Republic of South Sudan

ETC Situation Report #29

Reporting period 04/01/14 to 11/01/14

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Highlights

- In Mingkaman (Awerial County, Lakes State), ETC completed the setup of a mobile data connectivity kit which has supplied the humanitarian partners on the ground with basis data connection.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation, and overall operational support for common ICT services.

Achievements

- On 10 January, an ETC mission travelled to Mingkaman (Awerial County) to set up a mobile data connectivity kit. The data kit is powered by a solar system and is fully operational. The services are available to all humanitarian partners currently operating on the ground responding to the influx of IDPs.

- ETC circulated a survey to all partners in RoSS on 11 January which aims to identify the needs of NGOs/UN agencies in light of the current situation. The deadline to complete the survey is 15/01/2014. Link to survey: https://www.surveymonkey.com/s/ROSSETCSurvey.

- As requested by the CHF Technical Secretariat, ETC revised the 2014 First Round Allocation CHF project proposal to respond to the current situation and reflect the needs included in the emergency response plan endorsed by the HCT.

- ETC provided technical support and equipment in order to establish data connectivity for an interagency conference room at OCHA in Juba which is utilized by many humanitarians actors, including all clusters.

Challenges and Gaps

- Security telecommunications in Bor, Malakal and Bentiu were seriously affected due to radio operators relocating out of these locations due to security. A solution is being sought to make these radio rooms operational again 24/7.

- Due to the current situation in country, radio rooms across RoSS are understaffed; radio operator recruitment is currently underway.

The ETC provides timely, predictable and effective Information Communications Technology services to support the humanitarian community in carrying-out their work efficiently, effectively and safely.

Planned Activities

- The ETC data connectivity hub at the UN compound in Tomping is currently being finalized and will be operational in the coming days. An additional ETC solution will soon be setup at the remaining UN compound in Juba (UN House/Juba 3). These hubs will provide internet services to aid organizations responding to the IDP situation in these two locations, and will provide backup in case any organization needs to relocate there.

- In Juba, at the UNMISS base in Juba 3, ETC assisted the Logistics Cluster by installing a solar power and lighting system in the humanitarian hub which has been erected for the use of partners involved in the IDP response.

- An ETC mission to Mingkaman is being planned; the purpose of the mission will be to establish an internet café concept where the current ETC mobile data kit is located. This concept will provide an upgrade to the current basis solution which is being provided.

- On 13 January, an ETC mission will be travelling to Malakal to set up a mobile data kit in the UNMISS compound where many partners are operating from.

Global ETC teleconference

- The next Global ETC teleconference will be held on 13 January at 11:30 a.m. (UTC).

Local ETC meeting

- The next Local ETC meeting will be held on 16 January 2014 at 11:00 a.m (local time). at OCHA in Juba.

All information related to ETC operations can be found on the ICT Emergency website:
http://ictemergency.wfp.org/web/ictepr/countries-south-sudan

For more information, or to be added or deleted from the mailing list, please contact:
southsudan.ETC@wfp.org

Status Matrix

** Services unavailable due to security constraints.

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Abyei	Abyei	WFP	14	No	Working hours	From Juba	VSAT	Yes
Aweil	Northern Bahr El Ghazal	WFP	11, 13	No	24/7	Yes	VSAT	Yes
Bentiu (Rubkona)	Unity	WFP	6, 7, 9	No	n/a**	n/a**	n/a**	n/a
Bor	Jonglie	WFP	3, 10, 15	No	n/a**	n/a**	VSAT**	n/a
Juba	Central Equatoria	WFP	1,2,6,7,8,9,13,14,15	No	24/7	Yes	VSAT	Yes
Malakal	Upper Nile	WFP	6,7,9	No	n/a**	From Juba	VSAT**	n/a
Kaya	Upper Nile	UNHCR	13	No	n/a	From Juba	VSAT	Yes
Pibor	Jonglei	UNMISS	9	No	n/a	Yes	VSAT	Yes
Rumbek	Lakes	WFP	10, 11, 13	No	24/7	No	VSAT	Yes
Torit	Eastern Equatoria	WFP	10, 12	No	Working hours	From Juba	VSAT	Yes
Wau	Western Bahr El Ghazal	WFP	6, 11, 15	No	24/7	Yes	VSAT	Yes
Yambio	Western Equatoria	UNICEF	6, 7, 9	No	24/7	From Juba	VSAT	Yes
Yida	Unity State	UNHCR	3, 13	No	n/a	From Juba	VSAT	Yes

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in COUNTRY.

LOCATION	STATE	AGENCY	NAME	EMAIL	MOBILE PHONE
Aweil	Northern Bahr El Ghazal	WFP	Malek Ring	Southsudan.ETC@wfp.org	+211 922465 440
Juba	Central Equatoria	WFP	Deepak Shah	Deepak.shah@wfp.org	+211 920 001 260
			John Mawa	John.mawa@wfp.org	+211 956 162 782
			Diya Alasadi	diya.alasadi@wfp.org	+211 922 465 600
Kaya	Upper Nile	WFP	Supported by Malakal Team	Southsudan.ETC@wfp.org	
Malakal	Upper Nile	WFP	Supported by Juba Team	Southsudan.ETC@wfp.org	
Renk	Upper Nile	WFP	Supported by Juba Team	Southsudan.ETC@wfp.org	
Wau	Western Bahr El Ghazal	WFP	Supported by Juba Team	Southsudan.ETC@wfp.org	
Ajoung Thok	Unity	WFP	Supported by Juba Team	Southsudan.ETC@wfp.org	

Acronyms

CHF	Common Humanitarian Fund
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
ICWG	Inter Cluster Working Group
IDP	Internally Displaced Persons
IT	Information Technology
NGO	Non governmental organization
OCHA	Office for the Coordination of Humanitarian Affairs
RoSS	Republic of South Sudan
UN	United Nations
WFP	World Food Programme