![IASC Inter-Agency Standing Committee logo][ETC Emergency Telecommunications Cluster logo — ictemergency.wfp.org]

"Providing emergency telecommunications services to the humanitarian community"

Republic of South Sudan

Situation Report #7

Reporting period 23/03/12 to 05/04/12

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Summary:

- Cross border attacks broke out along the restive border between Sudan and South Sudan putting thousands of civilians at risk. A convoy with up to 1,700 South Sudanese returnees was caught up in the border conflict in Southern Kordofan. Half of the convoy headed to Renk, where the ETC has an installation, while the rest are reported to be heading north.
- The influx of refugees from Sudan into South Sudan continues with 2,000 new arrivals in Upper Nile in the past week. The possibility of a mass return movement from Sudan in the near future cannot be ruled out.

Cluster Responsibilities:

- WFP is leading ETC activities in South Sudan with responsibility for coordination, implementation and overall operation support for common ICT services.

Achievements:

- The ETC has completed delivery of 95 free radio training sessions to the humanitarian community in South Sudan. A total of 426 people, from 9 UN agencies and 108 NGOs, across 8 locations participated in the training. This training improves the standard of radio protocol, for security and safety of staff in the field.
    - 12 of the participants completed the Training-of-Trainers course which establishes a pool of qualified instructors to transfer knowledge within South Sudan.

- The ETC response solution, composed of the emergency.lu and Ericsson Response WIDER systems, continues to provide free internet connectivity and voice telephony services in Bentiu (Unity state), Maban (Upper Nile state), Pibor (Jonglei state) and Renk (Upper Nile state).

- The number of users of the ETC response solution is still increasing with a total of 1205 people from 135 different organizations having been registered to use the ETC services.

- A VHF repeater has been installed by the ETC in the UNMISS compound in Pibor. This new repeater will expand the range of radio coverage in the Pibor area. For assistance with radio programming, send a request to: SouthSudan.ETC@wfp.org

Challenges and Gaps:

- The HISP (Humanitarian Internet Service Provider) project has not yet begun due to funding issues. An assessment and project proposal have been completed however it remains underfunded.
    - The ETC response solution installations, in all the four locations, are temporary only. The HISP project will provide reliable long-term services at lower running costs.

Planned Activities:

- Dismantling of the Bentiu GATR balloon from the Government of Luxembourg will start on April 15. Contact has been made with EMC to have a separate inter-agency LAN for Bentiu ETC operations.

Meetings:

The next Global ETC teleconference will be held on **Wednesday 11 April** at**:**

    1000 New York
    1400 UTC
    1600 Rome/Geneva
    1700 Juba/Nairobi

    Dial-in instructions:
        1) Call +39 066513 3344
        2) Enter the personal code 267200 followed by #
        3) If you are the first caller, a message will notify you. Please remain on the line.

Acronyms:

ETC	Emergency Telecommunications Cluster
HEP	ICT Humanitarian Emergency Platform
IOM	International Organization for Migration
LAN	Local Area Network
NGO	Non-Governmental Organization
OCHA	UN Office for the Coordination of Humanitarian Affairs
UNHCR	UN High Commissioner for Refugees
UNICEF	UN Children's Fund
VSAT	Very Small Aperture Terminal (Satellite ground station)
WIDER	Ericsson Wireless Local Area Network in Disaster Emergency Response
WFP	UN World Food Programme

ICT Emergency website (HEP) links:

Humanitarian Emergency Platform:
http://ictemergency.wfp.org

FORUM: Republic of South Sudan:
http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/category/287645

Status Matrix:

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Aweil	Northern Bahr El Ghazal	WFP	11, 13	No	24/7	Yes		Yes
Bentiu (Rubkona)	Unity	WFP	6, 7, 9	No	24/7	Yes	VSAT	Yes
Juba	Central Equatoria	WFP	1,2,6,7,8,9,13,14,15	No	24/7	Yes	VSAT	Yes
Malakal	Upper Nile	WFP	6,7,9	No	24/7	Yes	VSAT	Yes
Maban	Upper Nile	UNHCR	3, 9 (planned)	No	n/a	Yes	VSAT	Yes
Pibor	Jonglei	UNMISS	9	No	n/a	Yes	VSAT	Yes
Renk	Upper Nile	IOM	n/a	No	n/a	Yes	VSAT	Yes
Rumbek	Lakes	WFP	10, 11, 13	No	24/7	No	VSAT	Yes
Torit	Eastern Equatoria	UNHCR	10, 12	No	24/7		VSAT	Yes
Wau	Western Bahr El Ghazal	WFP	6, 11, 15	No	24/7	Yes	VSAT	Yes
Yambio	Western Equatoria	UNICEF	6, 7, 9	No	24/7		VSAT	Yes

Staff in the Operation:

This list below shows the key people involved in providing and supporting inter-agency ICT services.

LOCATION	STATE	AGENCY	NAME	EMOP MOBILE
Aweil	Northern Bahr El Ghazal	WFP	Malek Ring	+211 955 928 008
Bentiu	Unity	WFP	Whitney Mutowo	+211 922 465 568
Bor	Jonglei	WFP	Rida Shaba	+211 922 465 434
Juba	Central Equatoria	WFP	Arthur Sawmadal	+211 922 465 466
			Haidar Baqir	+211 922 465 540
			Blessing Dzambo	+211 956 414 072
Maban	Upper Nile	WFP	Michael Ngisiro	
Malakal	Upper Nile	WFP	Caroll Katshuki	+211 956 814 950
			Anywar Nicholas	+211 923 819 778
Pibor	Jonglei	WFP	Christopher Alagna	+211 922 465 584
Renk	Upper Nile	WFP	Therese Lannemo	+211 922 465 596
Wau	Western Bahr El Ghazal	WFP	Paulos Negassi	+211 956 378 711

For specific ICT contacts, please email: ETC.SouthSudan@wfp.org