Republic of South Sudan (RoSS)

ETC Situation Report #43

Reporting period 14/04/14 to 21/04/14

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Highlights

- On 16/04/2014, the ETC completed a four-day mission to Malakal during which all necessary equipment for the establishment of a radio room was installed, radio maintenance for humanitarian vehicles was carried out and training was provided to humanitarian staff to improve security in the field.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- Between 12-16/04/2014, the ETC installed all necessary equipment for the establishment of a radio room in Malakal. Furthermore, the ETC performed radio maintenance of several vehicles and provided training to humanitarian staff to improve security and coordination capability of the humanitarian community.

- A solar kit was installed inside the humanitarian hub in Mingkaman on 15/04/2014 to provide uninterrupted power and internet connectivity for humanitarian organizations working there.

- The ETC continues to programme radios and allocate call signs to all NGOs and UN Agencies in South Sudan. This week, the ETC programmed 26 radios for NGOs and UN Agencies. This makes it easier for humanitarian workers to communicate and improves security in the field.

- Currently, there are eight sites in South Sudan being provided with ETC internet connectivity.

Challenges and Gaps

- Procurement of IT and communication equipment continues to be challenging in light of the volatile security situation, leading to substantial delays. At the same time, the availability of suitable supplies, such as internet connectivity kits and solar panels, continues to be very limited in-country.

The ETC provides timely, predictable and effective Information Communications Technology services to support the humanitarian community in carrying-out their work efficiently, effectively and safely.

Planned Activities

- ICT equipment is set to be transported to Nassir on 23/04/2014. The ETC will dispatch a team to establish internet connectivity for humanitarian organizations operating in Nassir.

- A mission to Maban is planned for the week of 21/04/2014 to carry out maintenance of telecommunications equipment and assess the needs of humanitarian partners.

- The ETC plans to increase bandwidth in Bentiu to provide faster internet to humanitarian partners.

Meetings

- The next Local ETC meeting will be held on 24/04/14.

- The next Global ETC teleconference will be held on 28/04/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
SouthSudan.ETC@wfp.org

Acronyms

ACTED	Agency for Technical Cooperation and Development
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
UN	United Nations
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
WFP	World Food Programme

ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	• Internet connectivity • Radio communications	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	• Internet connectivity • Radio Communications	9
Bor	Jonglei	UNMISS	WFP	• Internet connectivity	
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	• Internet connectivity • Radio communications • Coordination & Logistics Hub • ICT Help Desk • Information Management • Radio Training	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	• Radio communications	13
Kwajok	Warrap	UNHCR	UNHCR	• Radio communications	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	• Internet connectivity • Radio communications	3, 9
Malakal	Upper Nile	UNMISS	WFP, UNHCR	• Internet connectivity • ICT Help Desk • Radio communications	3
Mingkaman	Lakes	ACTED, Save the Children	Emergency.lu, Ericsson Response, WFP	• Internet connectivity • Radio Communications	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	• Internet Connectivity • Radio Communications	
Rumbek	Lakes	WFP	WFP	• Internet connectivity • Radio communications	10, 11, 13

Torit	Eastern Equatoria	UNMISS	WFP	• Internet connectivity • Radio communications	10, 12
Wau	Western Bahr El Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	• Internet connectivity • Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	• Radio communications	3, 13