

*“Providing emergency telecommunications services to the humanitarian community”*

## ETC Situation Report #13

### Mali Crisis

Reporting period 13/07/2012 to 19/07/2012

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#### **Highlights:**

- After successful implementation of common security communications in Bamako and basic security telecommunications in Mopti, the ETC is deploying voice and data connectivity services for the humanitarian community operating in Mopti.

#### **Activities/Achievements:**

- The emergency.lu and Ericsson Response WIDER solutions equipment is being set up at the Mopti WFP/UNICEF compound.
- Pre-examination of Radio Operator candidates for the COMCEN in Mopti was handed over to UNDP to finalize the recruitment of 5 required staff.
- The Radio Operators at the UNDSS Bamako COMCEN were provided with training on the radio “Select V” protocol. They are able to assign call signs and program radios.
- One additional ICT expert will be joining the ETC team in September for 3 months.

#### **Challenges and Gaps:**

- Difficulty in setting up the data connectivity in Mopti has been experienced. The ETC is working closely with the emergency.lu experts to rapidly find a solution.
- There is no guaranty that the SMT will authorize humanitarian organizations to operate in Gao and Timbuktu in the coming months. Security is a major concern in these areas.
- Last ETC Working Group meeting in Bamako was poorly attended. The ETC Coordinator encouraged all local actors to attend these meetings.

#### **Planned Activities:**

- When the selection of the 5 additional Radio Operators for Mopti is completed, the recruited staff will spend a few days in the Bamako COMCEN for training. They will be then going to Mopti with the International Radio Trainer (IRT) to implement the Standard Operating Procedures and take on their duties.

- The IRT will organize additional radio training sessions for humanitarian workers in Bamako in August.
- The ETC is planning to provide ICT services to humanitarian organizations in 3 more common operational areas: Kayes, Gao and Timbuktu subject to funding and security authorisation. More detailed information is available in the Concept of Operations posted on the ICT HEP Mali forum:  
<http://ictemergency.wfp.org/web/ictopr/countries/mali>.

## **Meetings:**

**The next Global ETC teleconference will be held on Thursday 02 August 2012 at:**

0900 New York  
1300 UTC  
1300 Bamako/Dakar  
1500 Rome/Geneva  
1700 Dubai

Dial-in instructions:

- 1) Call +39 066513 3344
- 2) Enter the personal code 267200 followed by #
- 3) If you are the first caller, a message will notify you. Please remain on the line.

### Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Ozdzan Hadziemin	ETC Coordinator	Bamako	ozdzan.hadziemin@wfp.org Tel: +22376410864	14/05	20/07
WFP	Sylvain Tiako	ICT Officer / ETC Coordinator as of 20/07	Bamako	sylvain.tiako@wfp.org Tel: +223 767 13 149	08/06	03/09
WFP	Kadidia Sako	ICT Officer	Bamako	kadidia.sako@wfp.org Tel: 74651634	N/A	N/A
WFP	Mick Eccles	International Radio Trainer	Bamako	mick.eccles@wfp.org Tel: +22370511117	03/08	
Irish Aid	Oliver Tormey	ICT Specialist	Bamako	oliver.tormey@wfp.org/ oliver_tormey@yahoo.com Tel: +223 757 31 702	18/06	25/08
UNDSS	Nestor Ouedraogo	FSO	Bamako	Nestor.Ouedraogo@undss.org	N/A	N/A
UNDP	Roland Moluh	ICT Officer	Bamako	Roland.Moluh@undp.org	N/A	N/A
UNICEF	Said Nadif	ICT Officer	Bamako	snadif@unicef.org Tel: 76405142	N/A	N/A
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	fhaidara@unfpa.org Tel : 76 47 72 23	N/A	N/A
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	bagayoko@unhcr.org Tel: 78 93 89 30	N/A	N/A
FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org	N/A	N/A

### Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	WFP Channel 4/5, UN Call channel 1 used as security channel , UN Chat channel 2 /HF	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako, Ismaila Guisse, Mamadou Keita	
	UNDP/ UNDSS	UN Call channel 1 used as security channel ,UN Chat channel 2 /HF		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh, email : Roland.Moluh@undp.org Nestor Ouedraogo, email: Nestor.Ouedraogo@undss.org	

	UNICEF	UNICEF Channel 4/3, UN Call channel 1 used as security channel ,UN Chat channel 2 /HF				Said Nadif, Tel : 76405142, email :Snadif@unicef.org	
	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel 76 47 72 23 email: fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: 78 93 89 30 email : bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thurayas Landline Repeater not functional and need additional handsets		Seyan.doumbia@fao.org	
Mopti	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup
	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	

## Acronyms:

ER	Ericsson Response
ETC	Emergency Telecommunications Cluster
FAO	United Nations Food and Agriculture Organization
FSO	Field Security Officer
HEP	ICT Humanitarian Emergency Platform
ICT	Information and Communications Technology
Irish Aid	Government of Ireland's programme of assistance to developing countries
IRT	International Radio Trainer
LUX	Directorate for Development and Cooperation, Luxembourg
NGO	Non-Governmental Organization
SMT	Security Management Team
UNDP	United Nations Development Programme
UNDSS	United Nations Department of Safety and Security
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
VSAT	Very Small Aperture Terminal (Satellite ground station)
WIDER	Ericsson Wireless Local Area Network in Disaster Emergency Response
WFP	UN World Food Programme

## ICT Humanitarian Emergency Platform (HEP) links:

ICT Humanitarian Emergency Platform:

<http://ictemergency.wfp.org>

A Mali page and forum platform is available on the ICT HEP with updated information such as meeting minutes, concept of operations and contact list.

**ICT HEP Mali page:** <http://ictemergency.wfp.org/web/ictepr/countries/mali>

**Mali E-mail address:** [Mali.ETC@wfp.org](mailto:Mali.ETC@wfp.org)