

## ETC Situation Report #22

### Mali Crisis

Reporting period 07/03/2013 to 16/04/2013

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#### **Cluster Responsibilities:**

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.

#### **Activities and Achievements:**

- The security situation in Bamako is calm, however the situation in the north has deteriorated following a series of bombings and clashes between combined French/African and opposition forces.
  - Timbuktu, Gao and Kidal are now no-go areas for UN staff.
- The ETC continues to assist the humanitarian community with the installation and programming of handheld and vehicle radios.
  - To date, approximately 550 vehicle and handheld radios have been programmed.
- Telecommunications equipment has arrived in Bamako and is currently in customs awaiting clearance.
  - The ETC now has enough equipment in stock for deployment to two additional locations. This will most likely be Kidal and Gao, following deployment to Timbuktu, however this is dependent on the security situation.
- Ozdzan Hadziemin (OH) replaced Nyanaprakash Muniandy as ETC Coordinator on 09/03/11.
- Two radio operators have been deployed to Mopti. Three more are required and are being recruited by UNDP.
- A new BUC has been installed in Mopti and is providing internet connectivity to the humanitarian community.

#### **Challenges and Gaps:**

- Planned deployments to Timbuktu, Gao and Kidal have been delayed due to the security situation.

### **Planned Activities:**

- There are plans to deploy to Timbuktu once the security situation improves. If this happens, it is likely a staff ceiling will be put in place as a precautionary measure.
  - UNDSS and SMT will identify a common operational area in Timbuktu.
- OH is currently the only ETC staff member in Bamako, however additional staff members will be deployed within the next two weeks. Staffing capacity in Bamako will then be sufficient for ETC operations.
  - Coumba Dione, from WFP Dakar, is currently the only staff member based in Mopti.

### **Meetings:**

The next Global ETC teleconference for Mali will be held on Tuesday 30 April 2013 at:

0900 New York  
1300 UTC  
1300 Bamako  
1500 Rome/Geneva  
1700 Dubai

Regular updates will continue to be shared on the ICT Emergency website.

### **ICT Emergency website links:**

All information related to the ETC response in Mali can be found on the ICT Emergency website:

**Mali page:** <http://ictemergency.wfp.org/web/ictepr/countries/mali>

**Mali E-mail address:** [Mali.ETC@wfp.org](mailto:Mali.ETC@wfp.org)

## Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Ozdzan Hadziemin	ETC Coordinator	Bamako	<a href="mailto:ozdzan.hadziemin@wfp.org">ozdzan.hadziemin@wfp.org</a> Tel: +223 764 10 864	09/03/13	
WFP	Kadidia Sako	ICT Officer	Bamako	<a href="mailto:kadidia.sako@wfp.org">kadidia.sako@wfp.org</a> Tel: +223 74 65 1634	20/08	
WFP	Eric Nadjiadoum	ICT Assistant	Bamako	<a href="mailto:Eric.Nadjiadoum@wfp.org">Eric.Nadjiadoum@wfp.org</a>	23/12/12	23/03/13
WFP	Coumba Ndfonne Dione	ICT Officer	Mopti	<a href="mailto:Coumbandoffene.Dione@wfp.org">Coumbandoffene.Dione@wfp.org</a>	04/01/13	06/04/13
UNDSS	Nestor Ouedraogo	Security Officer	Bamako	<a href="mailto:nestor.ouedraogo@undss.org">nestor.ouedraogo@undss.org</a>	N/A	N/A
UNDP	Roland Moluh	ICT Officer	Bamako	<a href="mailto:roland.moluh@undp.org">roland.moluh@undp.org</a>	N/A	N/A
UNICEF	Mamadou Teuw	ICT Officer	Bamako	<a href="mailto:mteuw@unicef.org">mteuw@unicef.org</a> +223 781 442 35	N/A	N/A
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	<a href="mailto:fhaidara@unfpa.org">fhaidara@unfpa.org</a> Tel : +223 76 47 7223	N/A	N/A
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	<a href="mailto:bagayoko@unhcr.org">bagayoko@unhcr.org</a> Tel: +223 78 93 8930	N/A	N/A
FAO	Seyan Doumbia	ICT Officer	Bamako	<a href="mailto:seyan.doumbia@fao.org">seyan.doumbia@fao.org</a>	N/A	N/A

## Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	Channel 8, used as well as I/A backup channel	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako Ismaila Guisse, <a href="mailto:ismaila.guisse@wfp.org">ismaila.guisse@wfp.org</a> Mamadou Keita <a href="mailto:mamadou.keita@wfp.org">mamadou.keita@wfp.org</a>	
	UNDP/ UNDSS	UN Call channel 1, 2, 9, 10. UN Talking channel 2 /VHF HF NGO channel 5		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh <a href="mailto:roland.moluh@undp.org">roland.moluh@undp.org</a> Nestor Ouedraogo <a href="mailto:nestor.ouedraogo@undss.org">nestor.ouedraogo@undss.org</a>	
	UNICEF	UNICEF Channel 4/3 UN Call channel 1 used as security channel				Mamadou Teuw +223 781 442 35 <a href="mailto:mteuw@unicef.org">mteuw@unicef.org</a>	

		UN Talking channel 2 /HF					
	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel: +76 47 7223 <a href="mailto:fhaidara@unfpa.org">fhaidara@unfpa.org</a>	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: +78 93 8930 <a href="mailto:bagayoko@unhcr.org">bagayoko@unhcr.org</a>	
	FAO	Channel 1	VSAT ISP	GSM, Thuraya Landline Repeater not functional and need additional handsets		Seyan Doumbia <a href="mailto:seyan.doumbia@fao.org">seyan.doumbia@fao.org</a>	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Mopti		UN Call channel 1  NGO channel 5 VHF channels deployed.  WFP Channel 8 also functional as backup.	FoodSat - D32, local ISP -256 kbps <b>(WFP)</b> Local ISP -256 kbps <b>(UNICEF)</b> <b>Emergency.lu high speed wireless Internet solution deployed.</b>	FoodSat, GSM, Thuraya, Landline, BGAN, Emergency.lu	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup Radio Operators
Segou	UNICEF		Local ISP Orange	GSM, Landline		No ICT staff	

			(256kbs)				
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	

## Acronyms:

BUC	Block Upconverter
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
GSM	Global System for Mobile Communications
HF	High Frequency
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
SMT	Security Management Team
UNDSS	United Nations for Safety and Security
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
UTC	Coordinated Universal Time
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme