

*“Providing emergency telecommunications services to the humanitarian community”*

## ETC Situation Report #19

### Mali Crisis

Reporting period 28/11/2012 to 10/01/12

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#### **Cluster Responsibilities:**

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.

#### **Activities and Achievements:**

- Nyanaprakash Muniandy, from WFP FITTEST, replaced Ozdzan Hadziemin, also from FITTEST, as ETC coordinator at the beginning of December.

#### **Challenges and Gaps:**

- The five radio operators recruited to work in the COMCEN in Mopti have not yet been deployed as they have yet to receive medical clearance.
- The tense security situation remains an on-going challenge for humanitarian operations across Mali. Security in Bamako is relatively calm, however the north of the country remains a no-travel area for UN personnel.
  - Security advice from UNDSS has been to remain vigilant and exercise caution.

#### **Planned Activities:**

- It is unlikely that there will be a military intervention in the North in the near future. However, as a preparedness measure, ETC plans for 2013 will take into account the situation in neighbouring countries as refugees may flee to them to escape any fighting.
  - If military intervention in the north results in deterioration of the security situation in Mopti then Segou or San will be used as backup locations.
  - Equipment has already been purchased for potential deployment to these locations. It has not been decided which of these two locations will be used, but it is likely to be Segou due to its large runway and proximity to Mopti. There are also hotels with sufficient security. Organizations are working on a common contingency plan.

- The ETC will resume reprogramming radios for humanitarian organizations due to interference on the existing NGO frequency. There will be around 1000 radios to reprogramme.

### **Meetings:**

The Global ETC teleconferences for Mali will now be held on an as-needed basis. Regular updates will continue to be shared on the ICT HEP website.

### **ICT Humanitarian Emergency Platform (HEP) links:**

All information related to the ETC response in Mali can be found on the ICT Humanitarian Emergency Platform (HEP):

**Mali page:** <http://ictemergency.wfp.org/web/ictopr/countries/mali>

**Mali E-mail address:** [Mali.ETC@wfp.org](mailto:Mali.ETC@wfp.org)

## Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Nyanaprakash Muniandy	ETC Coordinator	Bamako	<a href="mailto:nyanaprakash.muniandy@wfp.org">nyanaprakash.muniandy@wfp.org</a> Tel: +223 764 10 864		
WFP	Kadidia Sako	ICT Officer	Bamako	<a href="mailto:kadidia.sako@wfp.org">kadidia.sako@wfp.org</a> Tel: +223 74 65 1634	20/08	
WFP	Eric Nadjiadoum	ICT Assistant	Bamako	<a href="mailto:Eric.Nadjiadoum@wfp.org">Eric.Nadjiadoum@wfp.org</a>	23/12/12	23/03/13
WFP	Coumba Ndfonne Dione	National ICT Officer	Mopti	<a href="mailto:Coumbandoffene.Dione@wfp.org">Coumbandoffene.Dione@wfp.org</a>	04/01/13	06/03/13
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## Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	<ul style="list-style-type: none"> <li>Channel 8, used as well as I/A backup channel</li> </ul>	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako Ismaila Guisse, <a href="mailto:ismaila.guisse@wfp.org">ismaila.guisse@wfp.org</a> Mamadou Keita <a href="mailto:mamadou.keita@wfp.org">mamadou.keita@wfp.org</a>	
	UNDP/ UNDSS	<ul style="list-style-type: none"> <li>UN Call channel 1, 2, 9, 10 . Ch. 5 allocated for NGO</li> <li>UN Talking channel 2 /VHF HF</li> </ul>		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh <a href="mailto:roland.moluh@undp.org">roland.moluh@undp.org</a> Nestor Ouedraogo <a href="mailto:nestor.ouedraogo@undss.org">nestor.ouedraogo@undss.org</a>	
	UNICEF	<ul style="list-style-type: none"> <li>UNICEF Channel 4/3</li> <li>UN Call channel 1 used as security channel</li> <li>UN Chat channel 2 /HF</li> </ul>				Said Nadif Tel : +76 40 5142 <a href="mailto:snadif@unicef.org">snadif@unicef.org</a>	

	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel : +76 47 7223 <a href="mailto:fhaidara@unfpa.org">fhaidara@unfpa.org</a>	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: +78 93 8930 <a href="mailto:bagayoko@unhcr.org">bagayoko@unhcr.org</a>	
	FAO	Channel 1	VSAT ISP	GSM, Thuraya Landline Repeater not functional and need additional handsets		Seyan Doumbia <a href="mailto:seyan.doumbia@fao.org">seyan.doumbia@fao.org</a>	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Mopti		UN Calling 1, and Ch.5 NGO. VHF channels deployed.  WFP Channel 8 also functional as backup.	- FoodSat - D32, local ISP -256 kbps <b>(WFP)</b> - local ISP -256 kbps <b>(UNICEF)</b> <b>- Emergency.lu high speed wireless Internet solution deployed.</b>	FoodSat, GSM, Thuraya, Landline, BGAN, Emergency.lu	08/5	No ICT staff	- HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup Radio Operators
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	

Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
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## Acronyms:

COMCEN	Communications Centre
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
FITTEST	Fast IT and Telecommunications Emergency Support Team
HEP	ICT Humanitarian Emergency Platform
HF	High Frequency
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
NRC	Norwegian Refugee Council
OCHA	Office for the Coordination of Humanitarian Affairs
UNDSS	United Nations for Safety and Security
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNICEF	United Nations Children's Fund
VHF	Very High Frequency
WFP	UN World Food Programme