ETC Situation Report #4

Mali Crisis

Reporting period 11/05/2012 to 17/05/2012

Author: Caroline Teyssier

Background:

- Humanitarian Community is monitoring the security situation during the government transition time. The SMT requested UN staff to not travel to or from Bamako between 18 and 25 May.

Cluster Responsibilities:

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.

Activities/Achievements:

- The ETC provided inputs to the new Mali CAP. The document covers planned activities in 3 locations based on the assessment done in Bamako and Mopti and discussion held with the ETC members in Bamako. In addition, the RC and UNDSS requested the ETC to support two additional locations: Kayes and Timbuktu. ETC submitted the inputs to OCHA on 17 May 2012. The CAP for Mali should be finalized by 4 June.
- The current ETC Coordinator, Ivan Thomas will be replaced by Ozdzan Hadziemin as of 18 May. Ozdzan Hadziemin arrived with the International Radio Trainer (IRT), Mick Eccles on 14 May in Bamako.
- The upgrade of the Bamako COMCEN is ready will proceed as soon as all necessary equipment has arrived.
- Mick Eccles is planning the 6 weeks radio training for UN and NGOs staff, radio operators and drivers. HC has requested a dedicated session for the SMT and the Humanitarian Country Team (HCT).

Challenges and Gaps:

- SMT decided on 15 May to suspend all UN mission between 18 and 25 May.
- The next SMT meeting on Monday 21 May will confirm whether a COMCEN will be set up in Mopti.
- WFP Standby partners, Irish Aid and NRC are deploying staff to assist the ETC. Arrival date on security development.
- The initial ETC Shipment could not be delivered in a single shipment due to airline limitations. Two shipments were received and are now stored in Bamako WFP Office. The emergency.lu connectivity solution is expected in Bamako on 20 May.

Planned Activities:

- The ETC is planning to support humanitarian organizations in 5 common operational areas:
  Phase 1 (priority sites):
  - o Bamako: upgrade of the common security telecommunications system and COMCEN,
  - o Mopti (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems and data communications; and
  - o Gao (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems and data communications.

  Phase 2:
  - o Kayes (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems
  - o Timbuktu (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems

- Data connectivity and Voice telephony services are planned to be provided with a standard ETC solution. The solution integrates the "emergency.lu" consisting of a VSAT ground station [either a regular VSAT terminal or an inflated balloon (rapid kit)] and satellite communications; and the Ericsson Response WIDER, a secure local wireless solution to extend connectivity, are, when assembled, able to provide Internet Connectivity and Voice telephony services to the humanitarian community.

Meetings:

Global ETC Information Sharing teleconferences for the Mali will be scheduled based on the situation on the ground

The next Global ETC teleconference will be held on Thursday 24 May 2012 at:
        0900 New York
        1300 UTC
        1300 Bamako/Dakar
        1500 Rome/Geneva
        1700 Dubai

Dial-in instructions:
        1) Call +39 066513 3344
        2) Enter the personal code 267200 followed by #
        3) If you are the first caller, a message will notify you. Please remain on the line.

Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Ozdzan Hadziemin	ETC Coordinator	Bamako	ozdzan.hadziemin@wfp.org Tel: +22376410864	14/05	
WFP	Mick Eccles	International Radio Trainer	Bamako	mick.eccles@wfp.org Tel: +97150178391	14/05	
WFP	Kadidia Sako	ICT Officer	Bamako	kadidia.sako@wfp.org Tel: 74651634	n/a	n/a
UNDSS	Nestor Ouedroago	FSO	Bamako	Nestor.Ouedraogo@undss.org		
UNDP	Roland Moluh	ICT Officer	Bamako	Roland.Moluh@undp.org		
UNICEF	Said Nadif	ICT Officer	Bamako	snadif@unicef.org Tel: 76405142		
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	fhaidara@unfpa.org Tel : 76 47 72 23		
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	bagayoko@unhcr.org Tel: 78 93 89 30		
FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org		

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	WFP Channel 4/5, UN Call channel 1 used as security channel , UN Chat channel 2 /HF	FoodSAT - C512, local ISP -2MB	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako, Ismaila Guisse, Mamadou Keita	
	UNDP/ UNDSS	UN Call channel 1 used as security channel ,UN Chat channel 2 /HF		VSat, GSM, Thuraya, Landline	24/7	Roland Moluh, email : Roland.Moluh@undp.org Nestor Ouedraogo, email: Nestor.Ouedraogo@undss.org	
	UNICEF	UNICEF Channel 4/3, UN Call channel 1 used as security channel ,UN Chat channel 2 /HF				Said Nadif, Tel : 76405142, email :Snadif@unicef.org	

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
	UNFPA	UNDSS	Orange ISP1 512kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel 76 47 72 23 email: fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: 78 93 89 30 email : bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thurayas Landline Repeater not functional and need additional handsets		Seyan.doumbia@fao.org	
Mopti	WFP	WFP Channel 4 / HF	FoodSAT - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup
	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSAT - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	

ETC *Emergency Telecommunications Cluster*

Acronyms:

CAP   Consolidated Appeal Process
COMCEN   Communication Centre
ER   Ericsson Response
ETC   Emergency Telecommunications Cluster
FAO   United Nations Food and Agriculture Organization
FSO   Field Security Officer
HC   Humanitarian Coordinator
HCT   Humanitarian Country Team
HEP   ICT Humanitarian Emergency Platform
ICT   Information and Communications Technology
Irish Aid   Government of Ireland's programme of assistance to developing countries
IRT   International Radio Trainer
LUX   Directorate for Development and Cooperation, Luxembourg
MOSS   Minimum Operational Security Standard
NGO   Non-Governmental Organization
NRC   Norwegian Refugee Council
RC   Resident Coordinator
SMT   Security Management Team
UNDP   United Nations Development Programme
UNDSS   United Nations Department of Safety and Security
UNFPA   United Nations Population Fund
UNHCR   United Nations Refugee Agency
UNICEF   United Nations Children's Fund
VSAT   Very Small Aperture Terminal (Satellite ground station)
WIDER   Ericsson Wireless Local Area Network in Disaster Emergency Response
WFP   UN World Food Programme

ICT Humanitarian Emergency Platform (HEP) links:

ICT Humanitarian Emergency Platform:
http://ictemergency.wfp.org

A Mali page and forum platform is now available on the ICT HEP with information such as meeting minutes, concept of operations and contact list.
ICT HEP Mali page: http://ictemergency.wfp.org/web/ictepr/countries/mali
Mali E-mail address: Mali.ETC@wfp.org