![ETC Emergency Telecommunications Cluster ictemergency.wfp.org](logo)

"Providing emergency telecommunications services to the humanitarian community"

ETC Situation Report #20

Mali Crisis

Reporting period 06/01/2013 to 05/02/2013

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Cluster Responsibilities:

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.

Activities and Achievements:

- In early January, combined French/African military forces deployed to repel rebel advances in the north. In the immediate aftermath, the security situation across the country deteriorated rapidly and humanitarian operations were scaled down.
- As a precautionary measure the ETC emergency response solution – comprising technologies from emergency.lu, Ericsson Response and WFP - was dismantled and transported from Mopti to Bamako.
- An inventory of ETC equipment was completed in Bamako to ensure sufficient capacity was available in country to scale up operations post intervention.
- The situation has stabilised and conditions in the north, while still tense, are improving. The humanitarian community is resuming operations.
- The ETC continues to reprogramme handheld and vehicle radios for the humanitarian community due to interference on the existing frequency.
- The ETC is also installing vehicle radios for the humanitarian community.

Challenges and Gaps:

- Currently no ETC funding is available for the Mali operation beyond March 2013. Additional funding is required for staff and equipment so ETC operations can expand into additional locations as the security situation improves.
  - o The ETC currently only has capacity to deploy to one other location in addition to Mopti.
- The five radio operators recruited to work in the radio room in Mopti are awaiting deployment.
  - o Three have obtained medical clearance, one is in process while the other has been offered a post elsewhere. The ETC is currently recruiting for this position.

Planned Activities:

- Due to the improving security situation in the north there is a possibility that the ETC response solution will redeploy to either Mopti or Segou in the coming weeks.
  - Equipment is on standby in Bamako and is ready to be deployed as soon as approval is given.
- Other than Mopti or Segou, there are plans to deploy to one additional location in the coming months.
  - At this stage it is expected that Gao will be the first to be approved for deployment. If so, it is anticipated that the ETC could deploy to Gao within two months: one month to prepare and one month to source equipment and staff.

Meetings:

The next Global ETC teleconference for Mali will be held on Monday 25 February 2013 at:

0900 New York
1400 UTC
1400 Bamako
1500 Rome/Geneva
1800 Dubai

Regular updates will continue to be shared on the ICT HEP website.

ICT Humanitarian Emergency Platform (HEP) links:

All information related to the ETC response in Mali can be found on the ICT Humanitarian Emergency Platform (HEP):

Mali page: http://ictemergency.wfp.org/web/ictepr/countries/mali

Mali E-mail address: Mali.ETC@wfp.org

Staff in the Operation:

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Save the Children	Abdou Diop	TC Assistant	Bamako	abdioup@savethechildren.org		
OCHA	Anwar Mahfoudh	ICT Officer	Bamako	mahfoudh@un.org		

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	• Channel 8, used as well as I/A backup channel •	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako Ismaila Guisse, ismaila.guisse@wfp.org Mamadou Keita mamadou.keita@wfp.org	
	UNDP/ UNDSS	• UN Call channel 1, 2, 9, 10 . Ch. 5 alocated for NGO • UN Talking channel 2 /VHF HF		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh roland.moluh@undp.org Nestor Ouedraogo nestor.ouedraogo@undss.org	
	UNICEF	• UNICEF Channel 4/3 • UN Call channel 1 used as security channel • UN Chat channel 2 /HF				Said Nadif Tel : +76 40 5142 snadif@unicef.org	
	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel : +76 47 7223 fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: +78 93 8930 bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thuraya Landline Repeater not functional and need additional handsets		Seyan Doumbia seyan.doumbia@fao.org	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	

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Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Mopti		UN Calling 1, and Ch.5 NGO. VHF channels deployed. WFP Channel 8 also functional as backup.	- FoodSat - D32, local ISP -256 kbps **(WFP)** - local ISP -256 kbps **(UNICEF)** **- Emergency.lu high speed wireless Internet solution deployed.**	FoodSat, GSM, Thuraya, Landline, BGAN, Emergency.lu	08/5	Coumba Ndoffene Coumbandoffene.Dione@wfp.org	- HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup Radio Operators
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	

Acronyms:

COMCEN	Communications Centre
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
FITTEST	Fast IT and Telecommunications Emergency Support Team
GSM	Global System for Mobile Communications
HEP	ICT Humanitarian Emergency Platform
HF	High Frequency
ICT	Information and Communications Technology
Lux	The Luxembourg Ministry of Foreign Affairs' Directorate for Development Cooperation
NGO	Non-Governmental Organization
OCHA	Office for the Coordination of Humanitarian Affairs
UNDSS	United Nations for Safety and Security
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme