

## **Mali**

### **ETC Situation Report #28**

**Reporting period 06/10/13 to 25/11/13**

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### **Highlights**

- Data connectivity was successfully installed in Gao and internet services are now being provided to the humanitarian community.

### **Cluster Responsibilities**

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.
- The security situation in Bamako is calm, however the situation in the north remains tense, particularly in Gao and Kidal.

### **Achievements**

- Data connectivity was successfully installed in Gao and internet services are now being provided to the humanitarian community.
- In addition, the ETC continues to provide data and security telecommunications services in Bamako, Mopti and Timbuktu.
  - 11 UN agencies and 21 NGOs are currently using these services.
- A new VSAT arrived in Bamako and is currently awaiting customs clearance.
- Kayes has been categorised as a non-priority location for deployment.
  - If deployment to Kayes were confirmed only security telecommunications services would be provided, not data.

### **Challenges and Gaps**

- The security situation in northern Mali remains precarious and deployment of UN staff is restricted.
  - Deployment to Kidal is unlikely to happen soon due to the security situation.



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- The Zone Director in Gao was faulty so it has been disconnected and shipped back to Dubai. A replacement has not yet been identified.
  - There is a shortage of radio operators in Mopti, Timbuktu and Gao. Consequently radio rooms in these locations are not operational 24/7.

### Planned Activities

- There are plans to relocate the Mopti COMCEN and repeaters to a new building, though this has not been confirmed.
- In Bamako, MINUSMA requested that the ETC and MINUSMA COMCENs be combined, however no decision has yet been made.
- The WFP office in Bamako will be relocating. The ETC will provide support moving the telecommunications equipment.
- A lightning protector will be installed on the antenna tower recently installed in Gao. Purchase and installation will likely take place in 2014 when sufficient funds are available.

### Meetings

#### Global ETC teleconference

The next Global ETC teleconference on Mali will be held:

Tuesday 26 November:

0900 New York  
1400 UTC  
1400 Bamako  
1500 Rome/Geneva  
1800 Dubai

All information related to ETC operations in Mali can be found on the ICT Emergency website:

<http://ictemergency.wfp.org/web/ictopr/emergencies2012/mali>

For more information, or to be added or deleted from the mailing list, please contact: [Mali.ETC@wfp.org](mailto:Mali.ETC@wfp.org)



## Status Matrix

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Bamako		WFP	Channel 8, used as well as I/A backup channel	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako, Ismaila Guisse, <a href="mailto:ismaila.guisse@wfp.org">ismaila.guisse@wfp.org</a> Mamadou Keita <a href="mailto:mamadou.keita@wfp.org">mamadou.keita@wfp.org</a>	FoodSat - 512kbps, local ISP -2Mbps	
		UNDP/UNDSS	UN Call channel 1, 2, 9, 10. UN Talking channel 2 /VHF HF NGO channel 5	VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh <a href="mailto:roland.moluh@undp.org">roland.moluh@undp.org</a> Nestor Ouedraogo <a href="mailto:nestor.ouedraogo@undss.org">nestor.ouedraogo@undss.org</a>		
		UNICEF	UNICEF Channel 4/3 UN Call channel 1 used as security channel UN Talking channel 2 /HF			Mamadou Teuw +223 781 442 35 <a href="mailto:mteuw@unicef.org">mteuw@unicef.org</a>		
		UNFPA	UNDSS	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel: +76 47 7223 <a href="mailto:fhaidara@unfpa.org">fhaidara@unfpa.org</a>	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	
		UNHCR	Channel 6 , Channel 1	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: +78 93 8930 <a href="mailto:bagayoko@unhcr.org">bagayoko@unhcr.org</a>	Local ISP 256Kbps	
		FAO	Channel 1	GSM, Thuraya Landline Repeater not functional and need additional handsets		Seyan Doumbia <a href="mailto:seyan.doumbia@fao.org">seyan.doumbia@fao.org</a>	VSAT ISP	
Gao		WFP			08/5	No ICT staff		



Kayes	UNICEF		FoodSat, GSM, Thuraya, Landline		No ICT staff	local ISP -256 kbps
	WFP	WFP Channel 4 / HF	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	FoodSat - D32, local ISP -256 kbps
	UNHCR	WFP	GSM, Land line	WFP	No ICT Staff (New office soon)	ISP SOTELMA 128kbps
Kidal	WFP	WFP Channel 4 / HF	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	BitSat 64kbps/CIR 5:1, local ISP 64kbp
Koulikoro	UNICEF		GSM, Landline		No ICT staff	Local ISP Orange (256kbs)
Mopti		UN Call channel 1 NGO channel 5 VHF channels deployed. WFP Channel 8 also functional as backup.	FoodSat, GSM, Thuraya, Landline, BGAN, Emergency.lu	08/5	No ICT staff	FoodSat - D32, local ISP -256 kbps <b>(WFP)</b> Local ISP -256 kbps <b>(UNICEF)</b> <b>Emergency.lu high speed wireless Internet solution deployed.</b>
Segou	UNICEF		GSM, Landline		No ICT staff	Local ISP Orange (256kbs)
Timbuktu	WFP	ETC Channel 1, 2, 5/HF	Thuraya, Landline	08/5	Patrick Kabwanga	

## Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Mali.



LOCATION	STATE	AGENCY	NAME	EMAIL	MOBILE PHONE
Bamako		WFP	Ozdzan Hadziemin	<a href="mailto:ozdzan.hadziemin@wfp.org">ozdzan.hadziemin@wfp.org</a>	+223 764 10 864
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Mopti		WFP	Coumba Ndfonne Dione	<a href="mailto:Coumbandoffene.Dione@wfp.org">Coumbandoffene.Dione@wfp.org</a>	
Bamako		UNDSS	Nestor Ouedraogo	<a href="mailto:nestor.ouedraogo@undss.org">nestor.ouedraogo@undss.org</a>	
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Bamako		FAO	Seyan Doumbia	<a href="mailto:seyan.doumbia@fao.org">seyan.doumbia@fao.org</a>	

## Acronyms

COMCEN	Communications Centre
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
HF	High Frequency
ICT	Information and Communications Technology



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MINUSMA	Multidimensional Integrated Stabilization Mission in Mali
UNDSS	United Nations for Safety and Security
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNHAS	United Nations Humanitarian Air Service
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
UTC	Coordinated Universal Time
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme