheduled to take place in the week of 19/05/14 to assess needs on the ground and determine whether an ETC intervention is needed.

Meetings

- The next Local ETC meeting will be held on 22/05/14.
- The next Global ETC teleconference will be held on 19/05/14.

All information related to ETC operations can be found on the ICT Emergency website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact: SouthSudan.ETC@wfp.org

Acronyms

ACTED Agency for Technical Cooperation and Development

ETC Emergency Telecommunications Cluster ICT Information and Communications Technology

NGO Non-Governmental Organization

UN United Nations

UNHCR Office of the United Nations High Commissioner for Refugees

UNICEF United Nations Children's Fund

UNMISS United Nations Mission in South Sudan

VHF Very High Frequency
WFP World Food Programme



ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	Internet connectivityRadio communications	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	Internet connectivityRadio communicationsICT Help Desk	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	Internet connectivityRadio Communications	9
Bor	Jonglei	UNMISS, WFP	WFP	Internet connectivityRadio connectivity	3, 10, 14
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	 Internet connectivity Radio communications Coordination & Logistics Hub ICT Help Desk Information Management Radio Training 	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	Internet connectivityRadio communicationsICT Help Desk	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	Radio communications	13
Kwajok	Warrap	UNHCR	UNHCR	Radio communications	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	Internet connectivity Radio communications	3, 9
Malakal	Upper Nile	UNMISS	WFP, UNHCR	Internet connectivityICT Help DeskRadio communications	3
Mingkaman	Lakes	ACTED, Save the Children	Emergency.lu, Ericsson Response, WFP	Internet connectivityRadio Communications	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	Internet ConnectivityRadio Communications	
Rumbek	Lakes	WFP	WFP	Internet connectivityRadio communications	10, 11, 13



Torit	Eastern Equatoria	UNMISS	WFP	Internet connectivityRadio communications	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	Internet connectivityRadio communicationsICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	Internet connectivityRadio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	Radio communications	3, 13