

ETC Situation Report #23

Mali Crisis

Reporting period 16/04/2013 to 13/05/2013

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Cluster Responsibilities:

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.
- The security situation in Bamako is calm, however the situation in the north remains tense, particularly in Timbuktu, Gao and Kidal.
 - There is no UN Common Operating Area in the north and no sites have been identified to date.

Activities and Achievements:

- A joint ETC/UNDSS assessment mission was conducted in Gao from 23/04/13 to 26/04/13. ICT requirements were defined and suitable sites were identified for a planned UN COMCEN and VSAT installation.
- Telecommunications equipment has been approved for release by customs and is now in storage in the WFP warehouse.
 - The ETC now has sufficient stocks of equipment for deployment to two additional locations. It is likely that these will be Timbuktu and Gao, however this is dependent on the security situation.
 - It is possible that insecurity in the north will cause problems transporting the equipment as some roads are not secure. A cargo plane may be chartered but this has not been confirmed.
- Meetings were held with humanitarian organizations in Gao, including Save the Children, Oxfam and ICRC, to share operational information and response plans. There was a positive reaction to ETC plans to redeploy in Gao and the ETC will continue to encourage collaboration between organizations.
- The ETC has provided UNDSS with two BGAN terminals which will be used mainly for voice communications but also for data connectivity.
- The ETC continues to support the humanitarian community through the installation and programming of radios.
- All ETC support staff are now in Mali.
- Two radio operators have been deployed to Mopti. However, three more are required and are being recruited by UNDP.
 - Consequently, the radio room in Mopti is not operational 24/7 and closes at 20:00 or 21:00.

Challenges and Gaps:

- The security situation currently prevents deployment in the north.
- Internet connectivity in Timbuktu is unreliable, however in Gao it is non-existent.

Planned Activities:

- There are plans to deploy to Timbuktu and Gao once the security situation improves. If this happens, it is likely a staff ceiling will be put in place as a precautionary measure.
 - UNDSS and SMT will identify a common operational area in Timbuktu.

Meetings:

The next Global ETC teleconference for Mali will be held on Tuesday 28 May 2013 at:

0900 New York
1300 UTC
1300 Bamako
1500 Rome/Geneva
1700 Dubai

Regular updates will continue to be shared on the ICT Emergency website.

ICT Emergency website links:

All information related to the ETC response in Mali can be found on the ICT Emergency website:

Mali page: <http://ictemergency.wfp.org/web/ictepr/countries/mali>

Mali E-mail address: Mali.ETC@wfp.org

Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Ozdzan Hadziemin	ETC Coordinator	Bamako	ozdzan.hadziemin@wfp.org Tel: +223 764 10 864	09/03/13	31/05/13
WFP	Kadidia Sako	ICT Officer	Bamako	kadidia.sako@wfp.org Tel: +223 74 65 1634	20/08	
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WFP	Jean Serge Seide	Telecoms Assistant	Bamako	jeanserge.seide@wfp.org	07/04/13	03/07/13
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WFP	Coumba Ndfonne Dione	ICT Officer	Mopti	Coumbandoffene.Dione@wfp.org	04/01/13	05/07/13
UNDSS	Nestor Ouedroago	Security Officer	Bamako	nestor.ouedroago@undss.org	N/A	N/A
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UNICEF	Mamadou Teuw	ICT Officer	Bamako	mteuw@unicef.org +223 781 442 35	N/A	N/A
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	fhaidara@unfpa.org Tel : +223 76 47 7223	N/A	N/A
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	bagayoko@unhcr.org Tel: +223 78 93 8930	N/A	N/A
FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org	N/A	N/A

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	Channel 8, used as well as I/A backup channel	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako Ismaila Guisse, ismaila.guisse@wfp.org Mamadou Keita mamadou.keita@wfp.org	
	UNDP/ UNDSS	UN Call channel 1, 2, 9, 10. UN Talking channel 2 /VHF HF NGO channel 5		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh roland.moluh@undp.org Nestor Ouedroago nestor.ouedroago@undss.org	

	UNICEF	UNICEF Channel 4/3 UN Call channel 1 used as security channel UN Talking channel 2 /HF				Mamadou Teuw +223 781 442 35 mteuw@unicef.org	
	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel: +76 47 7223 fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: +78 93 8930 bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thuraya Landline Repeater not functional and need additional handsets		Seyan Doumbia seyan.doumbia@fao.org	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Mopti		UN Call channel 1 NGO channel 5 VHF channels deployed. WFP Channel 8 also functional as backup.	FoodSat - D32, local ISP -256 kbps (WFP) Local ISP -256 kbps (UNICEF) Emergency.lu high speed wireless Internet solution	FoodSat, GSM, Thuraya, Landline, BGAN, Emergency.lu	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup Radio Operators

			deployed.				
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	

Acronyms:

BGAN	Broadband Global Area Network
COMCEN	Communication Centre
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
ICRC	International Committee of the Red Cross
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
SMT	Security Management Team
UNDSS	United Nations for Safety and Security
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
UTC	Coordinated Universal Time
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme