

Republic of South Sudan (RoSS) ETC Situation Report #46 Reporting period 05/05/14 to 11/05/14

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Highlights

 Last week, the ETC successfully completed a mission in Maban during which security telecommunications equipment maintenance was carried out, radio trainings were held for humanitarian organizations and ICT support was provided to UN Agencies and NGOs.

Cluster Responsibilities

• WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- On 06/05/2014, an ETC maintenance mission was concluded in Maban. The ETC carried out maintenance and repair of telecommunications equipment, programmed radios for NGOs and UN Agencies and also provided ICT support for humanitarian organizations. Furthermore, radio trainings were held for humanitarians based in Maban to increase security in the field.
- The ETC continues to programme radios and allocate call signs to NGOs and UN Agencies in South Sudan. Additionally, radio trainings are held on-demand for humanitarian organizations, the next one is scheduled to take place on 12/05/2014 in Juba. This makes it easier for humanitarian workers to communicate and improves security in the field.
- Between 09-12/05/2014, the ETC performed maintenance works of the internet connectivity kit located at the Save the Children compound in Mingkaman. Moreover, the range of the other internet connectivity kit, located inside the humanitarian hub, was extended to provide internet access for humanitarians based at the Catholic Relief Services compound.
- On 06/05/2014, the new ETC Coordinator Neil Murphy-Dewar arrived in South Sudan, replacing Marta Dabbas.
- Currently, there are eight sites in South Sudan being provided with ETC internet connectivity.

Challenges and Gaps

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• Due to high levels of insecurity in Upper Nile State, the planned shipment of internet connectivity equipment to Nassir remains on hold. Procurement of ICT equipment has been challenging due to the volatile security situation, leading to substantial delays. At the same time, the availability of suitable supplies, such as internet connectivity kits and solar kits, remains very limited in-country.

Planned Activities

• An ETC team is scheduled to arrive in Malakal on 12/05/2014. Apart from maintenance of the internet connectivity kit, the ETC also plans to increase the range of the wireless signal and to repair damaged VHF repeaters to ensure sufficient security in the field.

Meetings

- The next Local ETC meeting will be held on 22/05/14.
- The next Global ETC teleconference will be held on 19/05/14.

All information related to ETC operations can be found on the ICT Emergency website: <u>www.ETCluster.org</u>

For more information, or to be added or deleted from the mailing list, please contact: <u>SouthSudan.ETC@wfp.org</u>

Acronyms

ACTED	Agency for Technical Cooperation and Development
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
UN	United Nations
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
VHF	Very High Frequency
WFP	World Food Programme



ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	Internet connectivityRadio communications	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	Internet connectivityRadio communicationsICT Help Desk	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	Internet connectivityRadio Communications	9
Bor	Jonglei	UNMISS, WFP	WFP	Internet connectivityRadio connectivity	3, 10, 14
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	 Internet connectivity Radio communications Coordination & Logistics Hub ICT Help Desk Information Management Radio Training 	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	 Internet connectivity Radio communications ICT Help Desk 	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	Radio communications	13
Kwajok	Warrap	UNHCR	UNHCR	Radio communications	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	Internet connectivityRadio communications	3, 9
Malakal	Upper Nile	UNMISS	WFP, UNHCR	 Internet connectivity ICT Help Desk Radio communications 	3
Mingkaman	Lakes	ACTED, Save the Children	Emergency.lu, Ericsson Response, WFP	Internet connectivityRadio Communications	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	Internet ConnectivityRadio Communications	
Rumbek	Lakes	WFP	WFP	Internet connectivityRadio communications	10, 11, 13



Torit	Eastern Equatoria	UNMISS	WFP	Internet connectivityRadio communications	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	 Internet connectivity Radio communications ICT Help Desk 	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	Internet connectivityRadio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	Radio communications	3, 13