IASC Inter-Agency Standing Committee

ETC *Emergency Telecommunications Cluster*
ictemergency.wfp.org

"Providing emergency telecommunications services to the humanitarian community"

ETC Situation Report #21

Mali Crisis

Reporting period 05/02/2013 to 07/03/2013

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Cluster Responsibilities:

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.

Activities and Achievements:

- The security situation in Bamako and Mopti is relatively calm. However, on 21/02/13 fighting took place between government and opposition forces in Gao and there was an explosion in Kidal. Consequently, UN staff are prohibited from deploying to these areas.
- The ETC response solution has been redeployed to Mopti. Approximately 20 humanitarian workers are currently utilising the solution.
- Two radio operators have been deployed to Mopti. Three more are required and will be recruited by UNDSS.
- The ETC participated in a joint technical assessment mission to Timbuktu on 14/02/13 with the Logistics Cluster, OCHA, UNDSS and Malian government employees, to identify gaps in telecommunications capacity.
    - A second assessment mission was carried out 28/02/13 to determine the best locations and dates for deployment.
- A CERF request was submitted and approved. The ETC will use the funding to purchase more equipment for deployment to the north. The planned sites for future deployment are Timbuktu, Gao and Kidal, however this is dependent on the security situation.
- The ETC continues to assist the humanitarian community with the installation and programming of handheld and vehicle radios.
    - To date, 256 handheld and 24 vehicle radios have been programmed.

Challenges and Gaps:

- UN staff are currently prohibited from deploying to Kidal and Gao in the north due to the security situation.
    - An assessment mission to Gao that was scheduled for 23/02/13 was postponed.

- Internet connectivity in Mopti was down for two weeks due to a faulty BUC. A new BUC has now arrived and is currently being installed.

Planned Activities:

- There is a possibility the ETC will deploy to Timbuktu in the coming weeks.
  - If deployment to Timbuktu is approved it will take about two weeks. An office would be established in a hotel due to the lack of a common area.

Meetings:

The next Global ETC teleconference for Mali will be held on Monday 11 March 2013 at:

1000 New York
1400 UTC
1400 Bamako
1500 Rome/Geneva
1800 Dubai

Regular updates will continue to be shared on the ICT Emergency website.

ICT Emergency website links:

All information related to the ETC response in Mali can be found on the ICT Emergency website:

Mali page: http://ictemergency.wfp.org/web/ictepr/countries/mali

Mali E-mail address: Mali.ETC@wfp.org

Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
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WFP	Eric Nadjiadoum	ICT Assistant	Bamako	Eric.Nadjiadoum@wfp.org	23/12/12	23/03/13
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FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org	N/A	N/A

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	• Channel 8, used as well as I/A backup channel •	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako Ismaila Guisse, ismaila.guisse@wfp.org Mamadou Keita mamadou.keita@wfp.org	
	UNDP/ UNDSS	• UN Call channel 1, 2, 9, 10 . Ch. 5 alocated for NGO • UN Talking channel 2 /VHF HF		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh roland.moluh@undp.org Nestor Ouedraogo nestor.ouedraogo@undss.org	
	UNICEF	• UNICEF Channel 4/3 • UN Call channel 1 used as security channel • UN Chat channel 2 /HF				Said Nadif Tel : +76 40 5142 snadif@unicef.org	

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	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel : +76 47 7223 fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: +78 93 8930 bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thuraya Landline Repeater not functional and need additional handsets		Seyan Doumbia seyan.doumbia@fao.org	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Mopti		UN Calling 1, and Ch.5 NGO. VHF channels deployed. WFP Channel 8 also functional as backup.	- FoodSat - D32, local ISP -256 kbps **(WFP)** - local ISP -256 kbps **(UNICEF)** **- Emergency.lu high speed wireless Internet solution deployed.**	FoodSat, GSM, Thuraya, Landline, BGAN, Emergency.lu	08/5	No ICT staff	- HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup Radio Operators
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	

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Acronyms:

BUC	Block Upconverter
CERF	Central Emergency Response Fund
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
GSM	Global System for Mobile Communications
HF	High Frequency
ICT	Information and Communications Technology
ISP	Internet Service Provider
NGO	Non-Governmental Organization
OCHA	Office for the Coordination of Humanitarian Affairs
UNDSS	United Nations for Safety and Security
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
UTC	Coordinated Universal Time
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme

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