

“Providing emergency telecommunications services to the humanitarian community”

Republic of South Sudan

Situation Report #17

Reporting period 16/12/12 to 29/01/13

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Highlights:

The ETC Emergency Response Solution is providing services in the Maban and Yida common operational areas. Support on programming radios for humanitarian organizations is on-going.

Cluster Responsibilities:

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation, and overall operational support for common ICT services.

Achievements:

- The two emergency solutions in Maban and Yida are operational and services are to be provided until 01 May 2013.
- ETC has finalized the technical and financial tender review of the Humanitarian Internet Service Provider (HISP) project.
- A needs assessment mission was conducted on 20 December 2012 to look at the common security communication and data connectivity in Jonglei State:
 - ETC continues to monitor the situation in case Pibor needs an interim emergency solution. It was also proposed to include Pibor as one of the 3 additional HISP sites.
 - Standard Operating Procedures for security communications will need to be revised during the course of the year.
- One RAPID LUX solution is being sent to Juba to replace one of the REGULAR LUX VSAT and ease the transportation of the equipment when sent to South Sudan field locations.
- One ICT technical support staff has joined the ETC South Sudan team in Juba on 13 January. She will be deployed to common operational areas to implement and support ETC activities.

Challenges and Gaps:

- Importation of telecommunications equipment continues to be a concern as significant delays are experienced to receive tax exemption letters and customs clearance.

- Exportation of the current REGULAR LUX VSAT solution is also expected to be delayed.
- Implementation of MoTPS "Telecommunications Act" is still unclear as the bylaws are currently being drafted.

Planned Activities:

- CHF first round 2013 process has started and ETC will be submitting a project proposal. The defense will take place during the second week of February.
- The HISP implementation was proposed to start on 01 April 2013. HISP will be established primarily in the following five state capitals: Aweil, Wau, Malakal, Bentiu, and Bor.
- ETC will arrange a meeting between the MoTPS and the humanitarian community to discuss the new regulations.
- The ETC / ICT Officer will be deployed to Yida and Maban to support ETC operations.
- WFP and the ETC Working Group agreed that the 2013 radio training program will begin on 01 March. The training will be conducted in the 10 states, and a schedule will be sent to the ETC Working Group members following the next meeting.

Meetings:

The Global ETC Teleconferences on RoSS will be held on an ad hoc basis. Operational updates continue to be shared via monthly ETC SitReps.

Acronyms:

CHF	Common Humanitarian Fund
ETC	Emergency Telecommunications Cluster
HISP	Humanitarian Internet Service Provider
ICT	Information and Communications Technology
LUX	Government of Luxembourg
MoTPS	Ministry of Telecommunications and Postal Service
NGO	Non-Governmental Organization
RAPID	Emergency.lu Rapid Deployment kit
REGULAR	Emergency.lu Regular Deployment kit
RoSS	The Republic of South Sudan
UNDSS	UN Department of Safety and Security
VSAT	Very Small Aperture Terminal (Satellite ground station)
WFP	UN World Food Programme

ICT Emergency website (HEP) links:

Humanitarian Emergency Platform: <http://ictemergency.wfp.org>

FORUM: Republic of South Sudan:

http://ictemergency.wfp.org/group/ictopr/forum/-/message_boards/category/287645

Status Matrix:

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Aweil	Northern Bahr El Ghazal	WFP	11, 13	No	24/7	Yes	VSAT	Yes
Bentiu (Rubkona)	Unity	WFP	6, 7, 9	No	24/7	Yes	VSAT	Yes
Juba	Central Equatoria	WFP	1,2,6,7,8,9,13,14,15	No	24/7	Yes	VSAT	Yes
Malakal	Upper Nile	WFP	6,7,9	No	24/7	Yes	VSAT	Yes
Maban	Upper Nile	UNHCR	3, 9	No	n/a	From Juba	VSAT	Yes
Pibor	Jonglei	UNMISS	9	No	n/a	Yes	VSAT	Yes
Renk	Upper Nile	IOM	n/a	No	n/a	Yes	VSAT	Yes
Rumbek	Lakes	WFP	10, 11, 13	No	24/7	No	VSAT	Yes
Torit	Eastern Equatoria	UNHCR	10, 12	No	24/7		VSAT	Yes
Wau	Western Bahr El Ghazal	WFP	6, 11, 15	No	24/7	Yes	VSAT	Yes
Yambio	Western Equatoria	UNICEF	6, 7, 9	No	24/7		VSAT	Yes
Yida	Unity State	UNHCR	3, 13	No	n/a	From Juba	VSAT	Yes

Staff in the Operation:

This list below shows the key people involved in providing and supporting inter-agency ICT services.

LOCATION	STATE	AGENCY	NAME	MOBILE PHONE
Aweil	Northern Bahr El Ghazal	WFP	Malek Ring	+211 955 928 008
Bentiu	Unity	WFP	Supported by Juba team	
Bor	Jonglei	WFP	Rida Shaba	+211 922 465 434
Juba	Central Equatoria	WFP	Haidar Baqir	+211 922 465 540
			Diya Alasadi	+211 922 465 600
Maban	Upper Nile	WFP	Marta Dabbas	+211 922 465 440
Malakal	Upper Nile	WFP	Anywar Nicholas	+211 923 819 778
Renk	Upper Nile	WFP	Supported by Malakal team	
Wau	Western Bahr El Ghazal	WFP	Palangako Bagi	+211 955939943
Yida	Unity	WFP	Marta Dabbas	+211 922 465 440

For specific ICT contacts, please email: SouthSudan.ETC@wfp.org