

*“Providing emergency telecommunications services to the humanitarian community”*

## ETC Situation Report #25

Republic of South Sudan

Reporting period 31/08/13 to 30/09/13

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### **Highlights:**

- ETC continues to support three deep field locations (Kaya, Ajong and Jonglei State) with provision of telecommunications services. The HISP setup has commenced in Bor (Jonglei State).

### **Cluster Responsibilities:**

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation, and overall operational support for common ICT services.

### **Achievements:**

- The ETC emergency response kit was successfully installed in Kaya (Upper Nile State) and the humanitarian community has been utilizing ETC telecommunications services as of 30 September.
- ETC has received additional funding in September bringing the 2013 budget to be 39% funded.
- After the arrival of the EMC team on 12 September, the equipment for the setup of the HISP was deployed to the first site, Bor, Jonglei State.
- A mission from FITTEST arrived in South Sudan on 29 September to conduct an assessment of the HISP setup in Bor and to run a diagnosis on all of the emergency kits in RoSS.
- UNHCR made two emergency response kits available for ETC to be deployed to emergency locations.
- ETC continues to provide support to organizations in terms of radio programming and basic IT support in Juba and in field locations.

### **Challenges and Gaps:**

- Importation of telecommunications equipment continues to be a concern as significant delays are experienced in receiving tax exemption letters and customs clearance.
- The situation around Jonglei State remains tense and unpredictable and humanitarian access into many areas remains restricted.
- Funding remains an issue with shortfall of approximately 61%.

**Planned Activities:**

- Following the needs assessment conducted in Abyei in August, contingency planning is underway and resources are currently being mobilized for response.
- ETC is working towards an alternative power solutions (solar and hybrid) which will be sent to locations where emergency response kits are setup.
- Once the HISP is operational in Bor, the EMC team will travel to Aweil, Bentiu, Malakal, and Wau to setup the system.
- The CAP 2014+ process has commenced. ETC, in coordination with partners, has drafted the strategy for the next three years and will submit it to OCHA at the beginning of October.
- ETC continues to work closely with OCHA in order to finalize Cluster response plans for the Jonglei crisis.

**Meetings:**

The Global ETC Teleconferences on RoSS will be held on an ad hoc basis. Operational updates continue to be shared via monthly ETC SitReps. Local ETC Working Group meetings are scheduled for the first Thursday of each month at 11am (UTC +3) in Juba.

**ICT Emergency website links:**

All information related to the ETC response in South Sudan can be found on the ICT Emergency website:

**RoSS Page:**

<http://ictemergency.wfp.org/web/ictepr/countries-south-sudan>

**RoSS Forum:**

[http://ictemergency.wfp.org/group/ictepr/forum/-/message\\_boards/category/287645](http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/category/287645)

**RoSS ETC e-mail address:**

[SouthSudan.ETC@wfp.org](mailto:SouthSudan.ETC@wfp.org)

### Status Matrix:

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Aweil	Northern Bahr El Ghazal	WFP	11, 13	No	24/7	Yes	VSAT	Yes
Bentiu (Rubkona)	Unity	WFP	6, 7, 9	No	24/7	Yes	VSAT	Yes
Juba	Central Equatoria	WFP	1,2,6,7,8,9,13,14,15	No	24/7	Yes	VSAT	Yes
Malakal	Upper Nile	WFP	6,7,9	No	24/7	Yes	VSAT	Yes
Maban	Upper Nile	UNHCR	3, 9	No	n/a	From Juba	VSAT	Yes
Pibor	Jonglei	UNMISS	9	No	n/a	Yes	VSAT	Yes
Renk	Upper Nile	IOM	n/a	No	n/a	Yes	VSAT	Yes
Rumbek	Lakes	WFP	10, 11, 13	No	24/7	No	VSAT	Yes
Torit	Eastern Equatoria	WFP	10, 12	No	Working hours		VSAT	Yes
Wau	Western Bahr El Ghazal	WFP	6, 11, 15	No	24/7	Yes	VSAT	Yes
Yambio	Western Equatoria	UNICEF	6, 7, 9	No	24/7		VSAT	Yes
Yida	Unity State	UNHCR	3, 13	No	n/a	From Juba	VSAT	Yes

### Staff in the Operation:

This list below shows the key people involved in providing and supporting inter-agency ICT services.

LOCATION	STATE	AGENCY	NAME	MOBILE PHONE/CONTACT
Aweil	Northern Bahr El Ghazal	WFP	Supported by Juba Team	+211 922465 440
Bentiu	Unity	WFP	Supported by Malakal Team	Southsudan.ETC@wfp.org
Bor	Jonglei	WFP	Rida Shaban	+211 922 465 444
Juba	Central Equatoria	WFP	Deepak Shah	+211 920 001 260
			John Mawa	+211 956 162 782
			Diya Alasadi	+211 922 465 600
			Marta Dabbas	+211 922 465 440
Kaya	Upper Nile	WFP	Supported by Malakal Team	
Malakal	Upper Nile	WFP	Solomon Welle	+211 922 465 478
Renk	Upper Nile	WFP	Supported by Malakal Team	
Wau	Western Bahr El Ghazal	WFP	Supported by Juba Team	
Ajong Thok	Unity	WFP	Supported by Malakal Team	

**Acronyms:**

CAP	Consolidated Appeal Process
EMC	Emerging Markets Communications
ETC	Emergency Telecommunications Cluster
FITTEST	Fast Information Technology and Telecommunications Emergency and Support Team
HISP	Humanitarian Internet Support Project
ICT	Information and Communications Technology
IT	Information Technology
OCHA	UN Office for the Coordination of Humanitarian Affairs
RoSS	Republic of South Sudan
UNHCR	United Nations High Commissioner for Refugees
WFP	World Food Programme
WG	Working Group