

Republic of South Sudan (RoSS)

ETC Situation Report #44

Reporting period 21/04/14 to 27/04/14

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Highlights

- The ETC currently has teams in Maban, Bentiu, Malakal and Bor, carrying out maintenance of security telecommunications equipment and expansion of internet connectivity for humanitarian partners. All missions will be concluded by 02/05/2014 and are expected to increase the coordination capacity of humanitarian organizations and security in the field.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- A maintenance mission requested by UN agencies commenced on 23/04/2014 in Maban. Activities performed by the ETC include the programming of radios, maintenance and repair of telecommunications equipment in humanitarian vehicles and ICT support for humanitarian partners. The assistance provided by the ETC is expected to increase the coordination capacity of humanitarian organizations based in Maban and to improve security communications in the field.
- Between 25-27/04/2014 the ETC performed internet connectivity maintenance at the Save the Children compound in Mingkaman and carried out needs assessments at both sites serviced by the ETC. Feedback from UN Agencies and NGOs indicated that internet connectivity has been working well inside the humanitarian hub and played an essential role in coordinating the crisis response in a timely manner. The installation of additional solar panels in the week of 15/04/2014 further decreased power outages.
- On 25/04/2014, the ETC dispatched a team to Bentiu to upgrade bandwidth and implement a user administration system, allowing humanitarians to benefit from faster internet access. Furthermore, an assessment will be carried out to determine the needs of humanitarian partners on the ground.
- Currently, there are eight sites in South Sudan being provided with ETC internet connectivity.



Challenges and Gaps

- Procurement of IT and communication equipment continues to be challenging in light of the volatile security situation, leading to substantial delays. At the same time, the availability of suitable supplies, such as internet connectivity kits and solar kits, continues to be very limited in-country.

Planned Activities

- In the week of 28/04/2014, an ETC team will meet with humanitarian partners in Malakal to discuss needs and requirements going forward. Moreover, a user administration system will be put in place for the internet connection provided by the ETC to balance available bandwidth more efficiently and allow all humanitarians to enjoy sufficiently fast internet.
- The ETC sent a team to Bor on 28/04/2014. VHF connectivity is scheduled to be reestablished for UN agencies to increase security and coordination capacity in the field.

Meetings

- The next Local ETC meeting will be held on 08/05/14.
- The next Global ETC teleconference will be held on 05/05/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
SouthSudan.ETC@wfp.org

Acronyms

ACTED	Agency for Technical Cooperation and Development
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
UN	United Nations
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
WFP	World Food Programme



ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications ICT Help Desk 	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio Communications 	9
Bor	Jonglei	UNMISS	WFP	<ul style="list-style-type: none"> Internet connectivity 	
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications Coordination & Logistics Hub ICT Help Desk Information Management Radio Training 	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications ICT Help Desk 	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	<ul style="list-style-type: none"> Radio communications 	13
Kwajok	Warrap	UNHCR	UNHCR	<ul style="list-style-type: none"> Radio communications 	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	3, 9
Malakal	Upper Nile	UNMISS	WFP, UNHCR	<ul style="list-style-type: none"> Internet connectivity ICT Help Desk Radio communications 	3
Mingkaman	Lakes	ACTED, Save the Children	Emergency.lu, Ericsson Response, WFP	<ul style="list-style-type: none"> Internet connectivity Radio Communications 	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	<ul style="list-style-type: none"> Internet Connectivity Radio Communications 	
Rumbek	Lakes	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	10, 11, 13



Torit	Eastern Equatoria	UNMISS	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications• ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	<ul style="list-style-type: none">• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	<ul style="list-style-type: none">• Radio communications	3, 13