

“Providing emergency telecommunications services to the humanitarian community”

ETC Situation Report #8

Mali Crisis

Reporting period 08/06/2012 to 14/06/2012

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Background:

- The security situation is calm in Bamako and the ETC continues to work on the upgrade of the COMCEN at the UNDSS Office. However, access to the northern part of the country is still not authorised.

Cluster Responsibilities:

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.

Activities/Achievements:

- ETC has almost finalized the installation of the tower extension at the Bamako UNDSS office.
- VHF/HF Frequencies licenses were approved and received this week. The ETC Coordinator has started testing radios.
- ETC Working Group meetings are held every two weeks with an average of seven participants from different humanitarian organizations.
- After having trained the Radio Operators, the International Radio Trainer (IRT) has now started to provide radio training to Drivers. A session is planned for 16 and 17 June with confirmation of attendance from UNDSS, UNICEF and WFP.
- NRC and WFP FITTEST staff arrived in Bamako on 8 June and are now supporting the Bamako COMCEN installation and Radio Training.
- The two Ericsson Response WIDER kits will be shipped by the end of the week to Bamako.

Challenges and Gaps:

- Irish Aid staff was supposed to arrive in Bamako on 14 June but due to the airport closure, he has to postpone its travel to 18 June. Due to maintenance of the runway, the Bamako airport will be closed every week between Tuesdays and Thursdays until 5 July 2012.
- The ETC operation in Mali is critically underfunded. However, with the available funds and partners' in-kind contributions, the ETC can support the upgrade of the

Bamako COMCEN and the deployment of security and data communication services to one site when access is authorized.

Planned Activities:

- The team is preparing the equipment to be ready for the deployment of one common operational site when access confirmed (potentially Mopti or Kayes). All equipment is now in Bamako and cleared from customs including the Luxemburg emergency.lu solution. Additional items will be arriving next week to complete the necessary equipment for the deployment.
- ETC will contact humanitarian organizations to schedule the programming of their radios.
- The ETC is planning to support humanitarian organizations in five common operational areas: Bamako, Mopti, Kayes, Gao and Timbuktu subject to funding and security authorisation. More detailed information is available in the Concept of Operations posted on the ICT HEP Mali forum: <http://ictemergency.wfp.org/web/ictopr/countries/mali>.

Meetings:

Global ETC information sharing teleconferences for Mali will be scheduled based on the situation on the ground.

The next Global ETC teleconference will be held on Thursday 5 July 2012 at:

0900 New York
1300 UTC
1300 Bamako/Dakar
1500 Rome/Geneva
1700 Dubai

Dial-in instructions:

- 1) Call +39 066513 3344
- 2) Enter the personal code 267200 followed by #
- 3) If you are the first caller, a message will notify you. Please remain on the line.

Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Ozdzan Hadziemin	ETC Coordinator	Bamako	ozdzan.hadziemin@wfp.org Tel: +22376410864	14/05	
WFP	Mick Eccles	International Radio Trainer	Bamako	mick.eccles@wfp.org Tel: +22370511117	14/05	
WFP	Kadidia Sako	ICT Officer	Bamako	kadidia.sako@wfp.org Tel: 74651634	n/a	n/a
WFP	Sylvain Tiako	ICT Officer	Bamako	sylvain.tiako@wfp.org Tel: +223 767 13 149	08/06	
NRC	Nahyeriva Coulibaly	SDP IT support	Bamako	coulinahyer@yahoo.com Tel: +223 701 00 831	08/06	
UNDSS	Nestor Ouedraogo	FSO	Bamako	Nestor.Ouedraogo@undss.org		
UNDP	Roland Moluh	ICT Officer	Bamako	Roland.Moluh@undp.org		
UNICEF	Said Nadif	ICT Officer	Bamako	snadif@unicef.org Tel: 76405142		
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	fhaidara@unfpa.org Tel : 76 47 72 23		
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	bagayoko@unhcr.org Tel: 78 93 89 30		
FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org		

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	WFP Channel 4/5, UN Call channel 1 used as security channel , UN Chat channel 2 /HF	FoodSAT - C512, local ISP -2MB	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako, Ismaila Guisse, Mamadou Keita	
	UNDP/UNDSS	UN Call channel 1 used as security channel ,UN Chat channel 2 /HF		VSat, GSM, Thuraya, Landline	24/7	Roland Moluh, email : Roland.Moluh@undp.org Nestor Ouedraogo, email: Nestor.Ouedraogo@undss.org	
	UNICEF	UNICEF Channel 4/3, UN Call channel 1 used as security channel ,UN Chat channel 2 /HF				Said Nadif, Tel : 76405142, email :Snadif@unicef.org	

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
	UNFPA	UNDSS	Orange ISP1 512kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel 76 47 72 23 email: fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: 78 93 89 30 email : bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thurayas Landline Repeater not functional and need additional handsets		Seyan.doumbia@fao.org	
Mopti	WFP	WFP Channel 4 / HF	FoodSAT - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup
	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSAT - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	

Acronyms:

COMCEN	Communication Centre
ER	Ericsson Response
ETC	Emergency Telecommunications Cluster
FAO	United Nations Food and Agriculture Organization
FSO	Field Security Officer
HEP	ICT Humanitarian Emergency Platform
ICT	Information and Communications Technology
Irish Aid	Government of Ireland's programme of assistance to developing countries
IRT	International Radio Trainer
LUX	Directorate for Development and Cooperation, Luxembourg
MOSS	Minimum Operational Security Standard
NGO	Non-Governmental Organization
NRC	Norwegian Refugee Council
UNDP	United Nations Development Programme
UNDSS	United Nations Department of Safety and Security
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
VSAT	Very Small Aperture Terminal (Satellite ground station)
WIDER	Ericsson Wireless Local Area Network in Disaster Emergency Response
WFP	UN World Food Programme

ICT Humanitarian Emergency Platform (HEP) links:

ICT Humanitarian Emergency Platform:

<http://ictemergency.wfp.org>

A Mali page and forum platform is available on the ICT HEP with updated information such as meeting minutes, concept of operations and contact list.

ICT HEP Mali page: <http://ictemergency.wfp.org/web/ictepr/countries/mali>

Mali E-mail address: Mali.ETC@wfp.org