

Republic of South Sudan (RoSS)

ETC Situation Report #40

Reporting period 24/03/14 to 31/03/14

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Highlights

- The ETC plans to expand internet connectivity for the humanitarian community in Mingkaman and Nasser.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- An assessment mission in Mingkaman was carried out by the ETC between 26-28/03/14 and found that several humanitarian organizations located outside of the humanitarian hub do not have internet access on their premises.
- The ETC continues to programme radios and allocate call signs to all NGOs and UN Agencies in South Sudan. This week, the ETC programmed 82 radios for both NGOs and UN Agencies. This makes it easier for humanitarian workers to communicate and improves security in the field.
- An Information Management Officer dedicated solely to the ETC joined the team on 26/03/14.
- Currently, there are seven sites in South Sudan being provided with ETC internet connectivity.

Challenges and Gaps

- Procurement of IT and communication equipment continues to be a challenge, primarily due to delays caused by the volatile security situation and limited availability of suitable supplies in country.

Planned Activities

- The ETC is planning to expand internet connectivity in Mingkaman on 04/04/14 to provide Oxfam, ICRC, Save the Children International, MSF and several other NGOs located outside of the humanitarian hub with internet access.



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- The ETC plans to increase the bandwidth available in Bentiu to provide faster internet access for humanitarian partners on the ground.
 - Two ETC Assistant positions have been advertised for recruitment. Staff recruited against these posts will provide IT support in the operational hubs.
 - During the week of 07/04/14, the ETC plans to establish internet connectivity in Nasser.

Meetings

- The next Local ETC meeting will be held on 10/04/14.
- The next Global ETC teleconference will be held on 07/04/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
SouthSudan.ETC@wfp.org

Acronyms

ETC	Emergency Telecommunications Cluster
ICRC	International Committee of the Red Cross
ICT	Information and Communications Technology
MSF	Médecins Sans Frontières
NGO	Non-Governmental Organization
RoSS	Republic of South Sudan
SMS	Short Message Service
UN	United Nations
UNMISS	United Nations Mission in South Sudan
VHF	Very High Frequency
WFP	World Food Programme



ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications ICT Help Desk 	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity 	
Bor	Jonglei	UNMISS	WFP	<ul style="list-style-type: none"> Internet connectivity 	
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications Coordination & Logistics Hub ICT Help Desk Information Management Radio Training 	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications ICT Help Desk 	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	<ul style="list-style-type: none"> Radio communications 	13
Kwajok	Warrap	UNHCR	UNHCR	<ul style="list-style-type: none"> Radio communications 	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	3, 9
Malakal	Upper Nile	UNMISS	WFP	<ul style="list-style-type: none"> Internet connectivity ICT Help Desk 	
Mingkaman	Lakes	ACTED	Emergency.lu, Ericsson Response, WFP	<ul style="list-style-type: none"> Internet connectivity Radio Communications 	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	<ul style="list-style-type: none"> Internet Connectivity Radio Communications 	
Rumbek	Lakes	WFP	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	10, 11, 13
Torit	Eastern Equatoria	UNMISS	WFP	<ul style="list-style-type: none"> Internet connectivity Radio communications 	10, 12



Wau	Western Bahr El Ghazal	WFP	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications• ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	<ul style="list-style-type: none">• Internet connectivity• Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	<ul style="list-style-type: none">• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	<ul style="list-style-type: none">• Radio communications	3, 13