

ETC Situation Report #25

Mali Crisis

Reporting period 19/06/2013 to 21/07/2013

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Cluster Responsibilities:

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.
- The security situation in Bamako is calm, however the situation in the north remains tense, particularly in Gao and Kidal.

Activities and Achievements:

- A COMCEN has been established in Timbuktu and is providing security telecommunications to humanitarian organizations in the city.
 - Channels 1 and 2 are being utilised by UN agencies. Channel 5 is being utilised by NGOs.
- All equipment in Bamako has been tagged and entered into the inventory system.
- A replacement BUC has been received in Mopti.
- Regular inter-agency meetings are being held in Bamako to update all clusters on the situation and planned operations in the north.
- The ETC continues to support the humanitarian community through the installation and programming of radios and technical advice. Further requests are being received from NGOs for more support.

Challenges and Gaps:

- A number of security incidents have been reported in the area around Gao, particularly on the road from Gao to Douenza. This could inhibit the delivery of equipment.
- The security situation in Kidal is also tense.
- Problems have been experienced establishing data connectivity in Timbuktu as an OMT was missing from the VSAT, however this has now been replaced and data connectivity should be established soon.

Planned Activities:

- There are plans to deploy to Gao by the end of July, however this is dependent on the security situation. In the meantime, equipment will be prepared for potential deployment.
 - The ETC has received a number of requests from humanitarian organizations to deploy to Gao.

- There are currently two potential locations for deployment. It has not been decided which one will be used.
- There is a possibility that the ETC will also deploy to Kidal within the next two to three months, however this is also dependent on the security situation.
 - There are currently sufficient stocks of equipment for deployment to Kidal, though a VSAT is required.
- A new warehouse needs to be identified as WFP is closing the one the ETC currently uses.

Meetings:

The next Global ETC teleconference for Mali will be held on Tuesday 30 July 2013 at:

0900 New York
1300 UTC
1300 Bamako
1500 Rome/Geneva
1700 Dubai

Regular updates will continue to be shared on the ICT Emergency website.

ICT Emergency website links:

All information related to the ETC response in Mali can be found on the ICT Emergency website:

Mali page: <http://ictemergency.wfp.org/web/ictepr/countries/mali>

Mali E-mail address: Mali.ETC@wfp.org

Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Nyanaprakash Muniandy	ETC Coordinator	Bamako	nyanaprakash.muniandy@wfp.org Tel: +223 764 10 864	05/06/13	
WFP	Kadidia Sako	ICT Officer	Bamako	kadidia.sako@wfp.org Tel: +223 74 65 1634	20/08	
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WFP	Patrick Kabwanga	ICT Assistant	Bamako	Patrick.kabwanga@wfp.org	03/07/13	03/10/13
WFP	Jean Serge Seide	Telecoms Assistant	Bamako	jeanserge.seide@wfp.org	07/04/13	03/07/13
RedR	Ali Suhaib Khuram	IT Officer	Bamako		24/04/13	20/07/13
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WFP	Coumba Ndfonne Dione	ICT Officer	Mopti	Coumbandoffene.Dione@wfp.org	04/01/13	05/07/13
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UNDP	Roland Moluh	ICT Officer	Bamako	roland.moluh@undp.org	N/A	N/A
UNICEF	Mamadou Teuw	ICT Officer	Bamako	mteuw@unicef.org +223 781 442 35	N/A	N/A
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	fhaidara@unfpa.org Tel : +223 76 47 7223	N/A	N/A
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	bagayoko@unhcr.org Tel: +223 78 93 8930	N/A	N/A
FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org	N/A	N/A

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	Channel 8, used as well as I/A backup channel	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako Ismaila Guisse, ismaila.guisse@wfp.org Mamadou Keita mamadou.keita@wfp.org	
	UNDP/ UNDSS	UN Call channel 1, 2, 9, 10. UN Talking channel 2 /VHF HF NGO channel 5		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh roland.moluh@undp.org Nestor Ouedraogo nestor.ouedraogo@undss.org	

	UNICEF	UNICEF Channel 4/3 UN Call channel 1 used as security channel UN Talking channel 2 /HF				Mamadou Teuw +223 781 442 35 mteuw@unicef.org	
	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel: +76 47 7223 fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: +78 93 8930 bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thuraya Landline Repeater not functional and need additional handsets		Seyan Doumbia seyan.doumbia@fao.org	
Gao	WFP				08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Mopti		UN Call channel 1 NGO channel 5 VHF channels deployed. WFP Channel 8 also functional as backup.	FoodSat - D32, local ISP -256 kbps (WFP) Local ISP -256 kbps (UNICEF) Emergency.lu high speed wireless Internet solution	FoodSat, GSM, Thuraya, Landline, BGAN, Emergency.lu	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup Radio Operators

			deployed.				
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Timbuktu	WFP	ETC Channel 1, 2, 5/HF		Thuraya, Landline	08/5	Patrick Kabwanga	

Acronyms:

BUC	Block Upconverter
COMCEN	Communications Centre
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
GSM	Global System for Mobile communications
HF	High Frequency
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
OMT	Orthomode Transducer
UNDSS	United Nations for Safety and Security
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
UTC	Coordinated Universal Time
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme